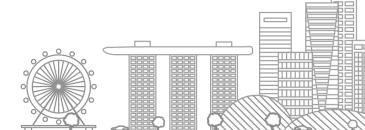




Lifts and Escalators Application (LEAP) Webinar Briefing

31 October/ 3 & 4 November 2022 - Owners











BRIEFING PROTOCOL



• Please mute your devices during the briefing session.

 Questions will be taken during QnA segments. Alternatively, you may raise your hand if you wish to speak up.

• For more questions that you may have after the briefing session, you can reach out to our email bca.gov.sg.





AGENDA



- 1. Opening and welcome
- 2. Overview of changes from OPTO to LEAP
- 3. Preparing for LEAP onboarding
- 4. Demonstration of LEAP
- 5. Q&A







OPENING & WELCOME



- Since November 2017, permit to operate ("PTO") applications for new, renewal as well as recommissioning of lifts and escalators (collectively termed as fixed installation) have been carried out through the existing Online Permit To Operate ("OPTO") system.
- LEAP will include the regulation of Mechanised Carparking Systems (MCPS) when the relevant legislation is amended.
- As a continuing effort in providing better service to the industry with a more intuitive user experience, the new LEAP portal (https://www2.bca.gov.sg/LEAP)
 will go live on 14 November 2022 (To be confirmed).





OBJECTIVES



1. Safe and Reliable L&E Sector

• Integrated digital service platform for permit applications and efficient regulatory processes to shape a safe and reliable L&E sector.

2. Elevated User Experience

- Streamline permit renewal application process and re-design user interface to elevate both internal and public experience.
- Mobile-friendly and responsive platform for Singapore with high mobile penetration rate.

3. Trusted Single Source of Truth for L&E Data

• Building a single source of truth for L&E data to integrate work functions so as to increase productivity & improve data analysis.





Overview of changes from OPTO to LEAP







- 1. For renewal of PTOs, payment is now a parallel process instead of a serial one
 - This means that owners and SPEs can perform their required roles in LEAP anytime during the 3-month renewal period.
 - PTO will be issued electronically once the submissions are made and payment is successful.
 - Existing GIRO setups will remain unchanged.
 - Active tracking of full load test of lifts under CP2/SS550 code of standard.
 - Owners must initiate all renewal applications in LEAP for the first year.







- 2. For PTOs generated under LEAP, there will **no expiry date printed on the PTO certificate**
 - Hardcopy PTO does not need to be replaced annually unless there are changes in the fields displayed or the PTO is torn/damaged.
 - Members of public can scan the QR code to obtain the most updated information of the fixed installation, including the status, expiry date, maintenance contractor and certifying SPE.
 - All owners are encouraged to print and display the updated PTOs by 31 January 2023.



SCAN HERE



3. Log in will be through Singpass/Corppass for better security.

singpass	Singpass is Singapore Government's trusted digital identity for all secure transaction needs in our everyday life serves to authenticate the identity of the person transacting online.
	 It is now the only login method for online corporate transactions with more than 160 government digital services.
	Singpass user can be authorized to transact on behalf of their businesses at <u>www.corppass.gov.sg</u> .
corppass	• Corppass portal enables company administrators to specify the digital services that each employee can transact on the company's behalf.
	 If an employee leaves, of if anomalous activity is detected in the user account, the administrator can act immediately to deactivate or block the user's access.







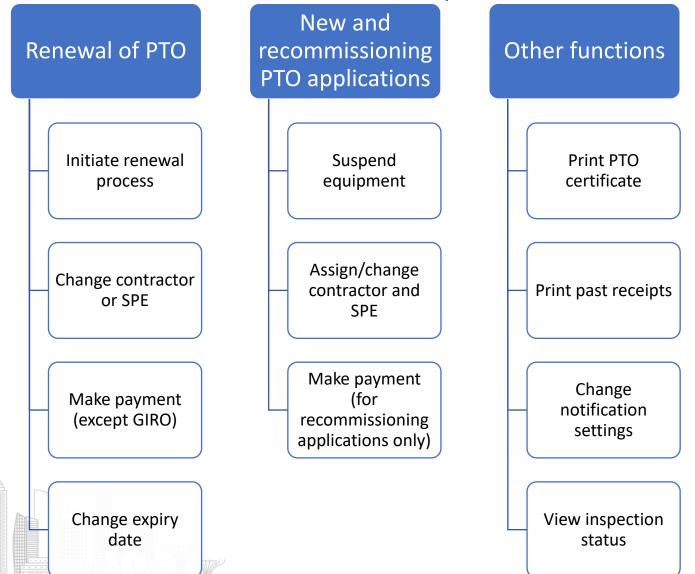
- 4. Owner's representative can be allocated to perform basic renewal roles on behalf of the owner
 - Different parties will be able to log in with the Singpass/Corpass accounts for better identity assurance instead of relying of username and password.
 - With the function of owner's representative, specific equipment can be allocated to that party to perform annual renewal functions for better accountability.







4. Summary of functions available for owner's representative









- 5. Annual testing reports will be filled up by SPE and stored on LEAP
 - Reports will be filled up and digitally signed by SPE and owners will have access to these reports

Existing hardcopy annual inspection report

В	JILDING MAINTENANCE AND STRATA MA BUILDING MAINTENANCE AND STRAT (LIFT, ESCALATOR AND BUILDING N REGULATIONS 2016 ("BMSM (LEBM REPORT FOR ANNUAL INSPECTION) FOR APPLICATION FOR PERMIT TO O	A MANAGEMENT IAINTENANCE)) Regulations") LOAD TESTING		
INSTRUCTIONS: (1) *Circle accordingly. (2) If "Not Satisfactory (NS)" is selected for any item, to indicate in the remarks column the reason selecting "NS". (3) Status of all items (except those marked as "Not Applicable (NA)") should be "Satisfactory (S)", point of inspection, before submission. (4) This checklist is not exhaustive. Specialist Professional Engineers ("SPE") must exercise their du diligence and flag out any other safety related observations that may affect the operation of the lit listed in this checklist.		NA)") should be "Satisfactory (S)", at t eers ("SPE") must exercise their due	the	
Address/Location:			(Postal Code)	
Lift ID/Number:		Year of Installation/C	Completion:	
Type: Machine Room / Machine Roomless(MRI); Home / Passenger / Goods / Others	Applicable Code/Year	r:	
Number of stops:		Rated speed (m/sec):	: <u> </u>	
Test Date: : Full Load Test	t / No Load Test	Rated Load:	(kg)	

<u>Section A</u> Checks for Annual Testing of Traction Lifts (both Full and/or No-Load Test)

	Machine room/head room		Status Satisfactory (S); Not Satisfactory (NS); Not Applicable (NA)		/ (NS);	Remarks
	1	Traction motor condition (e.g. coupling condition)	S	NS	NA	
	2	Drive & traction and deflector sheaves (e.g. groove profile and condition)	S	NS	NA	
	3	Gearbox (e.g. oil condition and level, excessive backlash, bearings condition)	S	NS	NA	
0	4	Effectiveness of brakes (checks include: free moving plunger, plunger lever movement, brake drum surface contamination, verification of air gap)	S	NS	NA	
(5	Overspeed governor sheave condition	S	NS	NA	
5		Overspeed governor tripping mechanism	S	NS	NA	

Items in the re	port can be filled	d up on PC/mobile

Choose the applicable standard(s)	Any other lift: Ss CP 2:2000 as amended by Amendment No. 1 published in January 2004	
Remarks	remarks	
Remove		
Add		
Declaration		
The equipment has been satisfactorily tested	in accordance with the codes chosen above.	
You may sign digitally or print, sign and upload of the signed checklist.	softcopy Preview Sign With SignSG	

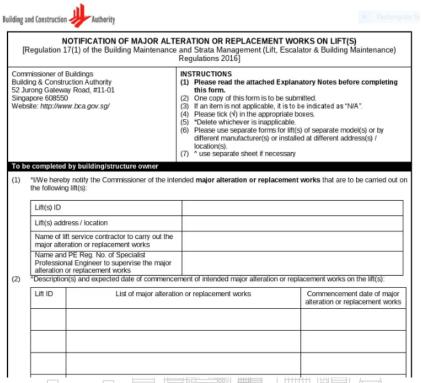






- 6. Hardcopy forms will be digitalized
 - E.g. Notification of suspension can be carried out via LEAP and owners will have the option to amend the date of suspension (assuming it has not passed yet)

Existing hardcopy of notification of major alteration or replacement works form



Notification in LEAP with the option to amend future suspension date

www2-uat.bca.gov.sg/leap/Owner/Equipmer	nt/Suspend	☆ 🗓 😸 Incognito
A Singapore Government Agency Website		
BCR LEAP ■ AII 🖯	Lifts & Escalators	jon_beier Owner
Amend Suspension Date		
Suspension request created		
Start Date	11/09/2022 曲	
Type of A/R works *	 Changing or removing any safety device of a lift, or adding a Changing the mass of a lift car, including lift car finishing Changing the rated load or speed of a lift Changing the travel distance of a lift Changing the lift control operation (including Changing the s Changing the number, type or size of the hoisting ropes supp Changing the size of the guide rails of a lift 	software or type of driving machine or brakes)
	Changing the size of the guide rails of a lift Changing the type of safety gear Changing the lift landing door, lift car door and lift car door Others (Applicable for the items that are not listed above or i	514-122-012200-1230-1311-1230-1



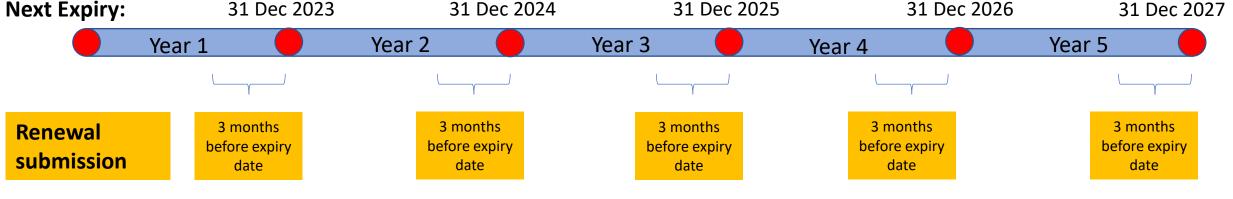






- 7. Renewal window period will be kept strictly at 3 months before the expiry of the current PTO regardless of payment mode
 - Full load testing will also be actively tracked in LEAP
 - 4 months window period for the full load testing to be carried

Current PTO Expiry: 31 Dec 2022
Last full load test date: 1 Dec 2022



Full load test submission

4 months before last full-load testing results

Full load test should be carried out between 1 Aug 2027 to 1 Dec 2027



Preparing for LEAP and ing





PREPARING FOR LEAP ONBOARDING



- Every owner must log in to LEAP via Singpass or Corppass so as to migrate the lifts/escalators records from OPTO.
- First-time users of LEAP will be asked to log in with their OPTO credentials (with Username and Password) so as to link their records with their LEAP account.
- This onboarding feature will be made available for 1 year till 14 Nov 2023.







Demonstration of LEAP







The BCA Lifts and Escalators Application system (LEAP) was created:

- To automate the process involved in the lifecycle of lifts and escalators
- Facilitate the involvement of all stakeholders involved in the process of application, renewing and recommissioning the permit to operate ("PTO") for lifts as well as escalators that fall under BCA's purview.





Supported browsers



Last 2 versions of:







Important points to note



singpass corppass

Owners must have valid SP/CP account. Accounts are not to be shared. For assignment of account, LEAP has enabled an owner representative feature. Previous log in methods will no longer be available.



OPTO credentials are required for migrating OPTO account to LEAP.

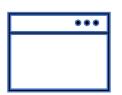


Email verification is required for profile updates. SMS verification will be available in later releases.





Data connection and camera device (E.G: Phone/Tablet) is required for SPE scanning QR code for filling inspection checklist



PTO Enquiry URL:
https://go.gov.sg/ptoenquiry
The link will be live when LEAP is launched





Two main types of owners





Individual home owners

Private owners who have lifts under their own management e.g., certain landed properties with lifts.



Corporate owners

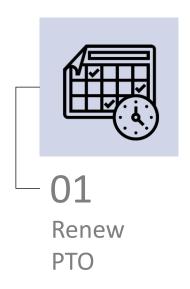
Town councils that manage a group of equipment within an estate or developers who are owners of new buildings e.g., Shopping Mall Owners, Town Councils.

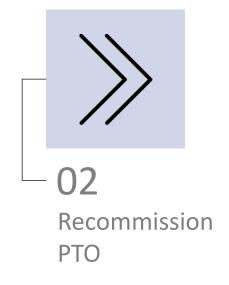


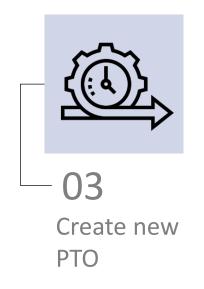


The main use of the LEAP system LEAP













1. Renew PTO



The second main function of the LEAP system for owners is to allow for the renewal of a PTO. Upon completion of renewal, the expiration date of the equipment will be changed automatically.

Owner	SPE
Change expiry date	SPE inspection (NLT or FLT)
• Initiate the renewal process	New expiration date for equipment

Additional note:

When a No Load Test is conducted by the SPE, the PTO Expiry Date will be extended for one year.

When a Full Load Test is conducted by the SPE, the Next Full Load Test Expiry Date will be extended for ~5 years¹

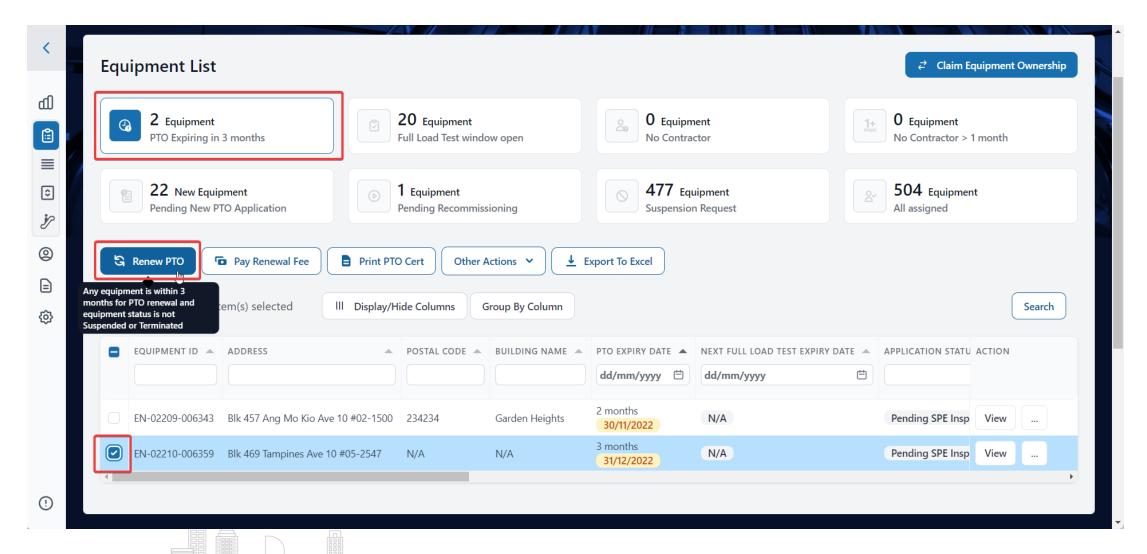
The Next Full Load Test Expiry Date change will depend on whether the Next FLT Expiry Date is within 4 months renewal window.







Initiate the renewal process







2. Recommission of PTO



The third main function of the LEAP system is to allow for the recommissioning of a suspended PTO. Once payment has been made by the owner, the PTO would be recommissioned, and owner can then print the new PTO certificate.

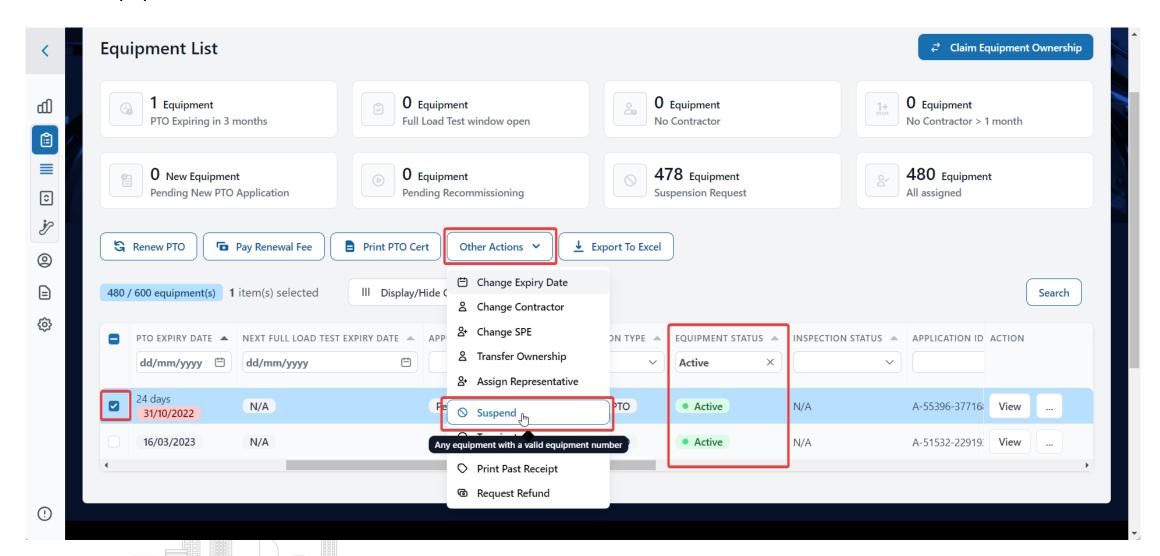
PTO Officer Owner SPE Owner Select equipment • Make a Receives Approve **Recommission PTO** Notification **Recommission PTO** inspection application • Select suspension date and A/R works • Logs in System populates items that Assign contractors underwent A/R works • Pays PTO fees • Save draft application







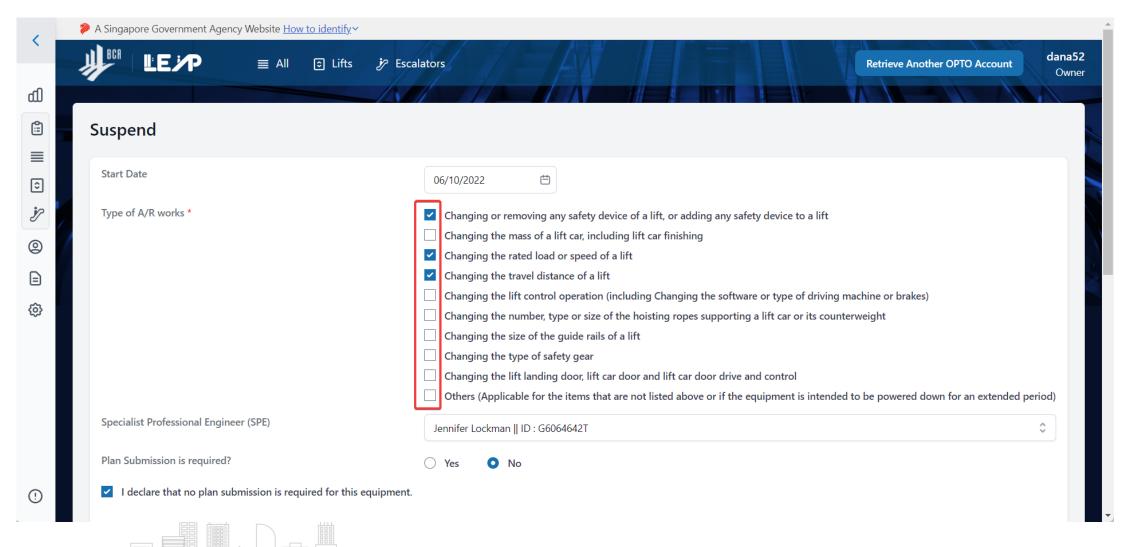
Select equipment







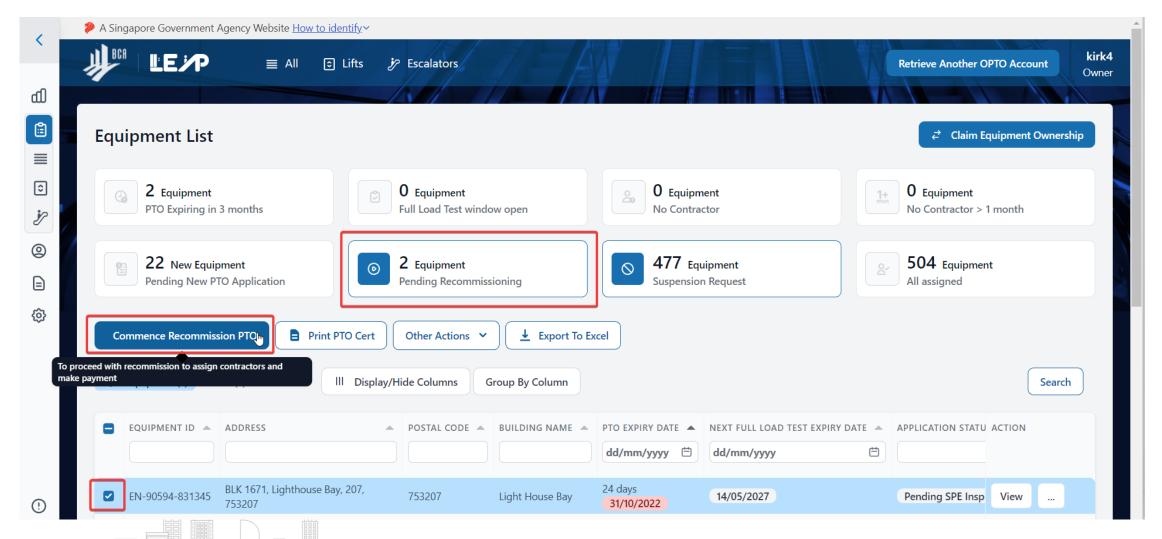
Select suspension date and A/R works







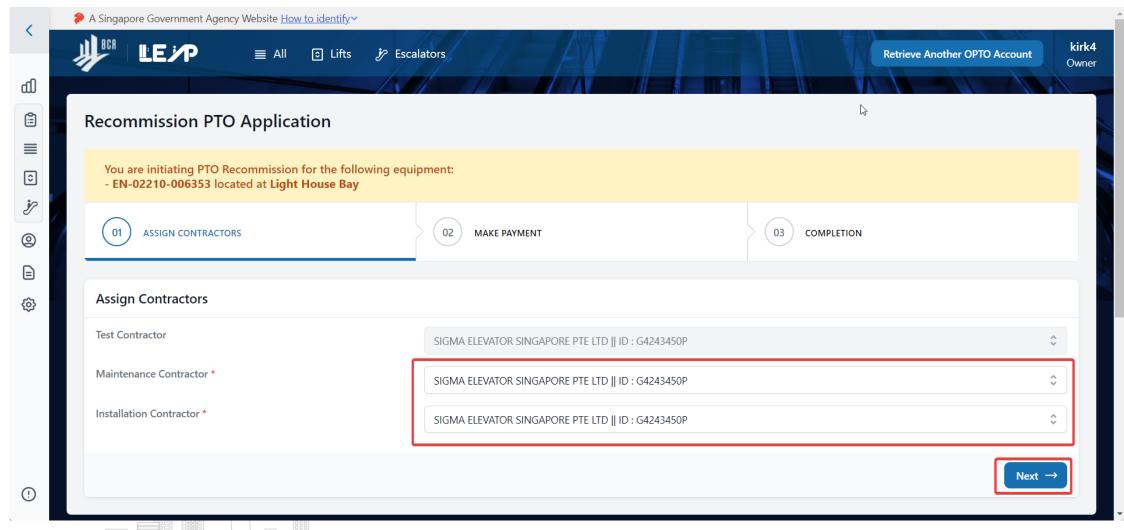
Logs in





Assign contractors

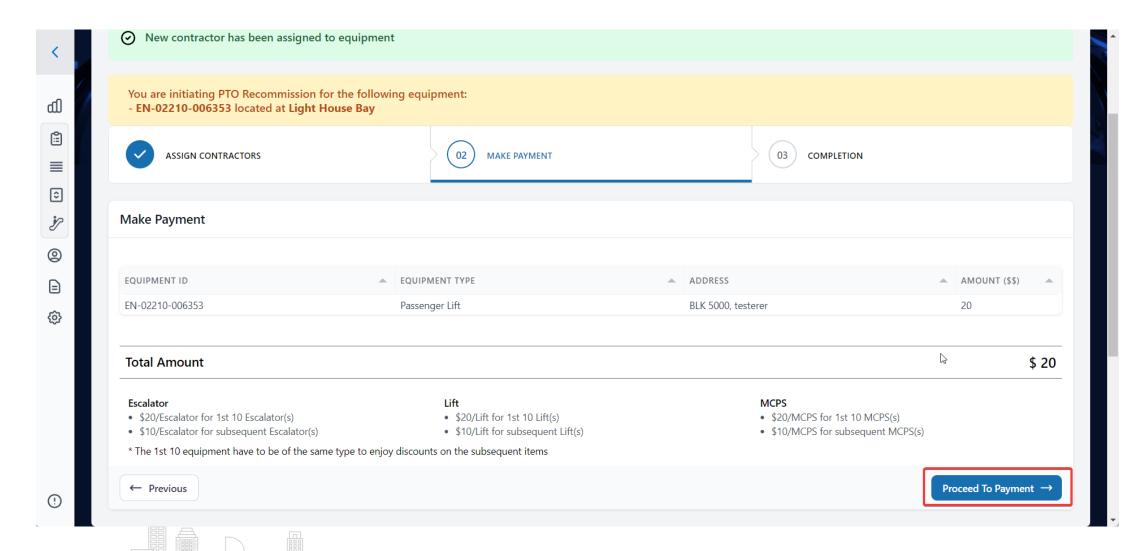








Pays PTO fees





Pays PTO fees





- The UEN for BCA is T08GB0005B101
- The QR Code is below



• Indicate the above Application ID in the Reference field (Note: If you are unable to key in special characters like "_" for the Transaction Number, you can omit these special characters.)

Internet Bank Transfer

- · Account Name: Building and Construction Authority
- · Account Type: DBS Current Account
- Bank Code: 7171
- Account Number: <001-021871-9>
- DBS Swift Code: DBSSSGSG

For interbank transfer, once payment is made successfully, submit the payment details through BCA's Payment Notification via FormSG or using the QR Code below. Indicate the above Application ID in the Reference Number field





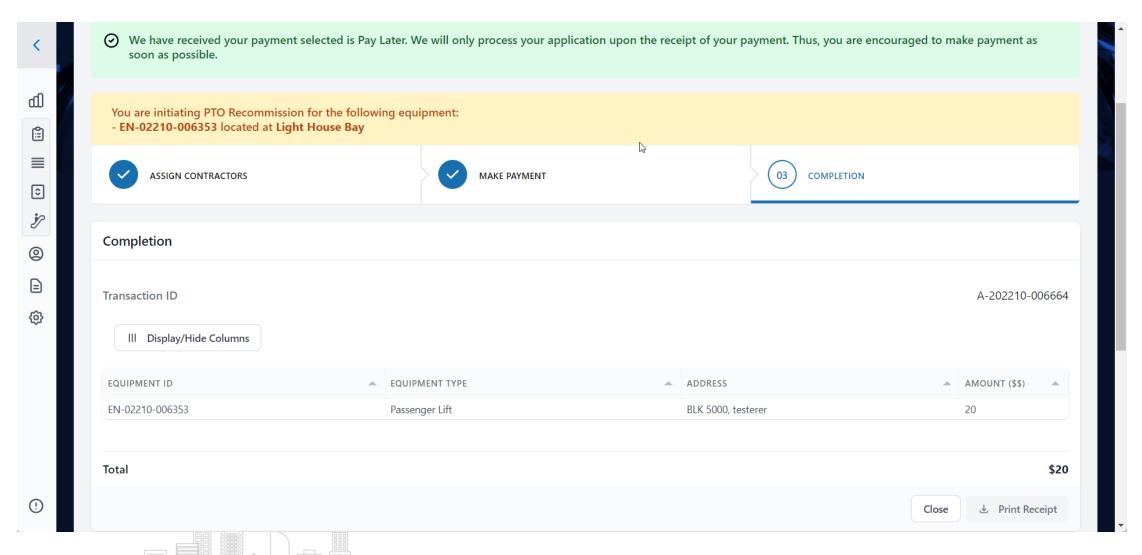






Completed







3. Create new PTO



One of the main functions of the LEAP system is to allow for a submission of a New PTO. Upon completion, the equipment will be assigned an ID and the owner would be able to generate its PTO certificate.

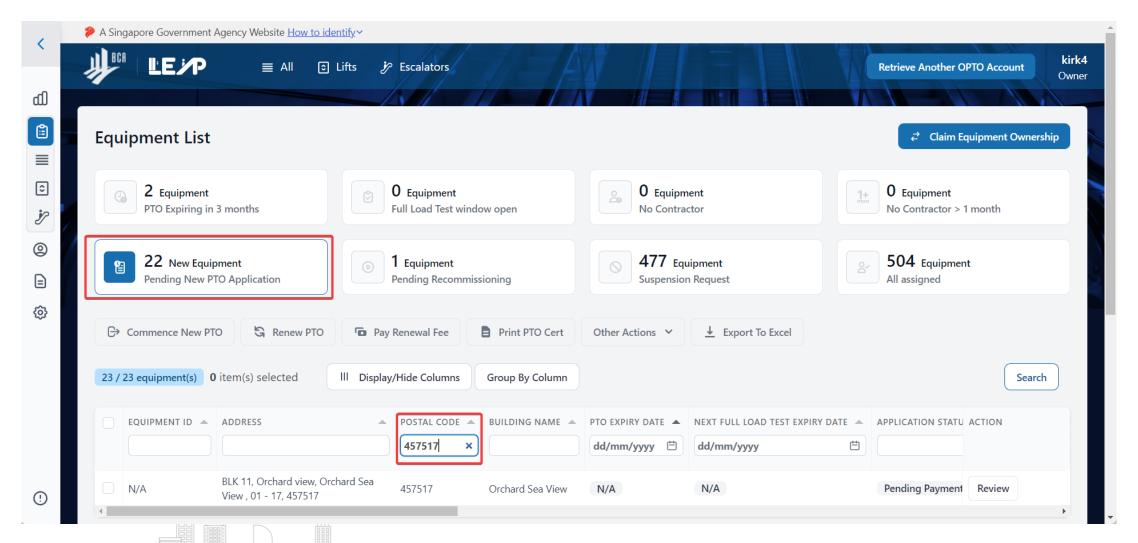
PTO Officer Owner/SPE SPE Owner • Create new PTO • Commence New Approve New PTO • Go to equipment list and see that **PTO Application** equipment now has Add equipment an ID and Review and accept equipment is Active equipment Submit New PTO inspection checklist User can check that Assign contractors PTO certificate has been generated Make payment via Download receipts, Stripe view past applications







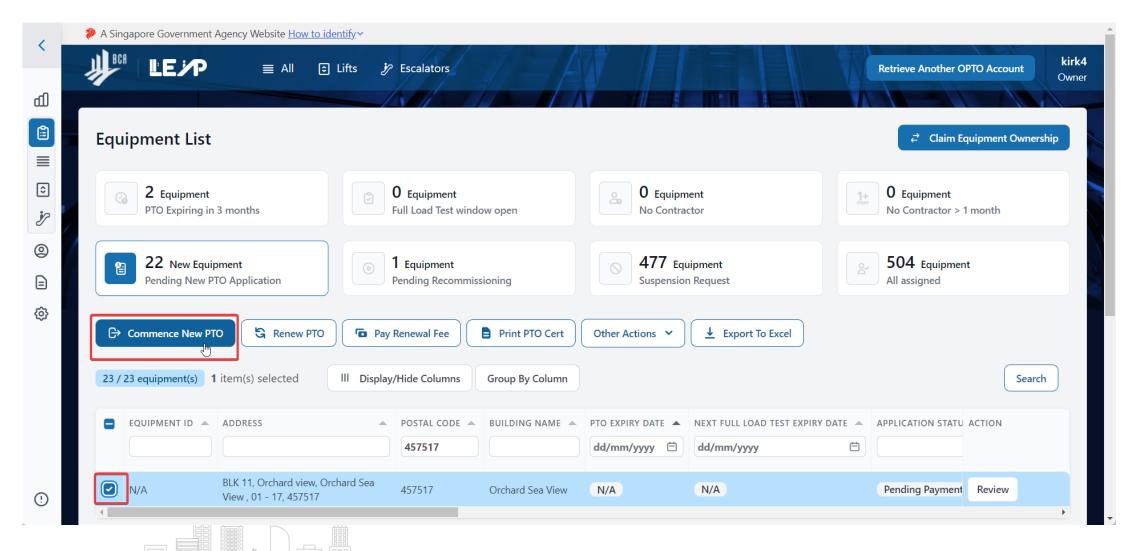
Commence New PTO







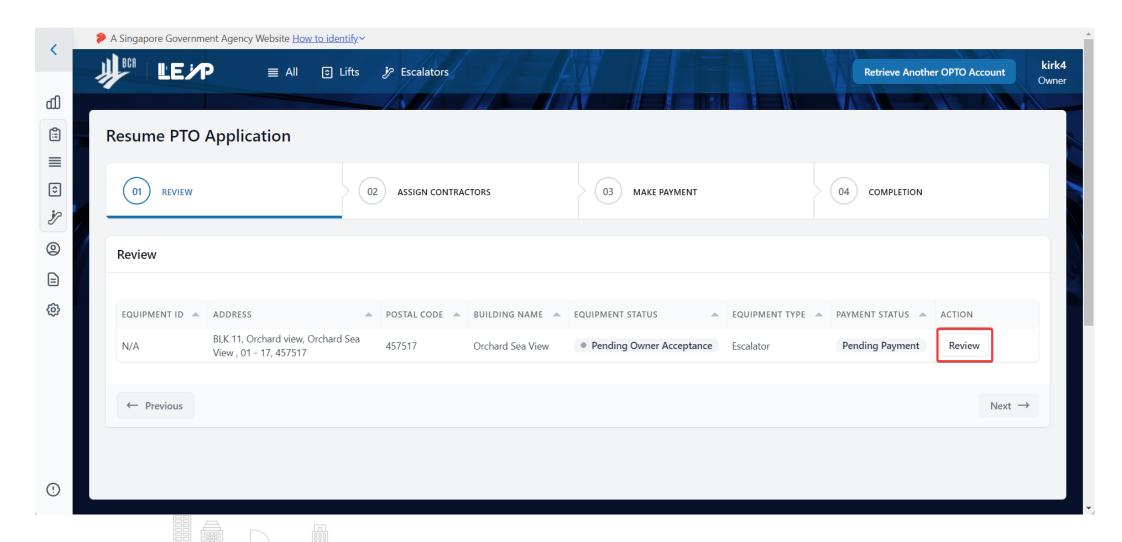
Commence New PTO







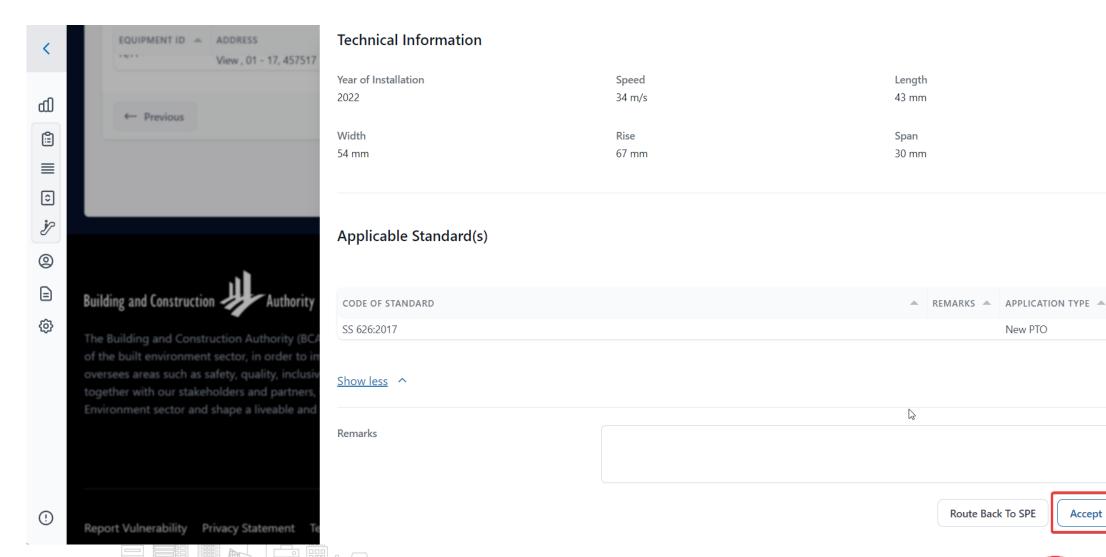
Review and accept equipment





Review and accept equipment





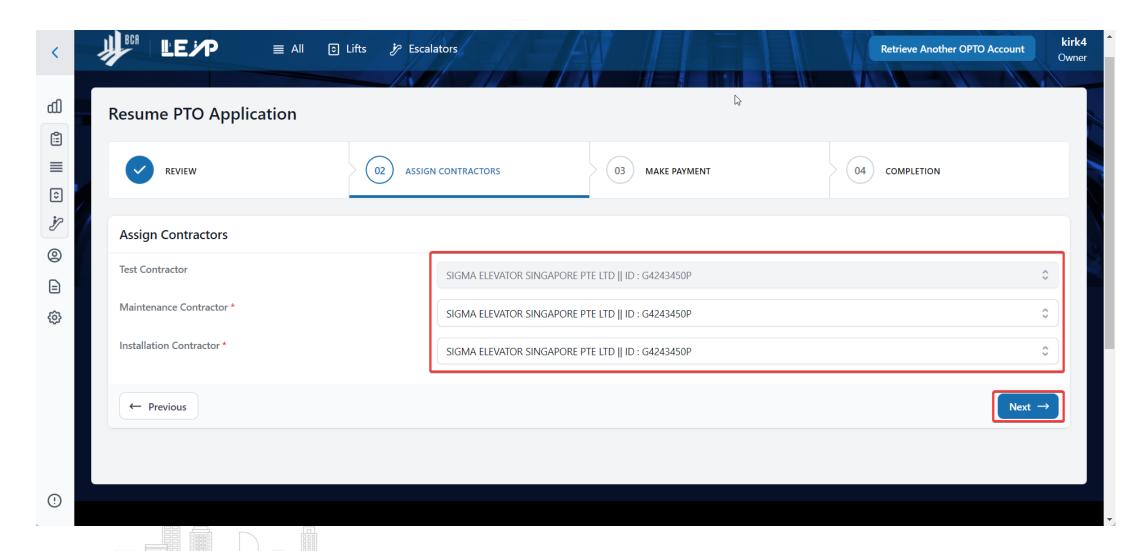


New PTO





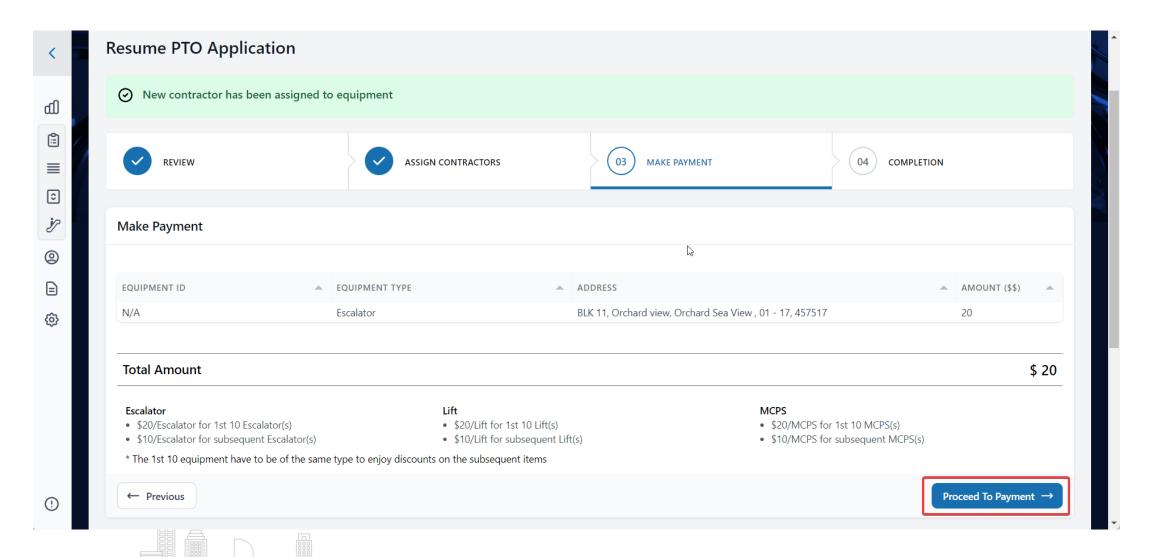
Assign contractors





Make payment



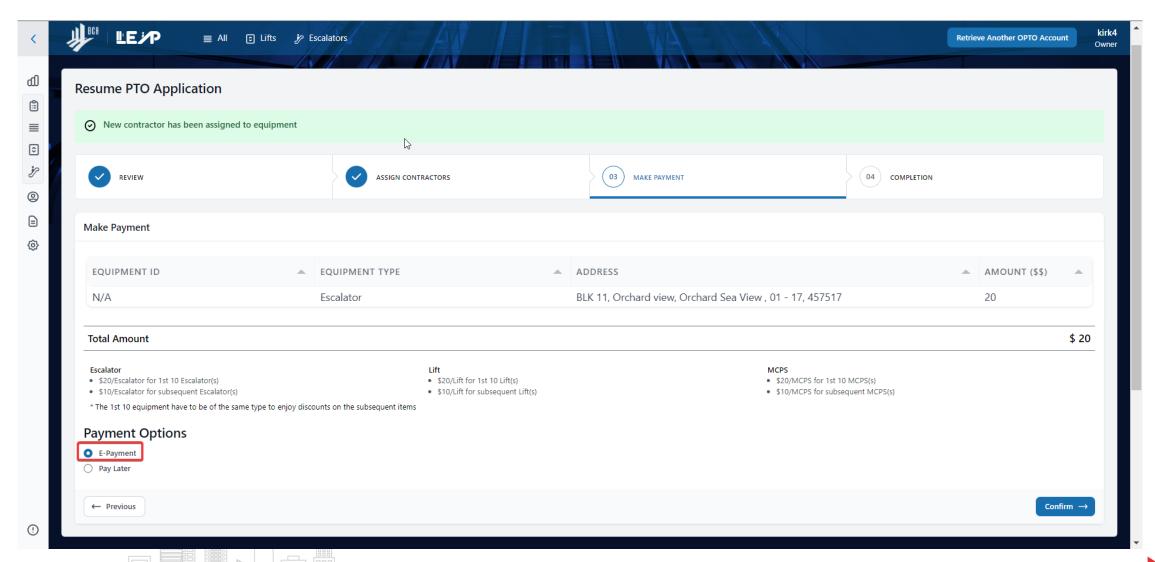






Make payment via Stripe



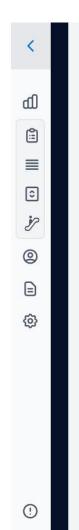






Make payment via Pay Later





- The UEN for BCA is T08GB0005B101
- The QR Code is below



• Indicate the above Application ID in the Reference field (Note: If you are unable to key in special characters like "_" for the Transaction Number, you can omit these special characters.)

Internet Bank Transfer

- Account Name: Building and Construction Authority
- Account Type: DBS Current Account
- Bank Code: 7171
- Account Number: <001-021871-9>
- DBS Swift Code: DBSSSGSG



For interbank transfer, once payment is made successfully, submit the payment details through BCA's Payment Notification via FormSG or using the QR Code below. Indicate the above Application ID in the Reference





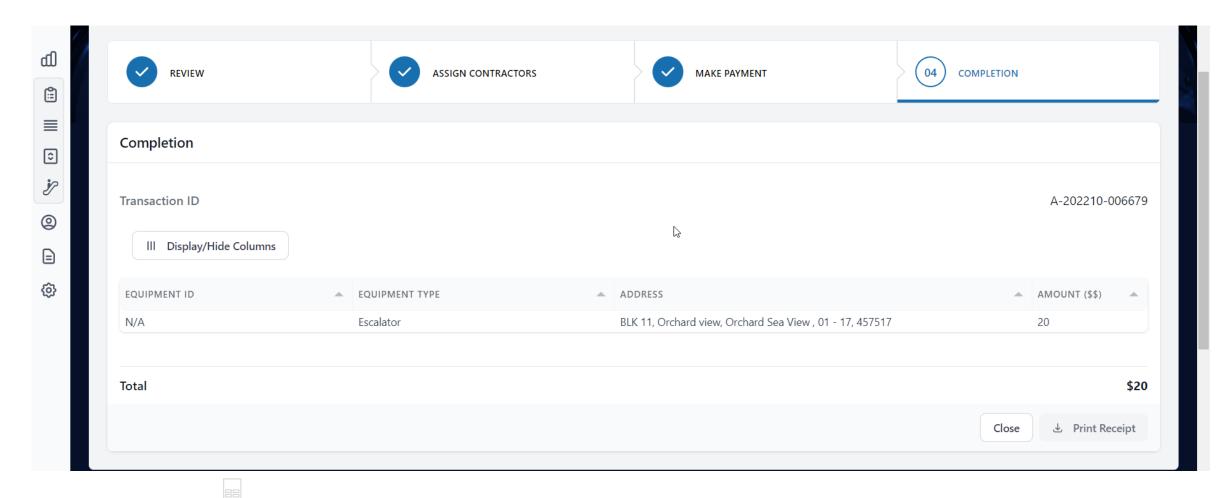








Completion

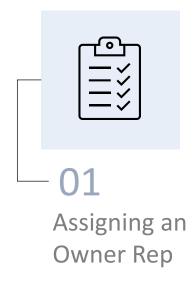


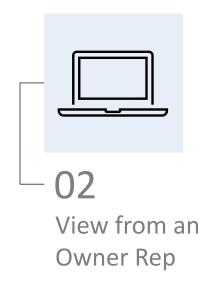




Owner Representatives











Owner Representatives



Owner representatives are individuals assigned by the Owner to manage their account. Representatives can assist owners in renewing PTO, paying renewal fees, suspend equipment, print PTO cert and resume recommission equipment after SPE submission.

Owner

- Select equipment to assign
- Assign representative

Owner Representative

- Check notification
- Accept or reject equipment as an **Owner Representative**

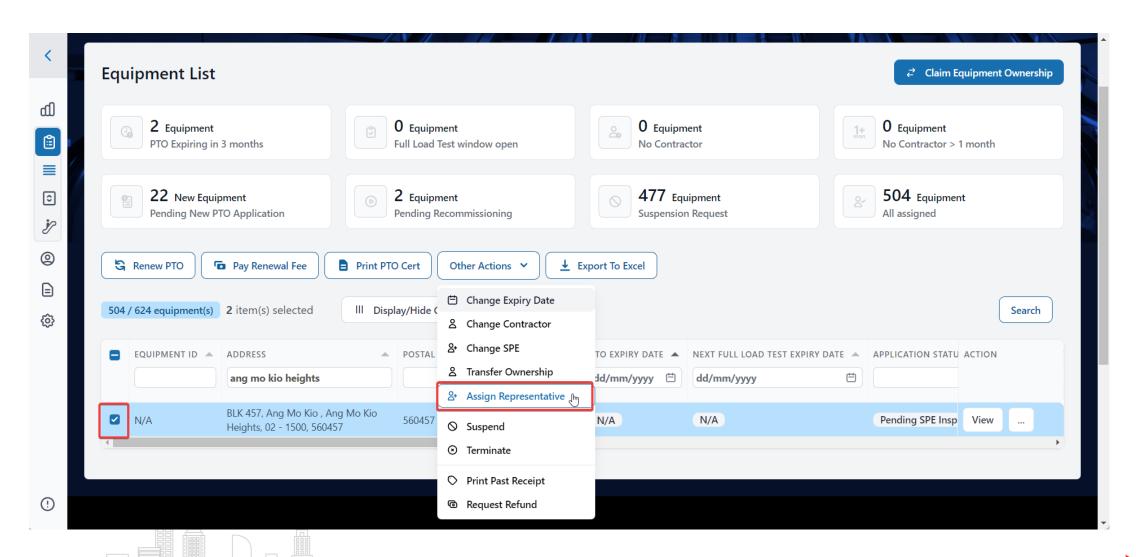






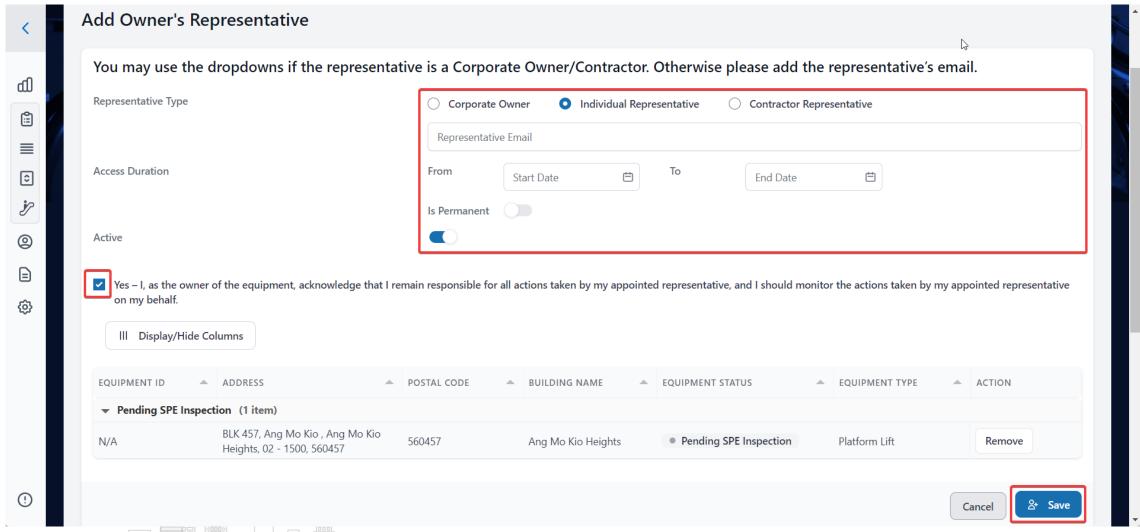
LEP

Assigning an Owner representative Method 1







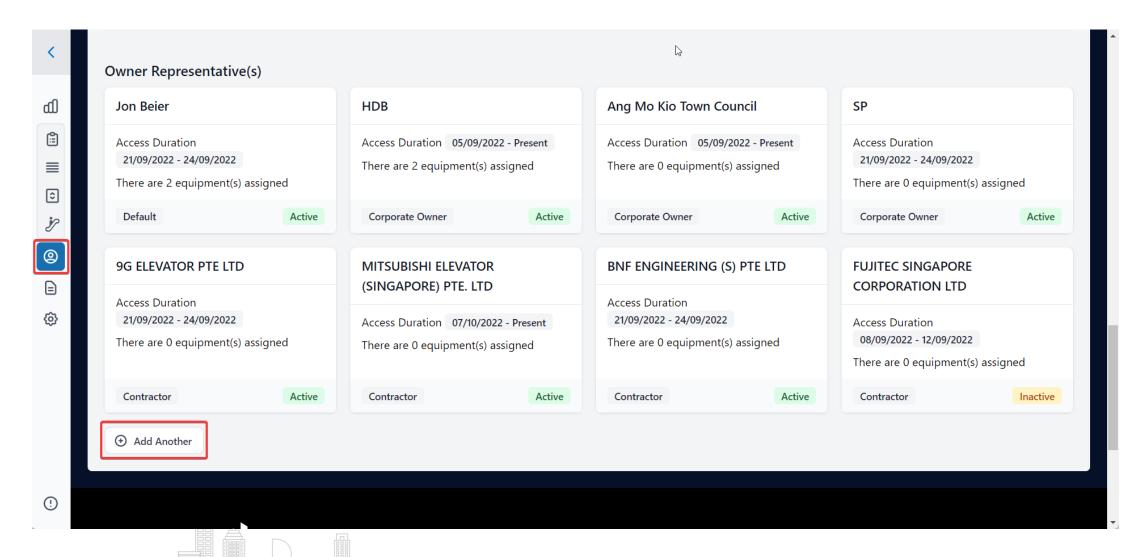










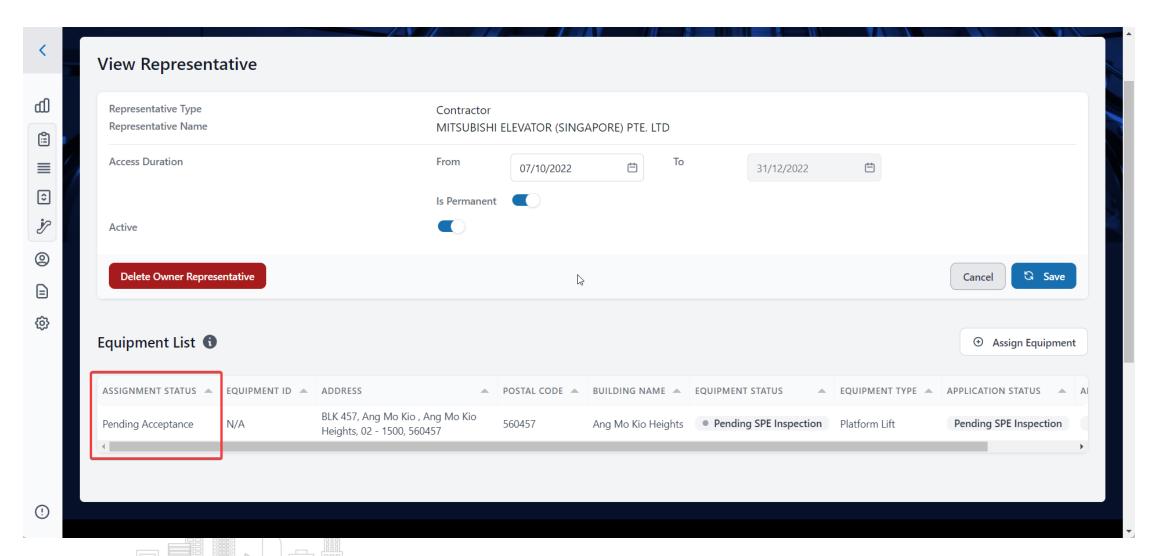






Assigning an Owner representative



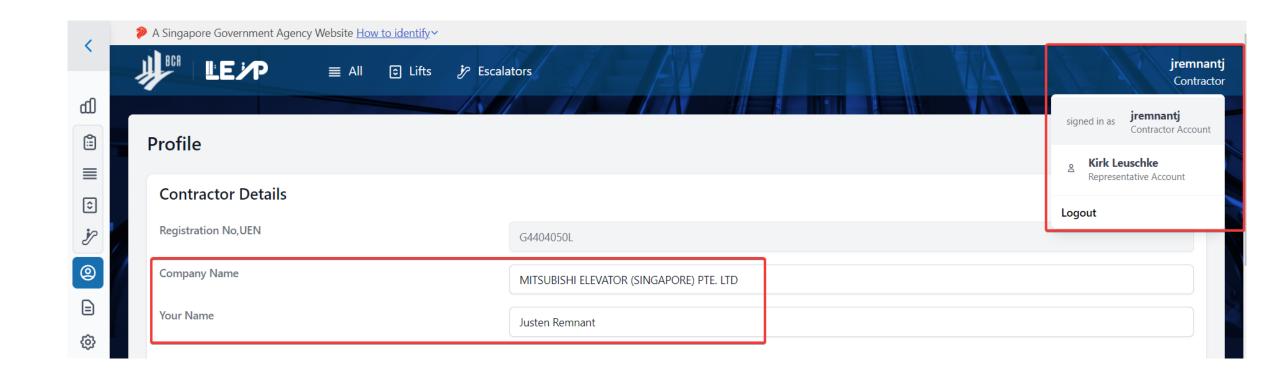






View from an Owner rep



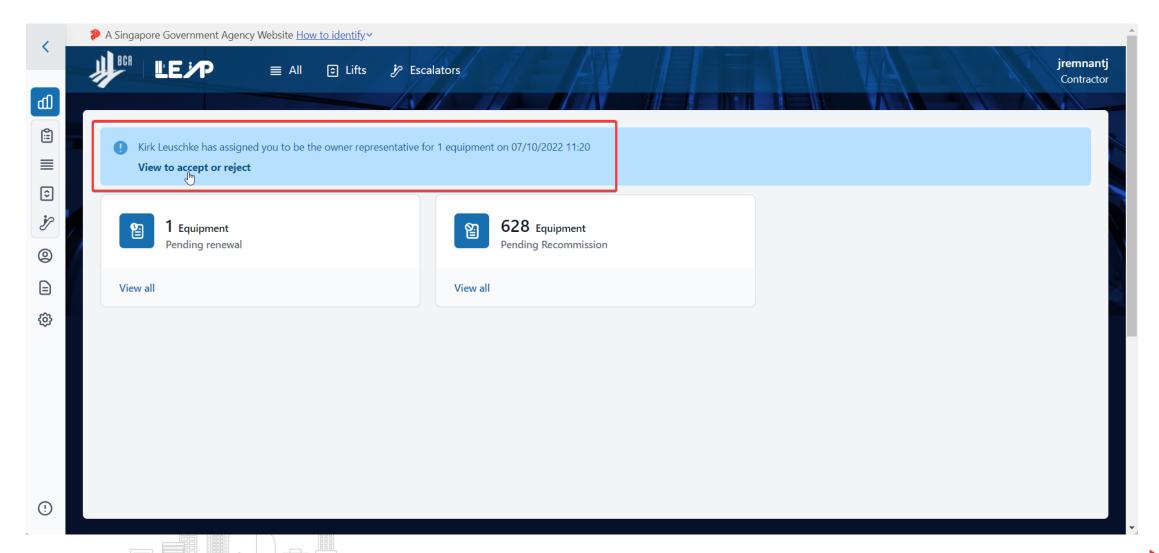








View from an Owner rep

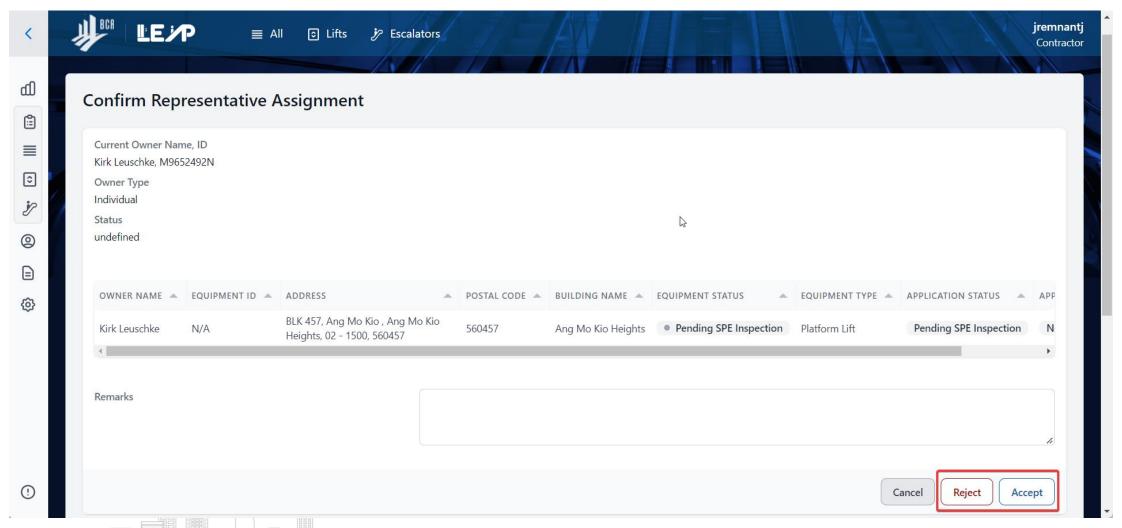








View from an Owner rep







Other Owner Functionalities



There are a number of actions in which the owner would be able to conduct via the LEAP system.



Pay Renewal Fees

Owners can pay the renewal fees for the equipment at anytime during the renewal application. Note that payment for New PTO & Recommission fees are separate from this function.



Change Contractor

Owners can change the test contractor or the maintenance contractor for each selected equipment. LEAP also allows for the Owner to assign the contractor as a representative to manage the account.



Owners can change an existing SPE for each selected equipment.



Transfer Ownership

Owners can transfer the ownership of a selected equipment to another owner. Upon acceptance from the new owner, the old owner will no longer be able to see the equipment in their account.





Other Owner Functionalities





Print Past Receipts

Owners can download/print the PTO payment receipts for the most recent payments for an application. The receipt contains details such as total number of equipment, payment mode, date, amount etc.

Suspend/Terminate Equipment

Owners can suspend an equipment temporarily or terminate the equipment permanently through LEAP.



Change Expiry Date

Owners can change the expiry date of their equipment through LEAP. In the case of renewing a PTO, an important point to note is that the owner will only be able to select equipment that are expiring within the next 3 months.



Assign Representatives

Owners can assign representatives to manage their account. Chosen representatives can assist owners with numerous functions such as renewing PTO or paying fees. For the full list of functions please refer to the user manual.





Other Owner Functionalities





Owners can edit the details of an equipment such as equipment address, technical information etc.



Owners can edit frequency of notifications and the type of events that would trigger notifications.

Edit user profile

Owners can edit the details of their profile on LEAP.



Export equipment details

Owners can export the details of an equipment into an excel. Fields to be exported to an excel can be selected before export.



Print PTO certificate

Owners can download/print the PTO certificates.



Request refund

Owners can use the LEAP system to request refunds if required.







FQ Q&A





HOW TO SPOT SIGNS OF PHISHING





Mismatched & Misleading Information

Unexpected Emails

● ● ● [URGENT] CLAIM YOUR GIFT CARD OR ACCOUNT WILL BE DEACTIVATED

From: SGSHOPPING <SGSHOPPING@S1231.NET> 1

Date: 11 April 2018, 12.42 AM

To: John Tan

2

Subject: [URGENT] CLAIM YOUR GIFT CARD OR ACCOUNT WILL BE DEACTIVATED 3

Attached: Gift-Card-Redemption exe (150kb) 4

Dear John,

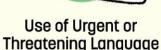
5

Congratulations! We are pleased to inform you that you have won a \$100 gift card for our monthly lucky draw!

www.252749.co/d43lFk 1
Simply log on to www.sgshopping.com or fill up the attached document with your

- 6 NRIC, address and bank account details to claim your gift card. Failure to claim your prize within 24
- 3 hours will result in the permanent deactivation of your account.







Suspicious Attachments



Promise of Attractive Rewards



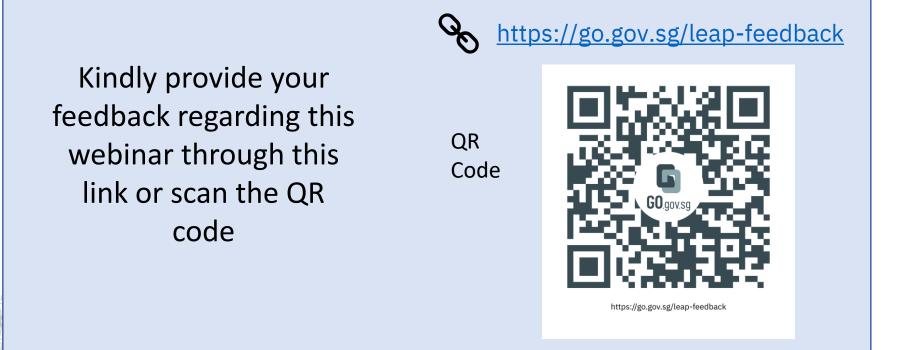
Request for Confidential Information

Source: https://go.gov.sg/phishing/

FEEDBACK AND SUPPORT INFO



- PDF slides as well as quick guides and FAQs will be uploaded to the landing page of LEAP at https://www2.bca.gov.sg/LEAP around 2nd week of November.
- Recorded webinar will be uploaded to the LEAP website when it is launched.
- For feedback and queries, please submit your enquiry through or call us at (65)1800-342 5222 (1800-DIAL BCA).





Thank you



