Lifts and Escalators Application (LEAP) Webinar Briefing

18/20 October 2022 - SPE

BRIEFING PROTOCOL

- Please mute your devices during the briefing session.

- Feel free to raise any queries in the chat function throughout the briefing, we will answer them during Q&A time. Alternatively, you may raise your hand if you wish to speak up.

- For more questions that you may have after the briefing session, you can reach out to our email bca_pto@bca.gov.sg .

AGENDA

1. Opening and welcome

2. Overview of changes from OPTO to LEAP

3. Preparing for LEAP onboarding

4. Demonstration of LEAP

5. Q&A

OPENING & WELCOME

- Since November 2017, permit to operate ("PTO") applications for new, renewal as well as recommissioning of lifts and escalators (collectively termed as fixed installation) have been carried out through the existing Online Permit To Operate ("OPTO") system.

- LEAP will include the regulation of Mechanised Carparking Systems (MCPS) when the relevant legislation is amended.

- As a continuing effort in providing better service to the industry with a more intuitive user experience, the new LEAP portal (https://www2.bca.gov.sg/LEAP) will go live on **14 November 2022 (To be confirmed)**.

OBJECTIVES

1. Safe and Reliable L&E Sector

- **Integrated digital service platform for permit applications and efficient regulatory processes** to shape a safe and reliable L&E sector.

2. Elevated User Experience

- **Streamline permit renewal application process** and re-design user interface to elevate both internal and public experience.
- **Mobile-friendly and responsive platform** for Singapore with high mobile penetration rate.

3. Trusted Single Source of Truth for L&E Data

- **Building a single source of truth for L&E data to integrate internal work functions** so as to increase productivity & improve data analysis.

Overview of changes from OPTO to LEAP

KEY CHANGES

1. For renewal of PTOs, **payment is now a parallel process** instead of a serial one

   - This means that owners and SPEs can perform their required roles in LEAP anytime during the 3-month renewal period.

   - PTO will be issued electronically once the submissions are made and payment is successful.

   - Existing GIRO setups will remain unchanged.

   - Active tracking of full load test of lifts under CP2/SS550 code of standard.

   - **Owners must initiate all renewal applications in LEAP for the first year.**

KEY CHANGES

2. For PTOs generated under LEAP, there will **no expiry date printed on the PTO certificate**

- Hardcopy PTO does not need to be replaced annually unless there are changes in the fields displayed or the PTO is torn/damaged.

- Members of public can scan the QR code to obtain the most updated information of the fixed installation, including the status, expiry date, maintenance contractor and certifying SPE.

- All owners are encouraged to print and display the updated PTOs by 31 January 2023.

KEY CHANGES

3. Log in will be through Singpass/Corppass for better security.

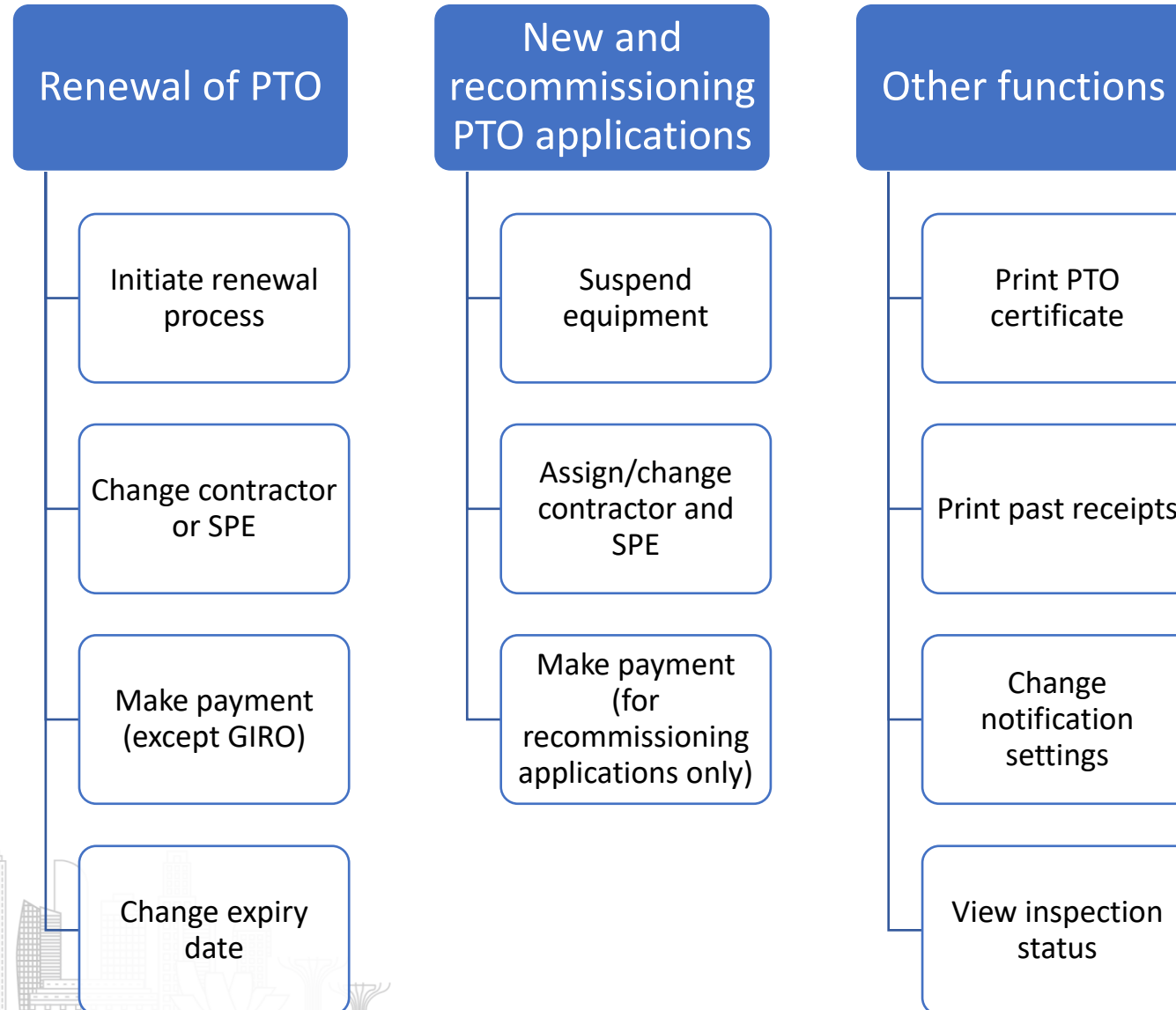|	
singpass	• Singpass is Singapore Government's trusted digital identity for all secure transaction needs in our everyday life serves to authenticate the identity of the person transacting online. • It is now the only login method for online corporate transactions with more than 160 government digital services.
corppass	• Singpass user can be authorized to transact on behalf of their businesses at www.corppass.gov.sg . • Corppass portal enables company administrators to specify the digital services that each employee can transact on the company's behalf. • If an employee leaves, of if anomalous activity is detected in the user account, the administrator can act immediately to deactivate or block the user's access.

4. Owner's representative can be allocated to perform basic renewal roles on behalf of the owner

- Different parties will be able to log in with the Singpass/Corpass accounts for better identity assurance instead of relying of username and password.

- With the function of owner's representative, specific equipment can be allocated to that party to perform annual renewal functions for better accountability.

KEY CHANGES

4. Summary of functions available for owner's representative

Renewal of PTO	New and recommissioning PTO applications	Other functions
Initiate renewal process	Suspend equipment	Print PTO certificate
Change contractor or SPE	Assign/change contractor and SPE	Print past receipts
Make payment (except GIRO)	Make payment (for recommissioning applications only)	Change notification settings
Change expiry date		View inspection status

KEY CHANGES

5. Annual testing reports will be filled up by SPE and stored on LEAP

• Reports will be filled up and digitally signed by SPE and owners will have access to these reports

Existing hardcopy annual inspection report

BUILDING MAINTENANCE AND STRATA MANAGEMENT ACT 2004
BUILDING MAINTENANCE AND STRATA MANAGEMENT
(LIFT, ESCALATOR AND BUILDING MAINTENANCE)
REGULATIONS 2016 ("BMSM (LEBM) Regulations")

REPORT FOR ANNUAL INSPECTION/LOAD TESTING
FOR APPLICATION FOR PERMIT TO OPERATE THE LIFT

Commissioner of Buildings
Building and Construction Authority
52 Jurong Gateway Road
#11-01
Singapore 608550
Website: https://www.bca.gov.sg/

INSTRUCTIONS:
(1) *Circle accordingly.
(2) If "Not Satisfactory (NS)" is selected for any item, to indicate in the remarks column the reason(s) for selecting "NS".
(3) Status of all items (except those marked as "Not Applicable (NA)") should be "Satisfactory (S)", at the point of inspection, before submission.
(4) This checklist is not exhaustive. Specialist Professional Engineers ("SPE") must exercise their due diligence and flag out any other safety related observations that may affect the operation of the lift, not listed in this checklist.

Address/Location:_____ (Postal Code)_____
Lift ID/Number: _____ Year of Installation/Completion: _____
Type: Machine Room / Machine Roomless(MRL) ; Home / Passenger / Goods / Others   Applicable Code/Year:_____
Number of stops:_____   Rated speed (m/sec):_____
Test Date: _____ ; Full Load Test / No Load Test   Rated Load:_____(kg)

Section A
Checks for Annual Testing of Traction Lifts (both Full and/or No-Load Test)

Machine room/head room	Status Satisfactory (S); Not Satisfactory (NS); Not Applicable (NA)			Remarks
1 Traction motor condition (e.g. coupling condition)	S	NS	NA	
2 Drive & traction and deflector sheaves (e.g. groove profile and condition)	S	NS	NA	
3 Gearbox (e.g. oil condition and level, excessive backlash, bearings condition)	S	NS	NA	
4 Effectiveness of brakes (checks include: free moving plunger, plunger lever movement, brake drum surface contamination, verification of air gap)	S	NS	NA	
5 Overspeed governor sheave condition	S	NS	NA	
Overspeed governor tripping mechanism	S	NS	NA	

Items in the report can be filled up on PC/mobile

Remove		
Choose the applicable standard(s)	Any other lift: Ss CP 2:2000 as amended by Amendment No. 1 published in January 2004	
Remarks	remarks	

| Remove | | |

| Add | | |

Declaration

☑ The equipment has been satisfactorily tested in accordance with the codes chosen above.

You may sign digitally or print, sign and upload a softcopy of the signed checklist.   [Preview]   [Sign With SignSG]

[Save As Draft]   [< Previous]   [Submit >]

KEY CHANGES

6. Hardcopy forms will be digitalized

- E.g. Notification of suspension can be carried out via LEAP and owners will have the option to amend the date of suspension (assuming it has not passed yet)
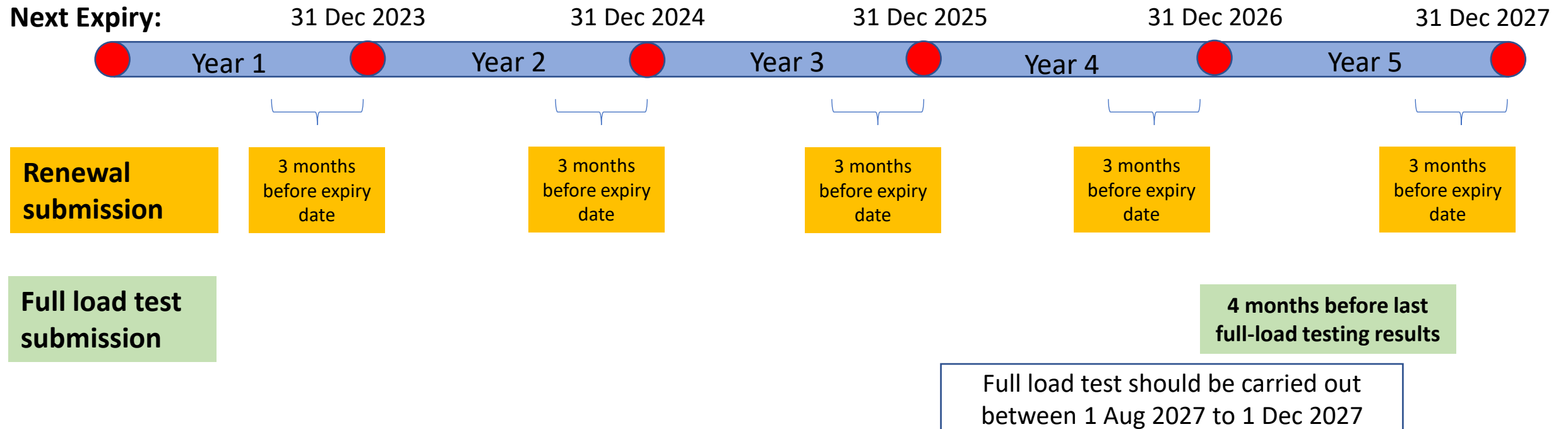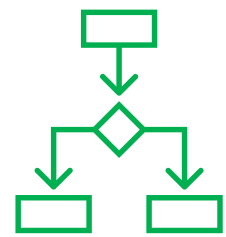
KEY CHANGES

7. Renewal window period will be kept strictly at 3 months before the expiry of the current PTO regardless of payment mode

- Full load testing will also be actively tracked in LEAP

- 4 months window period for the full load testing to be carried

Current PTO Expiry: 31 Dec 2022
Last full load test date: 1 Dec 2022

Next Expiry:

| | 31 Dec 2023 | 31 Dec 2024 | 31 Dec 2025 | 31 Dec 2026 | 31 Dec 2027 |

Year 1 — Year 2 — Year 3 — Year 4 — Year 5

Renewal submission

3 months before expiry date

3 months before expiry date

3 months before expiry date

3 months before expiry date

3 months before expiry date

Full load test submission

4 months before last full-load testing results

Full load test should be carried out between 1 Aug 2027 to 1 Dec 2027
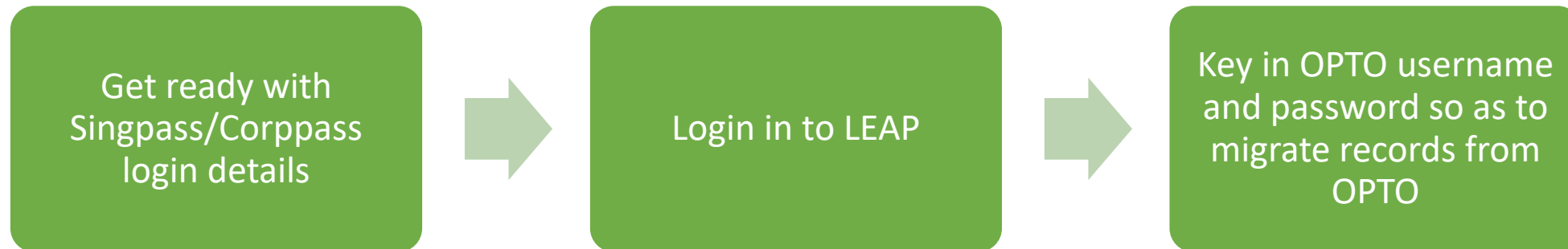
Preparing for LEAP onboarding

PREPARING FOR LEAP ONBOARDING

- Every owner must log in to LEAP via Singpass or Corppass so as to migrate the lifts/escalators records from OPTO.

- First-time users of LEAP will be asked to log in with their OPTO credentials (with Username and Password) so as to link their records with their LEAP account.

- This onboarding feature will be made available for 1 year till 14 Nov 2023.

Get ready with Singpass/Corppass login details	→	Login in to LEAP	→	Key in OPTO username and password so as to migrate records from OPTO

Demonstration of LEAP

Supported browsers

Last 2 versions of:

Chrome   Edge   Firefox   Safari

Important points to note

SPEs must have valid SPCP account. Accounts are not to be shared. Do note that previous log in methods will no longer be available.

SingPass Mobile App is required for SPE SignSG signing. Please ensure that it is available on your phone. Procedure on how to digitally sign using SignSG is in the next slide.
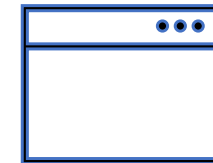
OPTO credentials are required for migrating OPTO account to LEAP.

Data connection and camera device (E.G: Phone/Tablet) is required for SPE scanning QR code for filling inspection checklist

Email verification is required for profile updates. SMS verification will be available in later releases.
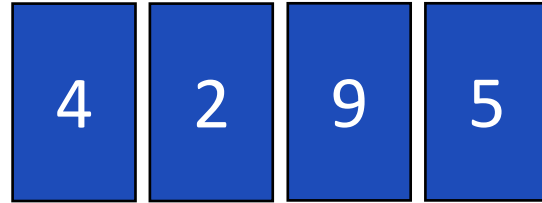
PTO Enquiry URL:
https://go.gov.sg/ptoenquiry
(The link will be live when LEAP is launched)

How to digitally sign with singpass [i] LEAP

Sign with SingPass is a feature of the SingPass app that allows users to digitally sign an electronic document. It is essentially a security protected linkage to your signature, your identity and the document signed.

Scan the QR code | Match the reference code | Verify your identity | Sign

SPEs would be required to use SignSG at the point of final declaration before submitting the completed inspection. The same would be required of the SPE for a re-inspection due to request for more information/rejection. See user manual for further details.

Engineers

Specialized Professional Engineers (SPE)

The SPE's main role would be to create the new PTO for the owner and to carry out inspections for renewal and recommissioning an equipment. Inspections would either be a No Load Test or Full Load Test. At times, SPE may assign an LEI to carry out the required inspection.
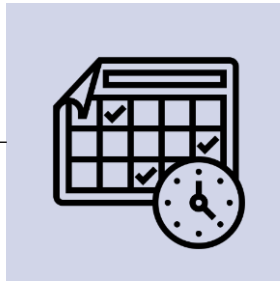
Lift Escalator Inspector (LEI)

In situations whereby an SPE would like to assign the inspection to LEI, after inspection is done by the LEI, SPE would then have to approve the inspection for the application to be deemed as completed.
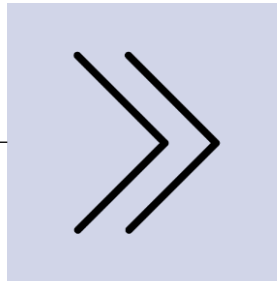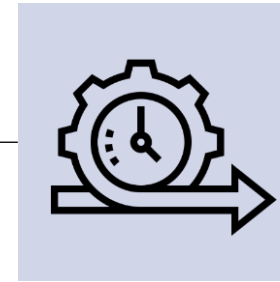
The main use of the LEAP system
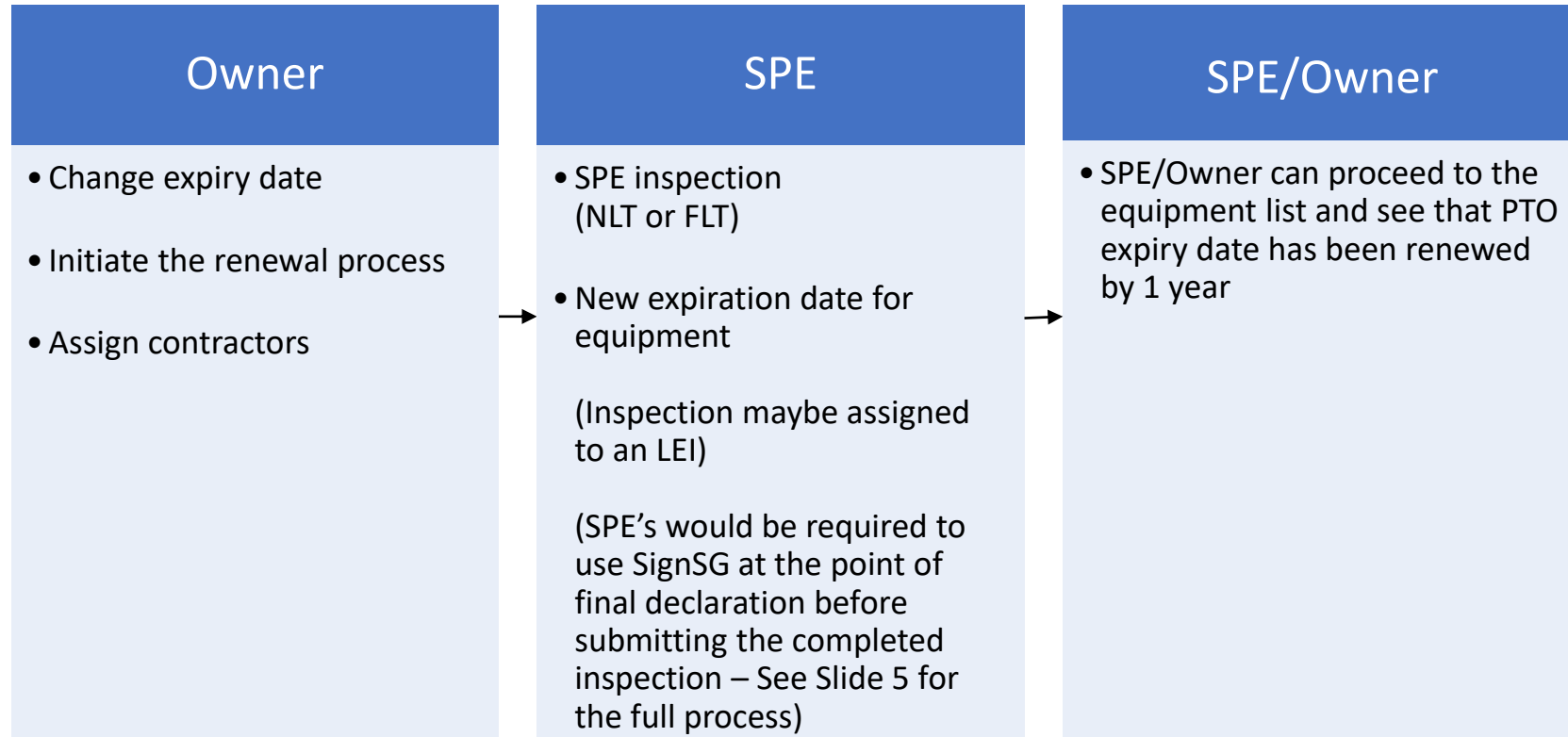

01
Renew
PTO

02
Recommission
PTO

03
Create new
PTO

1. Renew PTO

The second main function of the LEAP system for SPE's is to allow for the renewal of a PTO. Upon completion of renewal, the expiration date of the equipment will be changed automatically.

Owner	SPE	SPE/Owner
• Change expiry date • Initiate the renewal process • Assign contractors	• SPE inspection (NLT or FLT) • New expiration date for equipment (Inspection maybe assigned to an LEI) (SPE's would be required to use SignSG at the point of final declaration before submitting the completed inspection – See Slide 5 for the full process)	• SPE/Owner can proceed to the equipment list and see that PTO expiry date has been renewed by 1 year

Additional note:
When a No Load Test is conducted by the SPE, the PTO Expiry Date will be extended for one year.
When a Full Load Test is conducted by the SPE, the Next Full Load Test Expiry Date will be extended for ~5 years[1]
[1] The Next Full Load Test Expiry Date change will depend on whether the Next FLT Expiry Date is within 4 months renewal window.

SPE inspection (NLT or FLT)

SPE inspection (NLT or FLT)

SPE inspection (NLT or FLT)

SPE inspection (NLT or FLT)

SPE inspection (NLT or FLT)

Confirm Details

Inspection Start Date

Date & Time

06/10/2022 13:29

Address Details

Block/House Number
5000

Street Name
testerer

Floor Number
N/A

Unit Number
N/A

Building/Estate Name
N/A

Postal Code
N/A

Testing Contractor

SIGMA ELEVATOR SINGAPORE PTE LTD | G4243450P

Installation Contractor ⓘ

SIGMA ELEVATOR SINGAPORE PTE LTD | G4243450P

Maintenance Contractor

SIGMA ELEVATOR SINGAPORE PTE LTD | G4243450P

Save As Draft   〈 Previous   Next 〉

SPE inspection (NLT or FLT)

Status: Satisfactory (S)   Not Satisfactory (NS)   Not Applicable (NA)

Machine room/ Head room ⌄

Hoist Way ⌄

Lift car and pit ⌄

Machine Room / Head Room full load test ⌄

Hoist way full load test ⌄

Lift car and pit full load test ⌄

Other Observations ⌄

Save As Draft   ‹ Previous   Next ›

SPE inspection (NLT or FLT)

Remove

Add

Declaration

☑ The equipment has been satisfactorily tested in accordance with the codes chosen above.

☑ I, as the supervising specialist professional engineer, declare that
(1) I have checked and verified the measurements, observations and information, and I confirm that the measurements, observations and information as stated above are true and accurate as at the date of this submission.
(2) I confirm that the lift contractor carried out the examination, inspection and testing of the lift in my presence.
(3) I am of the opinion that the lift is fit and safe for operation and use.
(4) I am not a partner, associate, director, officer or employee of the owner of the lift or the lift contractor carrying out the examination, inspection and testing of the lift.

You may sign digitally or print, sign and upload a softcopy of the signed checklist.

Preview   **Sign With SignSG**

Save As Draft   **< Previous**   **Submit >**

2. Recommission of PTO

The third main function of the LEAP system is to allow for the recommissioning of an expired PTO. An SPEs role would be to create the PTO recommission application.

Owner	SPE	Owner
• Select equipment • Select suspension date and A/R works	• Make a Recommission PTO application • System populates items that underwent A/R works • Save draft application (Inspection maybe assigned to an LEI) (SPE's would be required to use SignSG at the point of final declaration when conducting inspection – See Slide 5 for the full process)	• Receives Notification • Logs in • Assign contractors • Pays PTO fees

Make a Recommission PTO application

Recommission Equipment

Equipment ID	Equipment Type	Equipment No (e.g., PL01)
EN-02210-006353	Passenger Lift	pl232

Owner Name, ID	PTO Expiry Date	Equipment Status
Kirk Leuschke, 92077dc9-4f23-465d-ae35-88dc0552debb	31/12/2022	Suspended

Testing Contractor	Maintenance Contractor	Installation Contractor
SIGMA ELEVATOR SINGAPORE PTE LTD	SIGMA ELEVATOR SINGAPORE PTE LTD	SIGMA ELEVATOR SINGAPORE PTE LTD

SPE, ID	LEI, ID	Commissioning Date
Betty Blick, 61be9b68-94de-473f-b1bd-a00eb5227375	N/A	14/09/2022

Show more ∨

Type of A/R works

- ☑ Changing or removing any safety device of a lift, or adding any safety device to a lift
- ☐ Changing the mass of a lift car, including lift car finishing
- ☐ Changing the rated load or speed of a lift
- ☐ Changing the travel distance of a lift
- ☐ Changing the lift control operation (including Changing the software or type of driving machine or brakes)
- ☐ Changing the number, type or size of the hoisting ropes supporting a lift car or its counterweight
- ☐ Changing the size of the guide rails of a lift

32

Make a Recommission PTO application

Show more ⌄

Type of A/R works

- ☑ Changing or removing any safety device of a lift, or adding any safety device to a lift
- ☐ Changing the mass of a lift car, including lift car finishing
- ☐ Changing the rated load or speed of a lift
- ☐ Changing the travel distance of a lift
- ☐ Changing the lift control operation (including Changing the software or type of driving machine or brakes)
- ☐ Changing the number, type or size of the hoisting ropes supporting a lift car or its counterweight
- ☐ Changing the size of the guide rails of a lift
- ☐ Changing the type of safety gear
- ☐ Changing the lift landing door, lift car door and lift car door drive and control
- ☐ Others (Applicable for the items that are not listed above or if the equipment is intended to be powered down for an extended period)

Plan Submission is required?   ○ Yes   ● No

☑ I declare that no plan submission is required for this equipment.

Cancel   **Start Inspection**

Make a Recommission PTO application

Make a Recommission PTO application

Confirm Details

Inspection Start Date

Date & Time

06/10/2022 13:48

Address Details

Block/House Number
N/A

Street Name
Ang Mo Kio

Floor Number
N/A

Unit Number
N/A

Building/Estate Name
N/A

Postal Code
N/A

Testing Contractor

SIGMA ELEVATOR SINGAPORE PTE LTD | G4243450P

Installation Contractor ⓘ

SIGMA ELEVATOR SINGAPORE PTE LTD | G4243450P

Maintenance Contractor

SIGMA ELEVATOR SINGAPORE PTE LTD | G4243450P

Save As Draft   ‹ Previous   Next ›

Make a Recommission PTO application

BCA Reviewer's Remarks
—

Owner's Remarks
—

Recommission PTO Inspection Checklist

[⌄ Expand All] [⌃ Collapse All]

Status: Satisfactory (S)   Not Satisfactory (NS)   Not Applicable (NA)

Other Observations ⌄

Next >

Save As Draft   < Previous   Next >

Building and Construction Authority

The Building and Construction Authority (BCA) champions the development and transformation

Make a Recommission PTO application

Remove

Add

Declaration

☑ The equipment has been satisfactorily tested in accordance with the codes chosen above.

☑ I, as the supervising specialist professional engineer, declare that
(1) I have checked and verified the measurements, observations and information, and I confirm that the measurements, observations and information as stated above are true and accurate as at the date of this submission.
(2) I confirm that the lift contractor carried out the examination, inspection and testing of the lift in my presence.
(3) I am of the opinion that the lift is fit and safe for operation and use.
(4) I am not a partner, associate, director, officer or employee of the owner of the lift or the lift contractor carrying out the examination, inspection and testing of the lift.

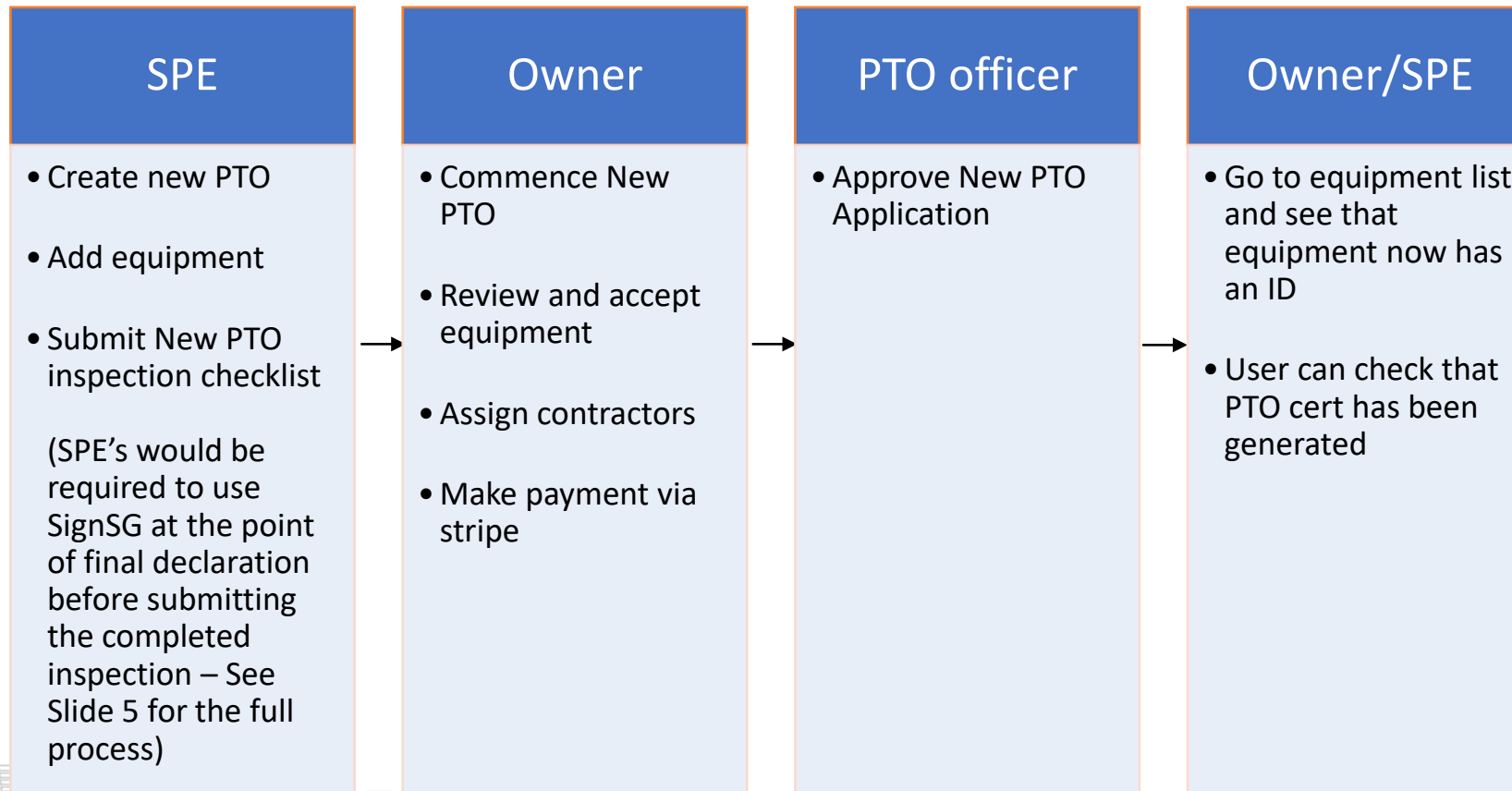You may sign digitally or print, sign and upload a softcopy of the signed checklist.

Preview   **Sign With SignSG**

Save As Draft   < Previous   Submit >

3. Create new PTO

One of the main functions of the LEAP system is to allow for a submission of a New PTO. Upon completion, the equipment will be assigned an ID and the owner would be able to generate its PTO certificate.

SPE	Owner	PTO officer	Owner/SPE
• Create new PTO • Add equipment • Submit New PTO inspection checklist (SPE's would be required to use SignSG at the point of final declaration before submitting the completed inspection – See Slide 5 for the full process)	• Commence New PTO • Review and accept equipment • Assign contractors • Make payment via stripe	• Approve New PTO Application	• Go to equipment list and see that equipment now has an ID • User can check that PTO cert has been generated

Create new PTO

Add equipment

Add equipment

Add equipment

Submit New PTO inspection checklist

A Singapore Government Agency Website How to identify ∨

BCA LEAP   ≡ All   Lifts   Escalators   **susie43** SPE

New PTO Application

Plan Submission is required?   ○ Yes   ● No

☑ I declare that no plan submission is required for this equipment.

Owner Type *   ○ Home Owner   ● Corporate Owner

HDB || ID : G9485554B

Equipment List   [Add Equipment]

[Group By Column]

ADDRESS ▲	POSTAL CODE ▲	BUILDING NAME ▲	EQUIPMENT ID ▲	EQUIPMENT NO ▲	EQUIPMENT STATUS ▲	EQUIPMENT TYPE	**View Inspection**
▼ **BLK 457, Tampines, Tampines Corner, 02 - 1500, 560459** (1 item)							**Start Inspection**
BLK 457, Tampines, Tampines Corner, 02 - 1500, 560459	560459	Tampines Corner	N/A	PL01	● Pending SPE Inspection	Escalator	Pending SPE [Edit] ⋯

Submit New PTO inspection checklist

A Singapore Government Agency Website How to identify

BCA | LEAP

All   Lifts   Escalators

susie43
SPE

New PTO Application

Plan Submission is required?   ○ Yes   ● No

☑ I declare that no plan submission is required for this equipment.

Owner Type *   ○ Home Owner   ● Corporate Owner

HDB || ID : G9485554B

Equipment List   Add Equipment

Group By Column

ADDRESS	POSTAL CODE	BUILDING NAME	EQUIPMENT ID	EQUIPMENT NO	EQUIPMENT STATUS	EQUIPMENT TYPE		
▼ BLK 457, Tampines, Tampines Corner, 02 - 1500, 560459 (1 item)							View Inspection	
BLK 457, Tampines, Tampines Corner, 02 - 1500, 560459	560459	Tampines Corner	N/A	PL01	● Pending SPE Inspection	Escalator	Start Inspection	
							Pending SPE Edit	

45

Submit New PTO inspection checklist

Submit New PTO inspection checklist

Owner's Remarks

Confirm Details

Inspection Start Date

Date

06/10/2022

Address Details

Block/House Number
457

Floor Number
02

Building/Estate Name
Tampines Corner

Street Name
Tampines

Unit Number
1500

Postal Code
560459

Testing Contractor
SIGMA ELEVATOR SINGAPORE PTE LTD | G4243450P

Installation Contractor ⓘ
9G ELEVATOR PTE LTD | G3749998Q

Maintenance Contractor
C&W SERVICES OPERATIONS PTE LTD | G7893587B

Save As Draft   ‹ Previous   Next ›

Submit New PTO inspection checklist

Owner's Remarks

New PTO Inspection Checklist

⌄ Expand All   ⌃ Collapse All

Status: Satisfactory (S)   Not Satisfactory (NS)   Not Applicable (NA)

Other Observations ⌃

1.   Observations

Remarks +

2.   Upload documents

⬆
Upload a file or drag and drop
Upload required documents here (pdf, jpg, and png files less than 25MB). Files exceeding the limit will be compressed.

Remarks +

Submit New PTO inspection checklist

Declaration

☑ The equipment has been satisfactorily tested in accordance with the codes chosen above.

☑ I, as the supervising specialist professional engineer, declare that
(1) I have checked and verified the measurements, observations and information, and I confirm that the measurements, observations and information as stated above are true and accurate as at the date of this submission.
(2) I confirm that the lift contractor carried out the examination, inspection and testing of the lift in my presence.
(3) I am of the opinion that the lift is fit and safe for operation and use.
(4) I am not a partner, associate, director, officer or employee of the owner of the lift or the lift contractor carrying out the examination, inspection and testing of the lift.

You may sign digitally or print, sign and upload a softcopy of the signed checklist.
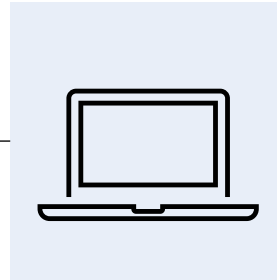
Preview | Sign With SignSG

Save As Draft | ‹ Previous | Submit ›

Owner Representatives

SPEs are not involved in the assigning of an Owner representative, however SPE's should be aware that Owners may assign representatives to assist them in managing their accounts.
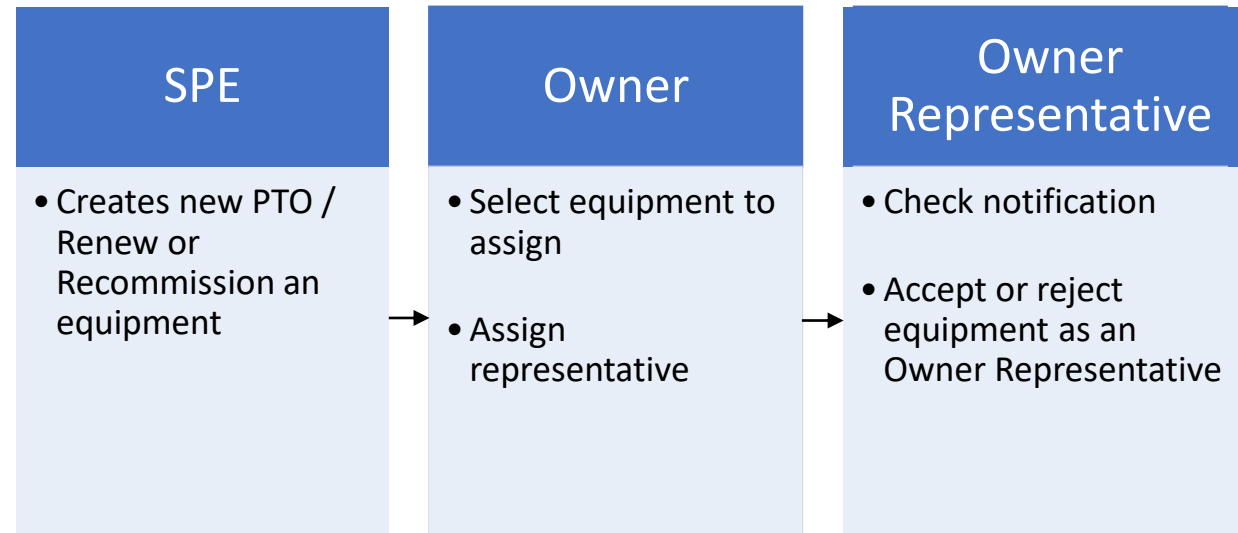
01
View from an Owner Rep

Owner Representatives

Representatives can assist owners in renewing PTOs, paying renewal fees, suspending equipment, printing PTO certs and resuming recommissioned equipment after an SPE submission.

SPE	Owner	Owner Representative
• Creates new PTO / Renew or Recommission an equipment	• Select equipment to assign • Assign representative	• Check notification • Accept or reject equipment as an Owner Representative

Owners View - Having multiple Owner Representatives

Owner Representative(s)

Jon Beier
Access Duration
21/09/2022 - 24/09/2022
There are 2 equipment(s) assigned

Default — Active

HDB
Access Duration   05/09/2022 - Present
There are 2 equipment(s) assigned

Corporate Owner — Active

Ang Mo Kio Town Council
Access Duration   05/09/2022 - Present
There are 0 equipment(s) assigned

Corporate Owner — Active

SP
Access Duration
21/09/2022 - 24/09/2022
There are 0 equipment(s) assigned

Corporate Owner — Active

9G ELEVATOR PTE LTD
Access Duration
21/09/2022 - 24/09/2022
There are 0 equipment(s) assigned

Contractor — Active

MITSUBISHI ELEVATOR (SINGAPORE) PTE. LTD
Access Duration   07/10/2022 - Present
There are 0 equipment(s) assigned

Contractor — Active

BNF ENGINEERING (S) PTE LTD
Access Duration
21/09/2022 - 24/09/2022
There are 0 equipment(s) assigned

Contractor — Active

FUJITEC SINGAPORE CORPORATION LTD
Access Duration
08/09/2022 - 12/09/2022
There are 0 equipment(s) assigned

Contractor — Inactive

⊕ Add Another

Example of Owner representative view after being assigned an equipment by an Owner

Example of Owner representative view after being assigned an equipment by an Owner

Other SPE/LEI Functionalities

There are a number of actions in which the owner would be able to conduct via the LEAP system

Scan & Upload QR code

To begin an inspection, SPE can scan the QR code of the equipment at the site or upload the QR code to upload it to the LEAP system. This would allow the SPE to begin the process of inspection for renewal.

Assign LEI (SPE only)

A situation may arise whereby an SPE would like to assign the required inspection to an LEI. If so, once the inspection is done by the LEI, SPE's would then have to approve the inspection for the application to be deemed as completed.

Submit Inspection

SPEs can use the LEAP system to submit the information of the equipment once inspection is done. This would then be received by the owner.

View Inspection

SPEs can use the LEAP system to view inspection of the equipment.
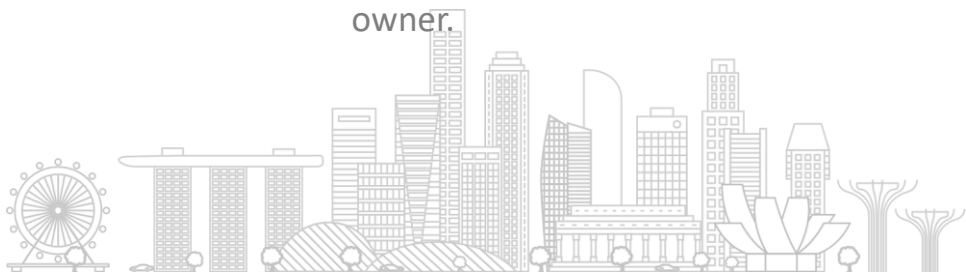
Other SPE/LEI Functionalities

Edit equipment details

SPEs can edit the details of an equipment such as equipment address, technical information etc.

Export equipment details

SPEs can export the details of an equipment into an excel. Required information can be filtered before export.

Edit user profile

SPEs can edit the details their profile.

Change notifications

SPEs can edit frequency of notifications and the type of events that would trigger notifications.

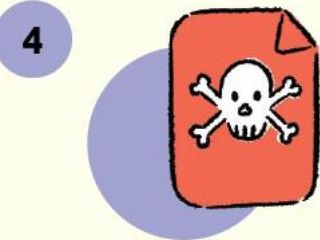# 💬 Q&A

HOW TO SPOT SIGNS OF PHISHING

1 Mismatched & Misleading Information

2 Unexpected Emails

3 Use of Urgent or Threatening Language

4 Suspicious Attachments

5 Promise of Attractive Rewards

6 Request for Confidential Information

[URGENT] CLAIM YOUR GIFT CARD OR ACCOUNT WILL BE DEACTIVATED

From: SGSHOPPING <SGSHOPPING@S1231.NET> **1**
Date: 11 April 2018, 12.42 AM
To: John Tan **2**
Subject: [URGENT] CLAIM YOUR GIFT CARD OR ACCOUNT WILL BE DEACTIVATED **3**

Attached: 📄 Gift-Card-Redemption.exe (150kb) **4**

Dear John,

Congratulations! We are pleased to inform you that you have won a $100 gift card **5** for our monthly lucky draw!

www.252749.co/d43IFk **1**

Simply log on to www.sgshopping.com or fill up the attached document with your
6 NRIC, address and bank account details to claim your gift card. Failure to claim your prize within 24
3 hours will result in the permanent deactivation of your account.

Source: https://go.gov.sg/phishing/

FEEDBACK AND SUPPORT INFO

- PDF slides as well as quick guides and FAQs will be uploaded to the landing page of LEAP at https://www2.bca.gov.sg/LEAP around 2nd week of November.

- Recorded webinar will be uploaded to the LEAP website when it is launched.

- For feedback and queries, please submit your enquiry through or call us at (65)1800-342 5222 (1800-DIAL BCA).

https://go.gov.sg/leap-feedback

Kindly provide your feedback regarding this webinar through this link or scan the QR code

QR Code

Thank you