

User Manual For the BCA LEAP Application

Role SPE

Version 1.11

Date 13 November 2025





Change Log

Version	Date Updated	Remarks
1.0	21 November 2022	LEAP System Commissioning version
1.1	6 December 2022	Addition of user flow and updates to user interface
1.2	18 January 2023	Addition to manual based on user feedback
1.3	9 February 2023	Addition to manual based on user feedback
1.4	8 June 2023	Addition to manual based on user feedback
1.5	14 July 2023	Addition to manual based on user feedback
		Revision of Section 2 Renew PTO Application
		Addition of Section 3.1 Creating New PTO Application for Corporate Owners
		Addition of Section 3.2 Creating New PTO Application for Home Owners
		Addition of Section 3.6 Duplicate Equipment for New PTO Application
		Revision of Section 6 Retrieve / Resume / Delete draft inspections
		Addition of Section 7.1 Advanced Filter (Search)
		Revision of Section 7.8 Export all equipment to excel
		Revision of Section 10.1 Changing address details
		Revision of Section 10.2 Changing contact details (email)
		Revision of Section 10.2 Changing contact details (phone number)
		Revision of Section 11 Notification
1.6	7 August 2023	Revision of Section 2 Renew PTO Application
		Revision of Section 4 Resume New PTO Application
		Revision of Section 5 Recommission PTO Application
		Revision of Section 7.6 Download submission report for equipment
1.7	5 October 2023	Revision of Section 2 Renew PTO application
		Revision of Section 1.3 Flow of SPEs main functions
		Revision of Section 10.1 Changing address details
		Revision of Section 10.2 Changing contact details (email)
		Revision of Section 10.2 Changing contact details (phone number)
1.8	6 November 2023	Revision of Section 1.5 Dashboard





Version	Date Updated	Remarks
		Revision of Section 2 Renew PTO Application
		Revision of Section 3 New PTO Applications
		Revision of Section 4 Resume New PTO Applications
		Revision of Section 7 Equipment details
		Revision of Section 8 Assign LEI
1.9	27 June 2024	Revision of Section 2 Renew PTO Application (FLT for Non-Traction Lifts)
		Revision of Section 5 Recommission Application (Submitting Multiple Equipment)
		Revision of Section 6 Resume Draft Inspection (When Changing Equipment Type)
		Addition of Section 7 Amend SPE inspection
1.10	14 November 2024	Revision of Section 1.7 Smart Filter View
		Revision of Section 2.1 Bypass QR code scanning for PTO renewals
		Revision of Section 3 New PTO applications
		Revision of Section 8.7 Exporting equipment details to excel
		Revision of Section 8.8 Export all equipment to excel
		Revision of Section 9 Assign LEI
1.11	13 November 2025	Updating of BCA Logo
		Revision of Section 1.4 Logging into the system
		Revision of Section 1.5 The Dashboard
		Addition of Section 1.7.2 View equipment pending authorisation by SPE
		Revision of Section 2 Renew PTO Application
		Addition of Section 9.1 Review Inspection by LEI





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1 Introduction

The BCA Lifts and Escalators Application system (LEAP) was created to automate the process involved in the lifecycle of lifts and escalators, from new PTO application to termination of equipment. The LEAP system would facilitate the involvement of all stakeholders involved in the processes of application, renewing and recommissioning the Permit to Operate ("PTO") for lifts as well as escalators that fall under BCA's purview. Lift/Escalator owners must apply to BCA for a PTO before operating the lift/escalator for use. SPEs can log into the system via their Singpass account.

This user manual serves to assist you, the SPE in understanding the different functions of the BCA's LEAP system.

1.1 Terminology Used

Term	Definition	
LEAP	Lifts and Escalators Application Portal	
PTO	Permit To Operate	
SPE	Specialist Professional Engineer in the Specialized Branch of Lift and Escalator Engineering	
LEI	Lift and Escalator Inspector	
Major A/R	Major alteration or replacement works carried out on any lift or escalator specified in	
works	the first column of Part 2 of the Second Schedule of the Building Maintenance and Strata Management (Lift, Escalator and	
	Building Maintenance) Regulations 2016	





1.2 Statuses used in LEAP

1.2.1 Application Status

Status	Description
Pending SPE Inspection	During new PTO application, SPE selects owner and creates equipment, or
	During recommission PTO application, SPE initiated an application and SPE yet to submit inspection, or
	During renewal PTO application, Owner initiated an application and SPE yet to submit inspection
Pending Payment	During new/recommission PTO application, SPE signed and submitted inspection, or
	During renewal PTO application, Owner initiated renewal application and Owner yet to make payment
Pending PTO Officer Review	During new/recommissioning PTO application, payment was received and SPE has submitted inspection
	results. The application is currently under review by PTO officer.
Complete	During new/recommission PTO application, PTO Officer approved the application, or
	During renewal PTO application, Owner made payment and SPE has also submitted inspection
Rejected	During new/recommissioning PTO application, the application was rejected by PTO officer and the SPE has
	to initiate the application again.
Pending Amendment By SPE	During new/recommission PTO application, PTO Officer rejected the application and route back to SPE for
	amendments e.g., follow up on some clarifications, or missing documents for processing
Pending BCA Engineer Review	During new/recommission PTO application ¹ , Owner made payment and SPE submitted inspection, or
	During renewal PTO application (shortlisted equipment), Owner made payment and SPE submitted
	inspection

¹ Temporarily not applied in LEAP





1.2.2 Equipment Status

Status	Description
Pending SPE Inspection	During new PTO application, SPE has selected owner and created equipment records
Accepted By Owner	During new PTO Application, after SPE submitted inspection for the new equipment, owner
	reviewed and accepted the equipment to be under his/her ownership.
Rejected By Owner	During new PTO Application, after SPE submitted inspection for the new equipment, owner
	reviewed and rejected the equipment to be under his/her ownership.
Pending Owner Acceptance	During new PTO application, SPE has submitted inspection results but owner has not accepted
	the ownership of the equipment
Active	After PTO Officer approves new/recommission PTO application
Active. To suspend from DD/MM/YYYY	PTO is valid but Owner suspends equipment in advance with effect from a future date
Suspended	When Owner suspends an equipment with effect from today
	PTO expired as the PTO Expiry Date is before today
Terminated	When Owner terminates an equipment

1.2.3 Inspection Status

Status	Description
Saved as Draft	SPE has saved the inspection as draft or has not submitted the inspection report with his digital signature
Pending BCA Review	SPE signs and submitted inspection for new/recommission PTO application, or
	SPE signs and submitted inspection for renewal PTO application (shortlisted equipment)
Approved	PTO Officer approved inspection for new/recommission PTO application, or
	SPE approved LEI's inspection (for renewal application only)
Rejected	During new/recommissioning PTO application, the application was rejected by PTO officer and the SPE
	has to initiate the application again.
Pending Amendment By	During new/recommission PTO application, PTO Officer rejected the application and route back to SPE for
SPE	amendments e.g., follow up on some clarifications, or missing documents for processing
Completed	SPE signs and submits inspection for renewal PTO application
Pending SPE Review	LEI submitted inspection for renewal PTO application
Pending Amendment By LEI	SPE routed back to LEI for renewal PTO application





1.2.4 Payment Status

Status	Description
Pending Payment	Payment has not been received.
Paid	Owner makes payment and selected E-Payment and paid via Stripe successfully, or
	Finance Officer updates the payment status to Paid after verifying payment received from Pay Later, or
	GIRO Deduction is successful
Pending Giro	Owner selected GIRO as payment method for Renewal PTO application
Refund Requested	Owner requested for refund, or Finance Officer mark payment for refund
Refunded	Finance Officer updated refund status as refunded
Pending Refund	Finance Officer updated refund status as pending refund
Failed	GIRO Deduction is unsuccessful

1.2.5 Refund Status

Status	Description
Pending Refund	Owner requested for refund, or
	Finance Officer marked payment for refund
Refunded	Finance Officer updated refund status as refunded
Rejected	Finance Officer updated refund status as rejected





1.3 Flow of SPEs main functions

The three main functions of the LEAP system are for SPEs to assist Owners in renewing PTOs, creating new PTOs as well as to recommission PTOs. This section will be used to elaborate on the flow of these 3 main uses.

1.3.1 SPE flow: Renewal process

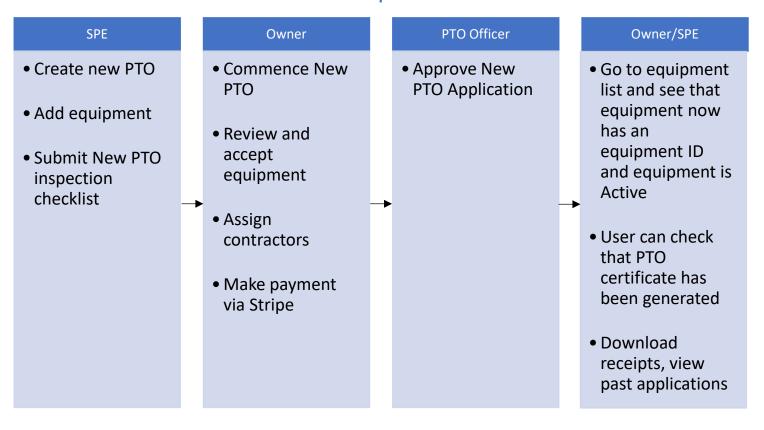
The process of renewal begins with the Owner. Once a renewal application is initiated (with an Application ID created for identification), SPEs will receive an email alert whereby they can then begin to conduct the inspection by scanning or uploading the QR code. **The full renewal process is outlined in Section 2.** Do note that past QR codes generated from OPTO can no longer be processed. All previous hardcopy documentation will now be submitted via the online inspection checklist. Once the renewal process is completed, the new PTO expiry date would be changed automatically.

Owner • Change expiry date • Initiate the renewal process SPE • SPE inspection (NLT or FLT) • New expiration date for equipment





1.3.2 SPE flow: Create New PTO process



The process of creating a new PTO application begins with the SPE (with an Application ID created for identification). Once created, the SPE conducts the inspection and then routes it to the Owner. The Owner will then receive an email alert and can then commence the new PTO on their end which would include checking the details of the newly created PTO, accepting it and making payment. **The full process for Owners is outlined in Section 3.** Once approved by the PTO officer, an Equipment ID will be generated for the equipment (instead of N/A), and Owners can then proceed to download the PTO certificate.

Do note that the owner must have registered an account in LEAP so that their email address (Home Owner) or Company Name (Corporate Owner) can be chosen for routing the new PTO to them.





1.3.3 SPE flow: Recommission process

The process of recommission begins at the time the owner suspends the equipment. Once the suspension is ready to be lifted, the SPE begins this second phase of the process by initiating a recommission application (with an Application ID created for identification). **The full process** is outlined in <u>Section 5</u>. Once created the Owner then receives an email notification indicating that the recommission process has been started and can then proceed to assign a contractor and pay the required fees for recommission.

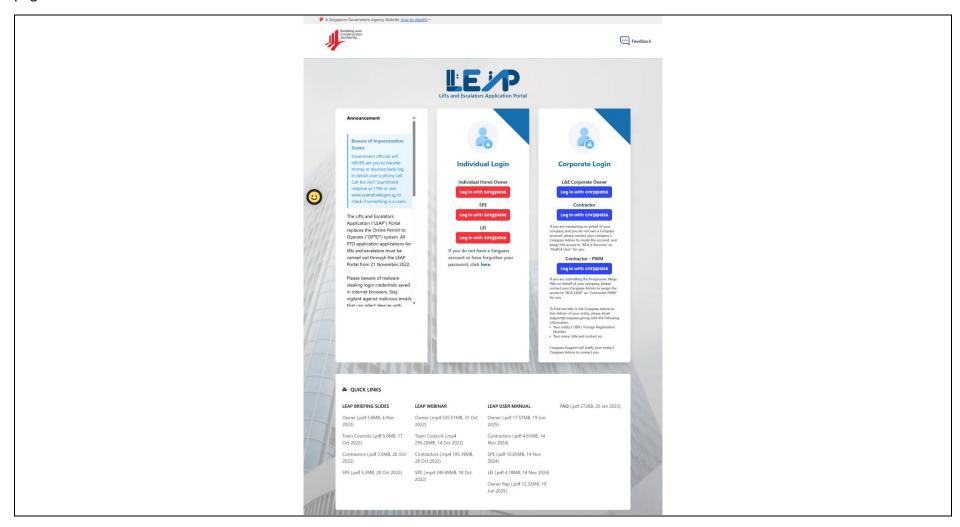






1.4 Logging into the system

To login into the system, SPEs can begin by selecting the login mode that matches his profile. SPE will then be directed to the Singpass web page.



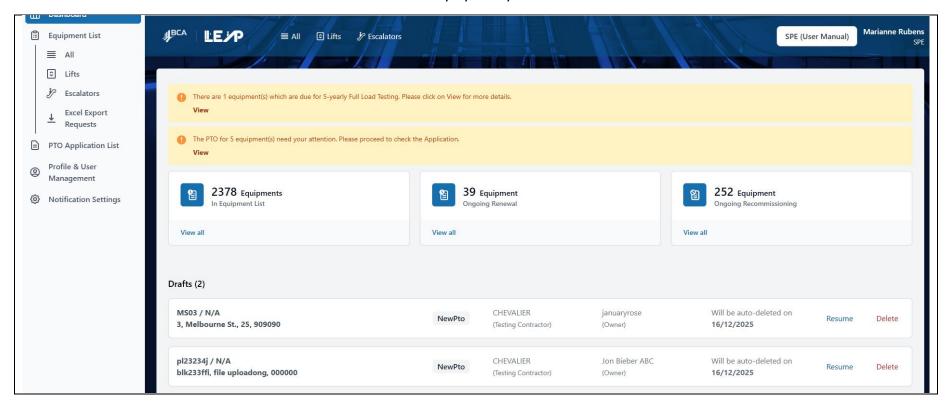




1.5 The Dashboard

Here is the dashboard for the LEAP system, alerts from activities that require immediate action by the SPE would pop up here. Examples of alerts include new equipment getting assigned to the SPE, equipment that are ongoing recommission thus requiring action, information on equipment that is expiring and Equipment which are due for Full Load Testing. The smart filter furthers assists SPEs to quickly navigate to the desired actions.

Should there be any drafts saved previously during the inspections, SPE can quickly access from the Dashboard page too. Do note that any draft records more than 3 months old will be deleted automatically by the system.

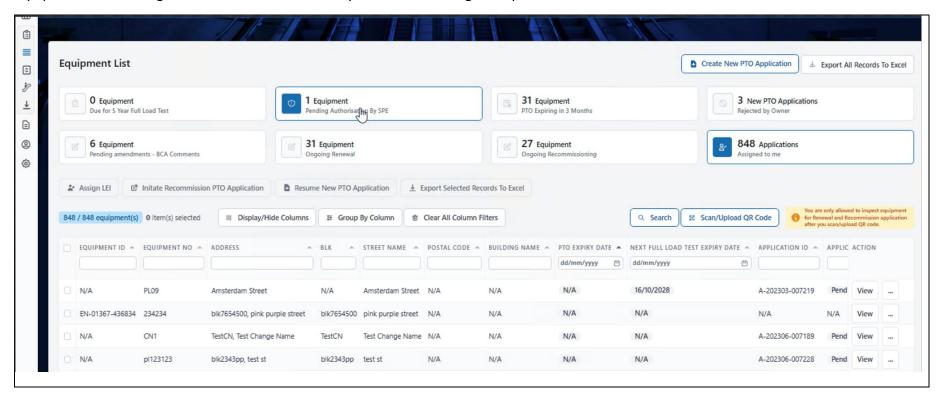






1.6 Equipment list

The equipment list is the main area of the software, whereby most of the required actions happen here. It gives a clear view of all the equipment that belongs to the SPE and can be easily filtered according to requirements.

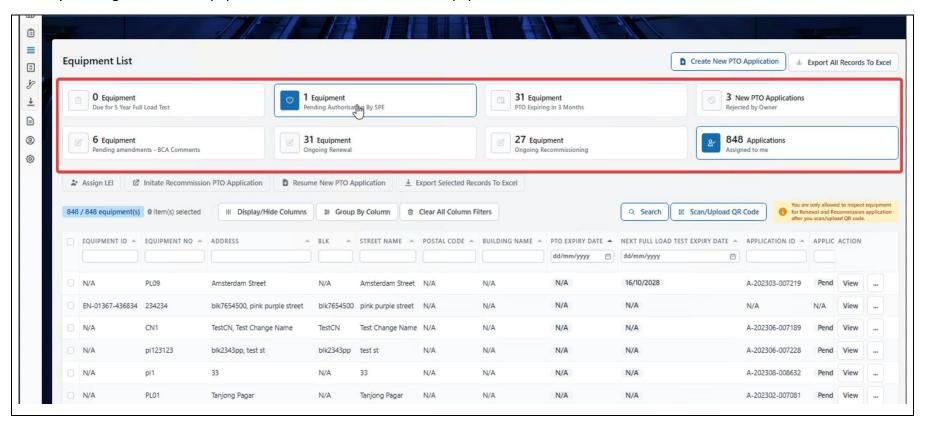






1.7 Smart Filter View

For easy filtering of relevant equipment select smart filter view in equipment list

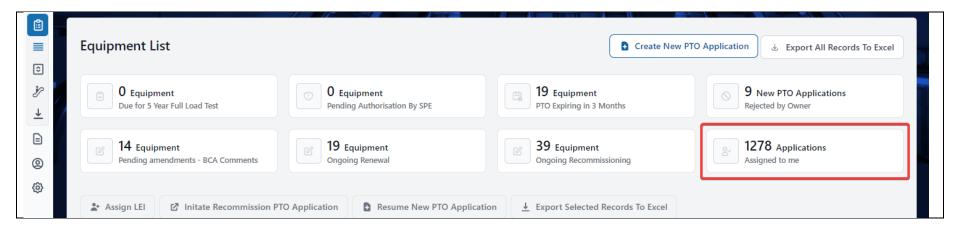






1.7.1 View all equipment assigned

Select assigned to me smart filter. All the equipment managed by SPE will be retrieved by clicking on this Smart Filter.

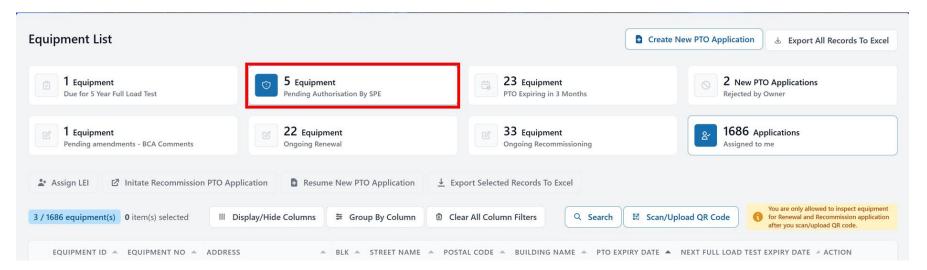






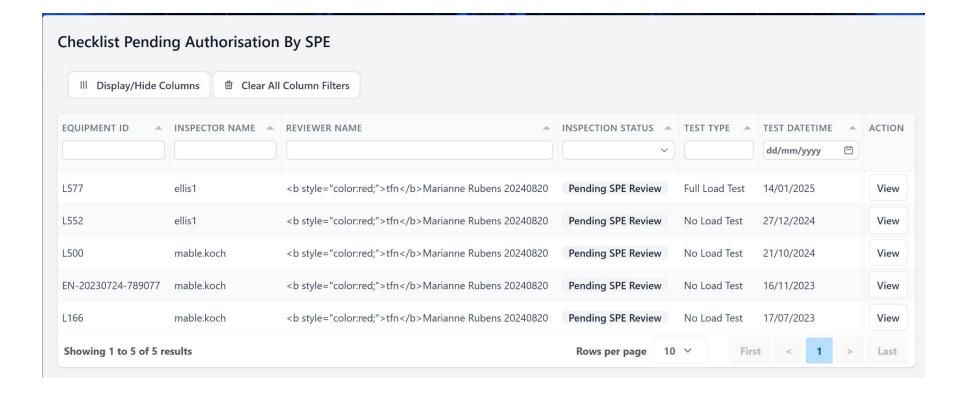
1.7.2 View equipment pending authorisation by SPE

Select Pending Authorisation by SPE smart filter. SPE can view a list of inspections submitted by an assigned LEI. Refer to <u>Section 9.1</u> for steps for reviewing inspection by LEI







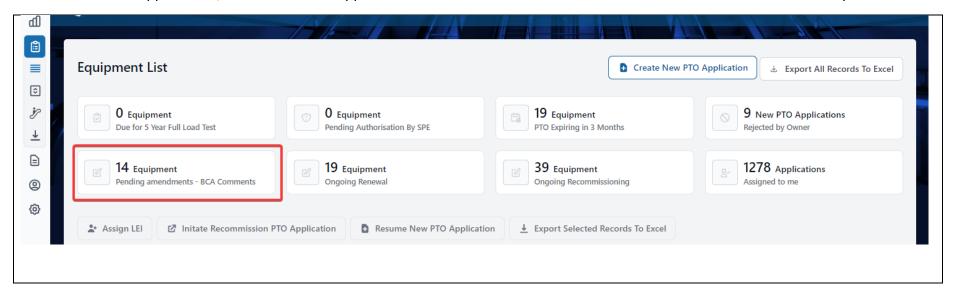






1.7.3 View equipment pending amendments - BCA comments

Select Pending Amendments - BCA comments smart filter. When Processing Officer route back to SPE to request more information for New and Recommission applications, SPE can view the applications routed back to them for their amendments and re-submit the inspection.

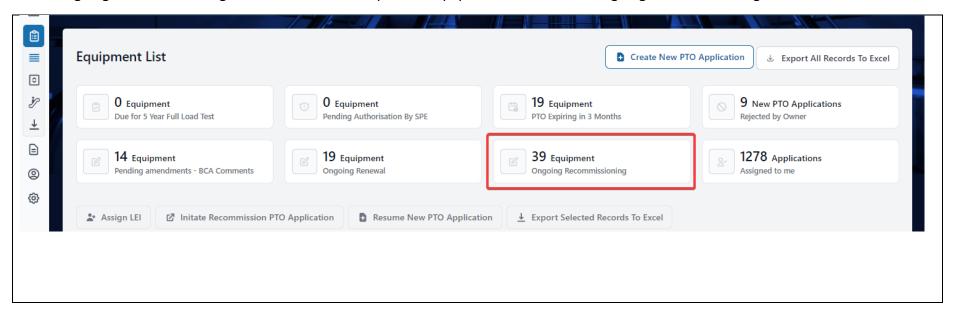






1.7.4 View equipment with pending recommissions

Select Ongoing Recommissioning smart filter. All the suspended equipment which are undergoing recommissioning will be reflected here.

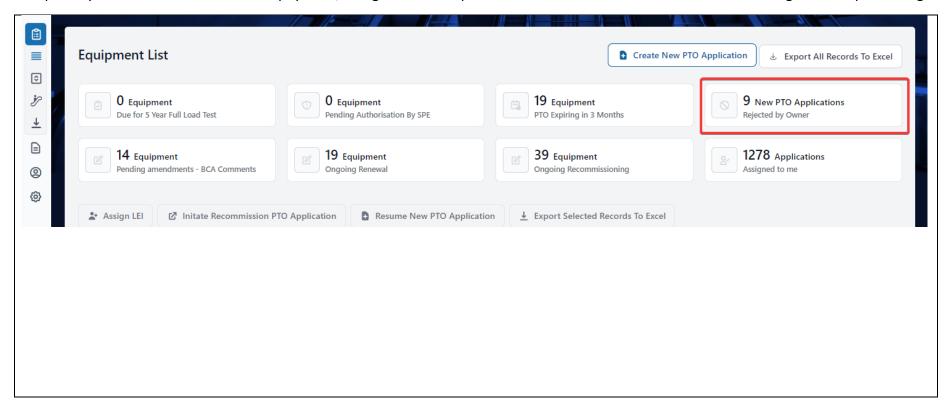






1.7.5 View equipment rejected by Owner

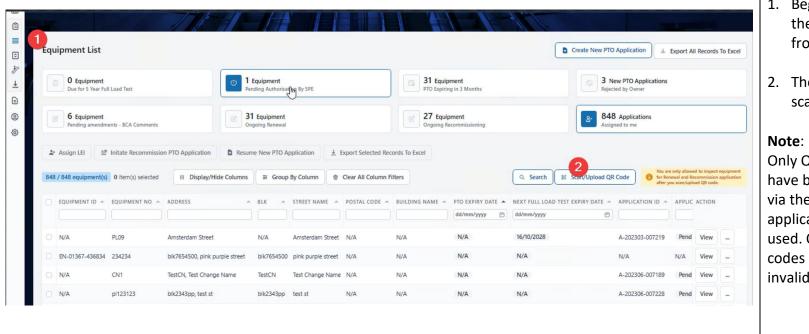
Select New PTO Applications Rejected by Owner smart filter. All the equipment rejected by Owner will be reflected here and Owner may leave their comments for SPE to make amendments e.g., technical information indicated incorrectly. Do note that equipment has to be Accepted By Owner and Owner to make payment, along with SPE inspection submission in order to route for Processing Officer's processing.







2 Renew PTO application

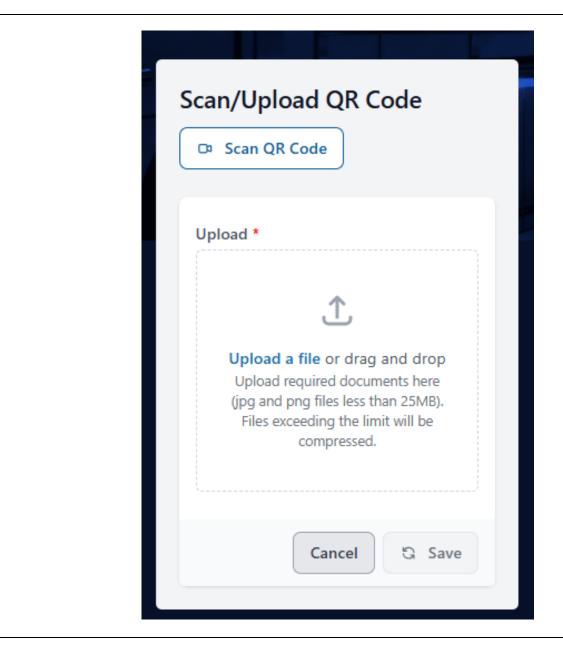


- 1. Begin by selecting the equipment list from the sidebar
- 2. Then select scan/upload code

Only QR codes that have been generated via the LEAP application can be used. Older OPTO QR codes would be invalid.







Either scan or upload QR code

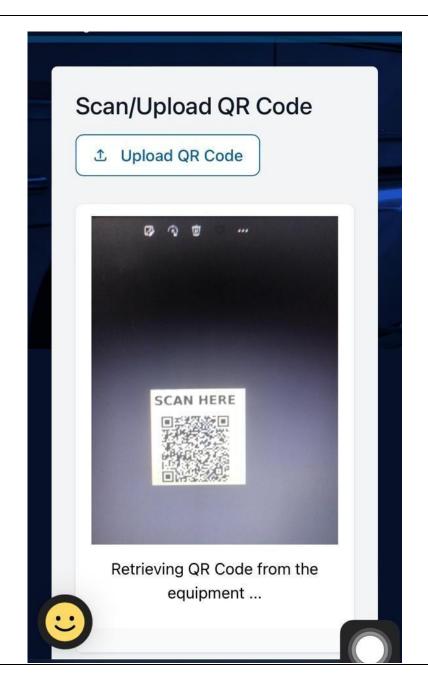
This screen shows the scan/upload QR code from a mobile view

Note:

To upload the QR code, please save as an image file prior to upload.



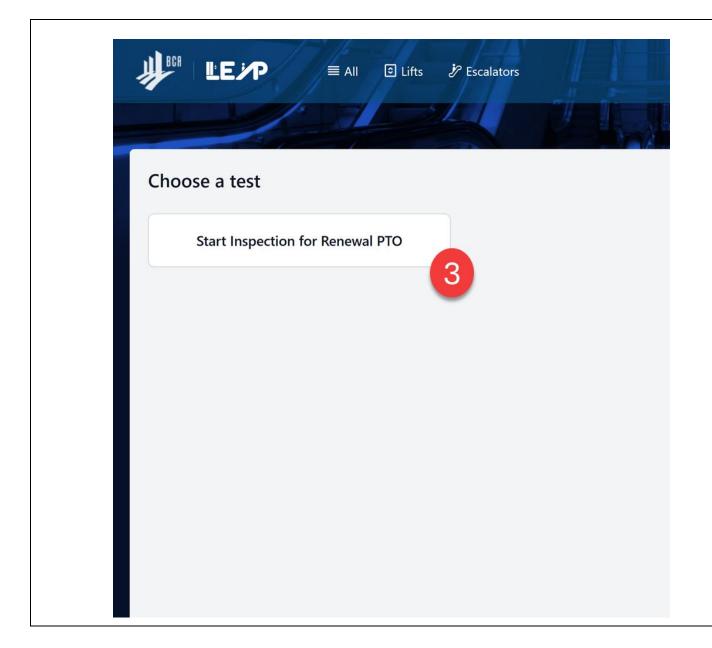




Either scan or upload QR code

This screen shows the scan/upload QR code from a mobile view





Once QR code is verified, the system will take you to the choose a test screen.

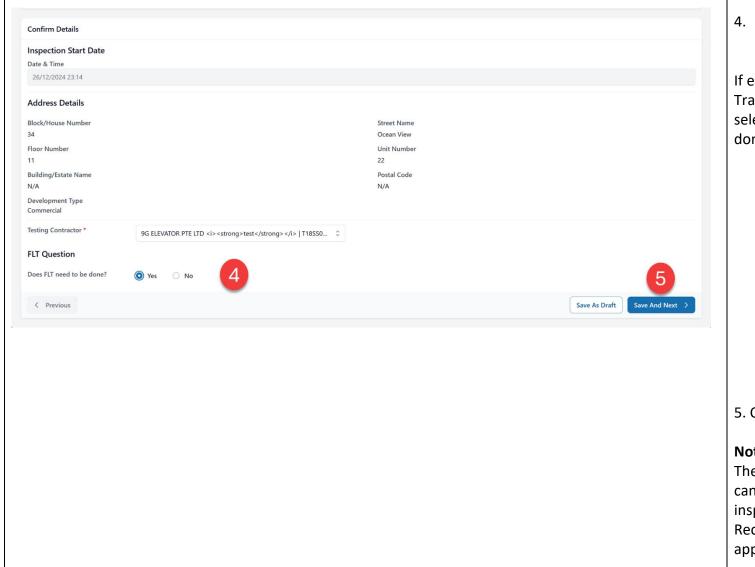
3. Select Start Inspection for Renewal PTO

This moves you to the Renewal Inspection screen.

Note: If you are assigned to the ongoing application, if the application status is "Pending amendment by SPE", you can reinspect and amend the previous inspection made by previous SPE.







4. Select Testing Contractor

If equipment type is Traction Lifts, SPE need to select if FLT needs to be done:

- a. If FLT needs to be done, System will automatically display FLT checklist portion for SPE to fill out
- b. If FLT doesn't need to be done, System will automatically display NLT checklist portion for SPE to fill out
- 5. Click Save and Next

Note:

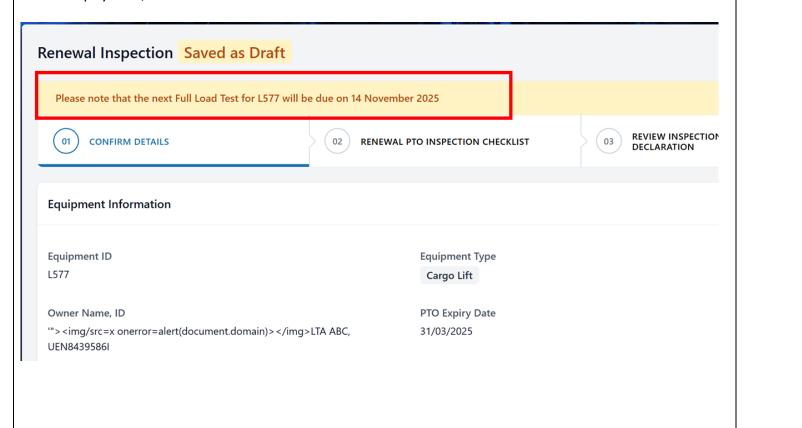
The inspection start date cannot be editable for inspections for Renewal and **Recommission PTO** applications.





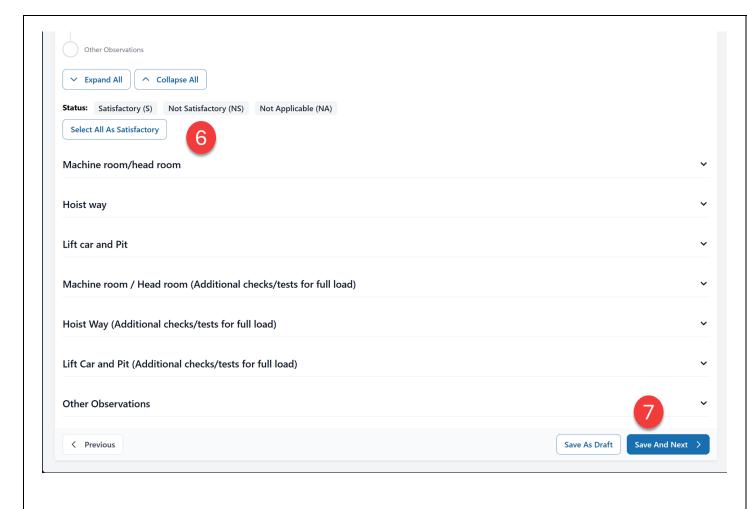
Notes regarding Full-load test (FLT) checklist:

- The FLT checklist is applicable for the following types of Traction Lifts: CarLift, PassengerLift, HomeLift, CargoLift, FireLift, ServiceLift.
- When the SPE indicates "Y" for the FLT question, FLT date will be updated based on inspection start date and FLT expiry date will be set to inspection start date + 5 years
- If the renewal inspection is conducted 57 months onwards after the last FLT, the FLT checklist becomes mandatory for the SPE to fill out.
- System will display a banner message on the inspection page to remind the SPE on the upcoming FLT expiry date, which will be shown between 48-57 months since the last FLT:









- 6. Fill out the renewal checklist
- 7. Select Save And Next

Note:

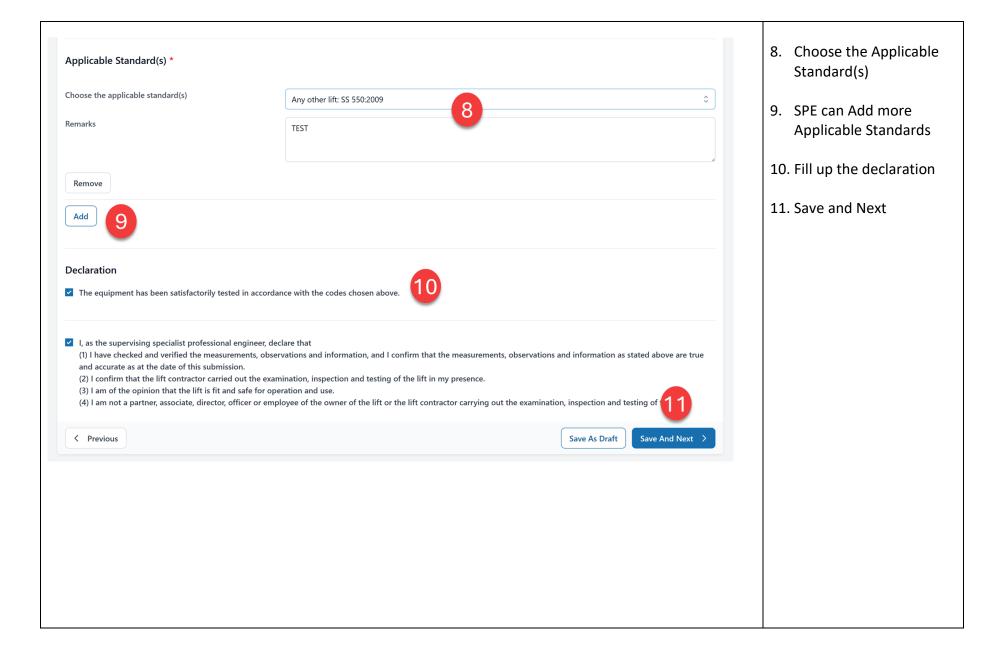
The LEAP system will not allow the SPE to proceed if there is any non-satisfactory (NS) item. Status of all items (except those marked as "Not Applicable (NA)") should be "Satisfactory (S)", at the point of inspection, before submission.

At this point SPE can save the inspection as draft as well. Drafts can be resumed from the Dashboard page, or by scanning/upload QR code.

The maximum file upload size is 25 MB, and any supporting documents can be uploaded in the Other Observations section.

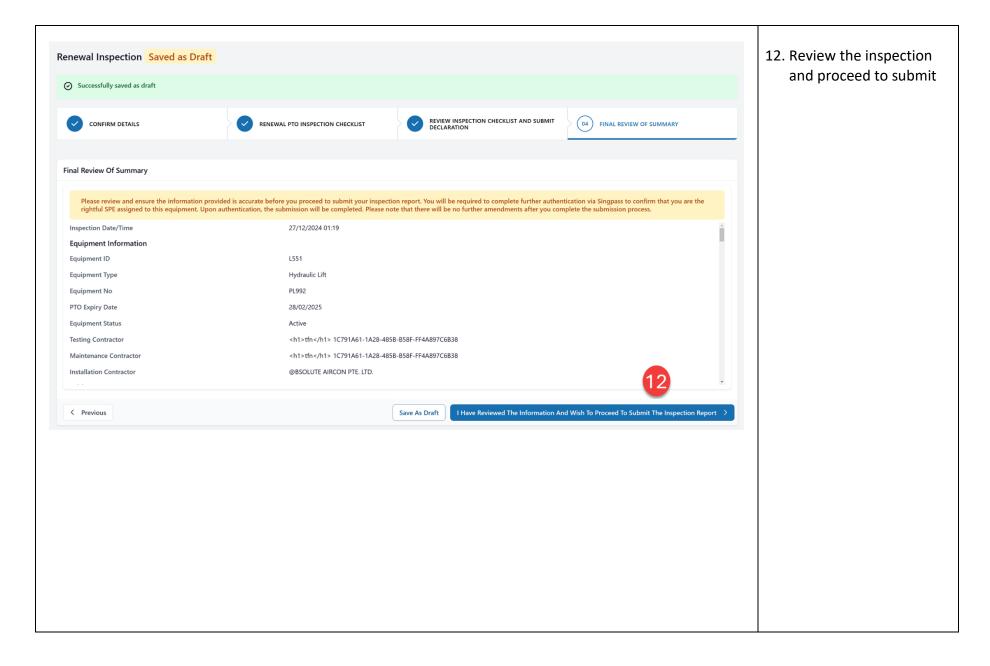






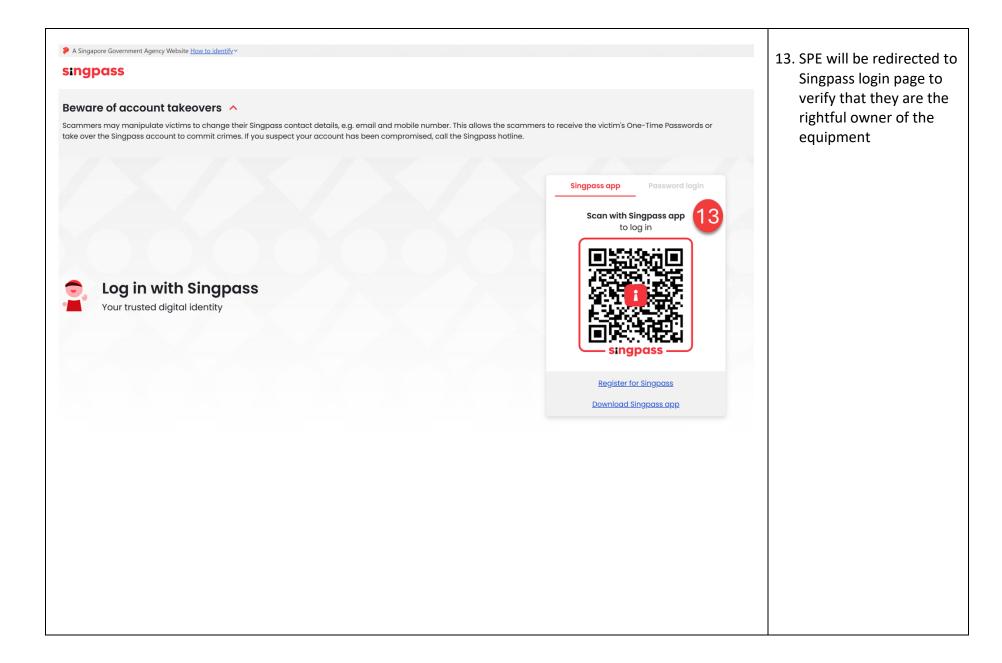






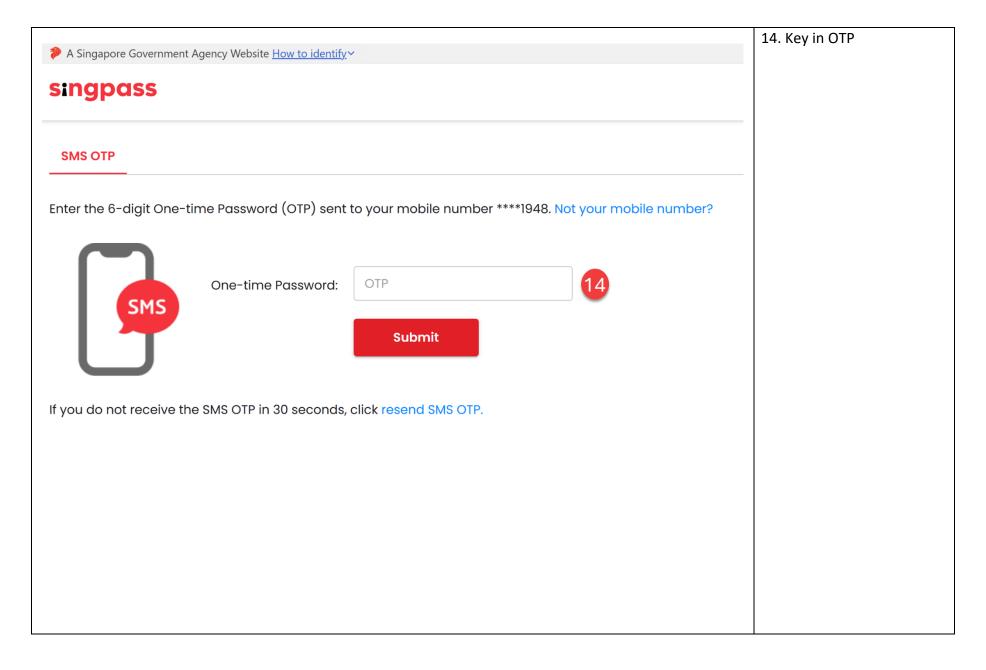






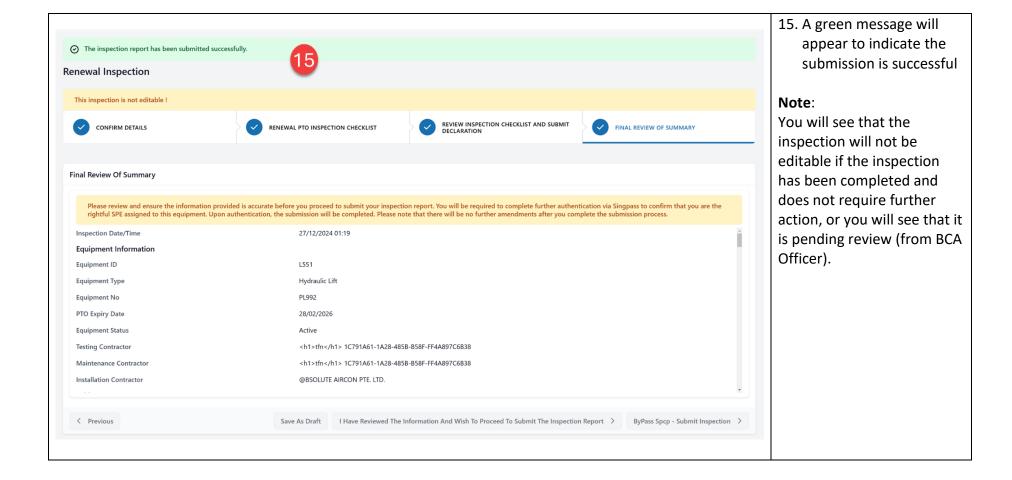












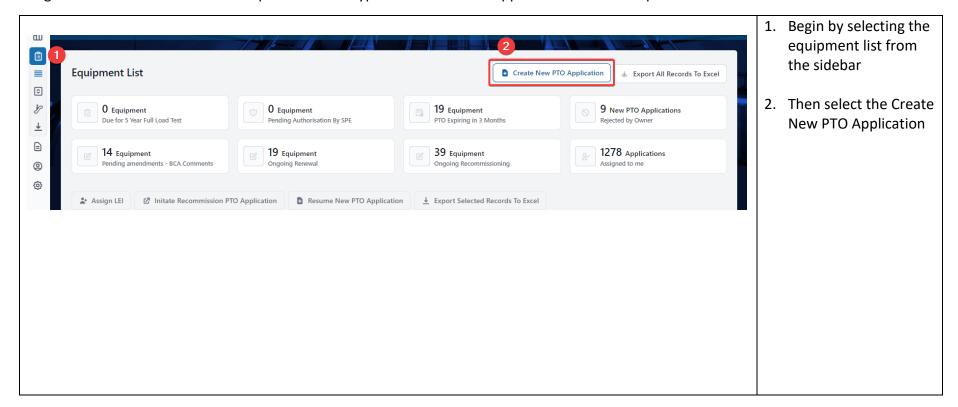




3 New PTO applications

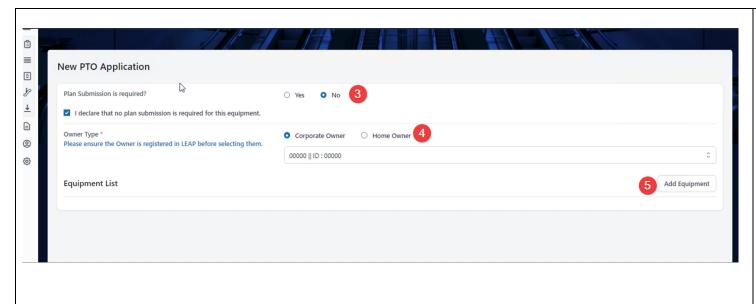
3.1 Creating New PTO Application for Corporate Owners

The steps below outline the way in which the SPE can create a new PTO Application for Corporate Owners. Do note that the owner must have a registered account in LEAP as a Corporate Owner type for his record to appear in the list of Corporate Owners.









- 3. Select if plan submission is required
- 4. Select Owner Type:

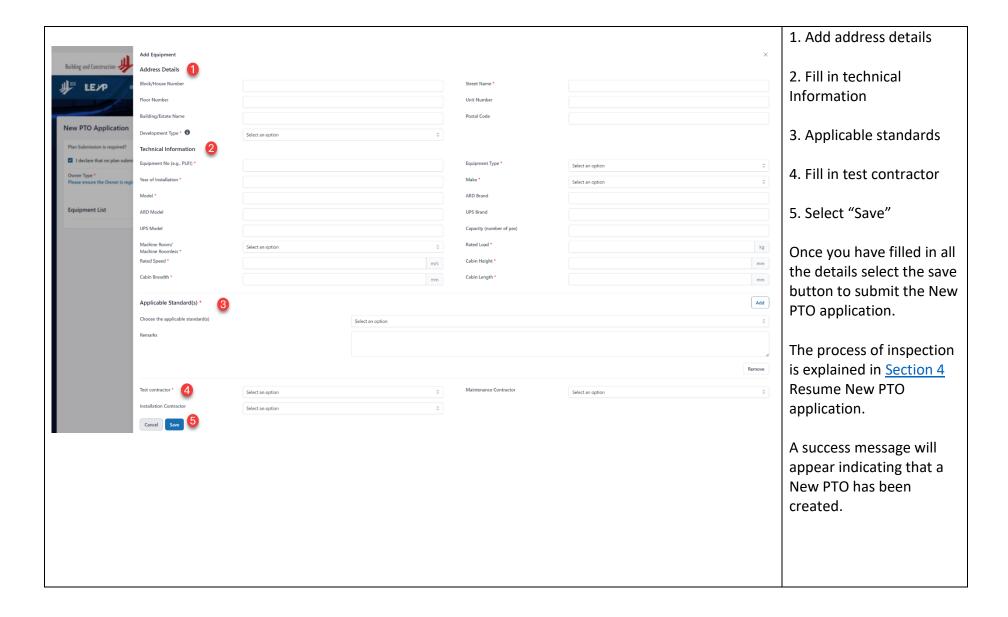
For corporate owners select from the list in the drop-down box.

Do note that the owner must have a registered Company Name (Corporate Owner) in LEAP to be chosen for routing the new PTO to them.

5. Add equipment









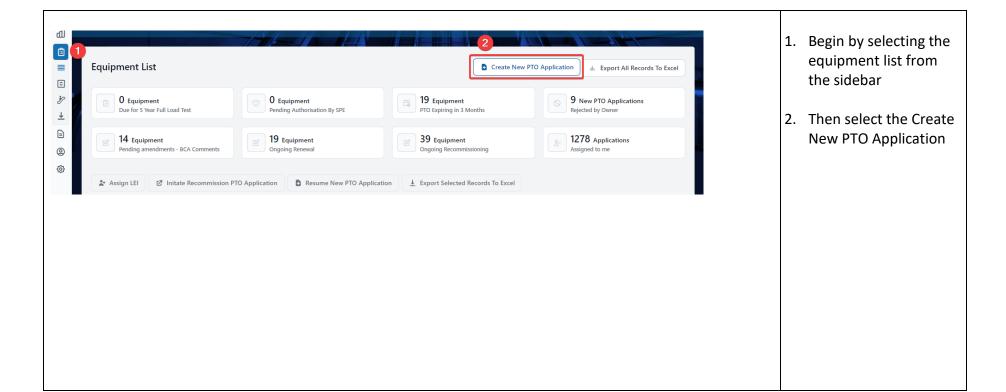


3.2 Creating New PTO Application for Home Owners

The steps below outline the way in which the SPE can create a new PTO Application for Home Owners.

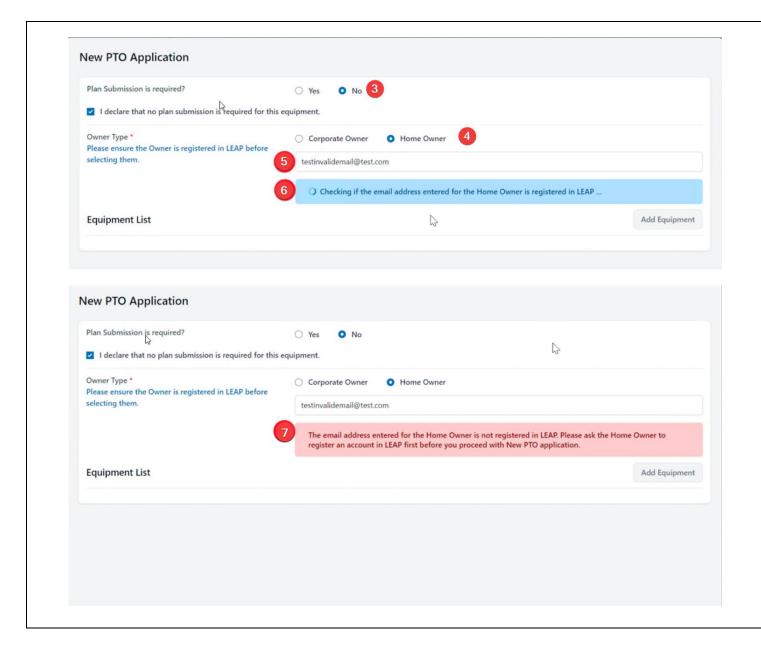
Do note the following:

- 1) The owner must have a registered account in LEAP as a Home Owner type with his email verified for his record to be recognized as a valid owner account.
- 2) Do not enter the email address of a Corporate Owner type, as the system will not recognize this as a Home Owner even if email matches. If the Owner is a Corporate Owner, refer to Section 3.1 Creating New PTO Application for Corporate Owners.





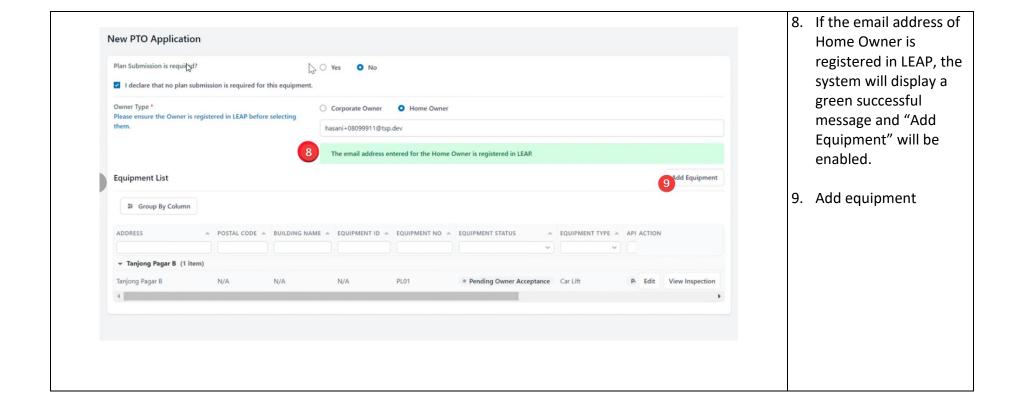




- 3. Select if plan submission is required
- 4. Select Owner Type
- 5. For Home Owners, enter email. Do note that the owner must have a registered LEAP account for their email address to be chosen for routing the new PTO to them
- System will check if the email address entered for the Home Owner is registered in LEAP
- 7. Should an unregistered email of Home Owner be entered, system will prompt an error and "Add Equipment" will remain disabled.

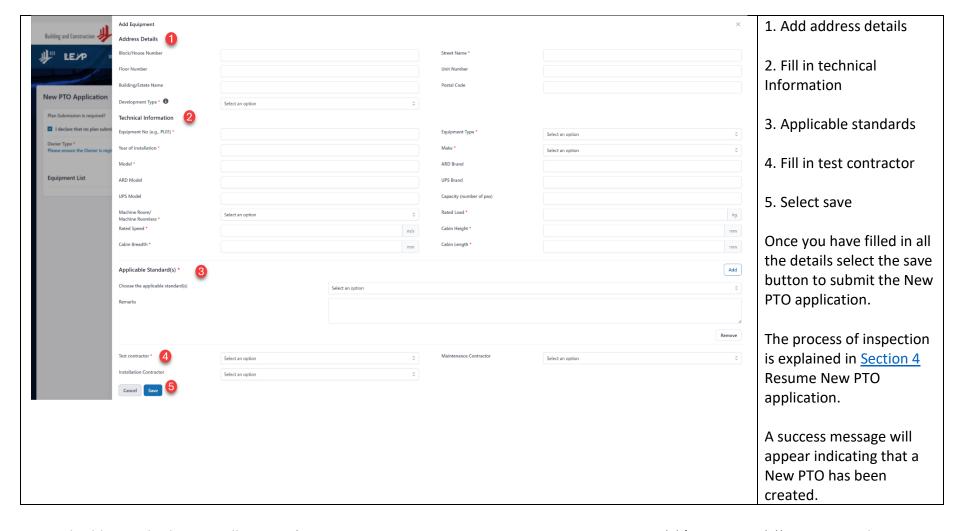












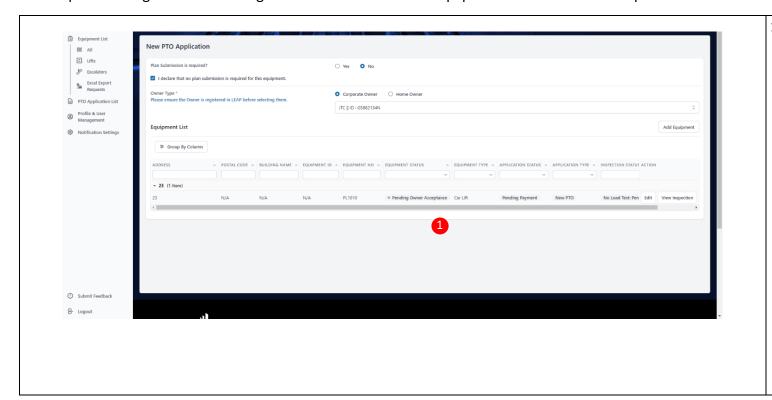
For applicable standards minimally CSC04 (CERTIFICATE OF SUPERVISION OF INSTALLATION OF LIFT(S)/ESCALATOR(S)), equipment location plan and type testing certificates (depending on the standard) should be attached. An application for a permit to operate any equipment must be made 3 months after the date the equipment is examined, inspected and tested.





3.3 Change Owner after adding Equipment during New PTO application

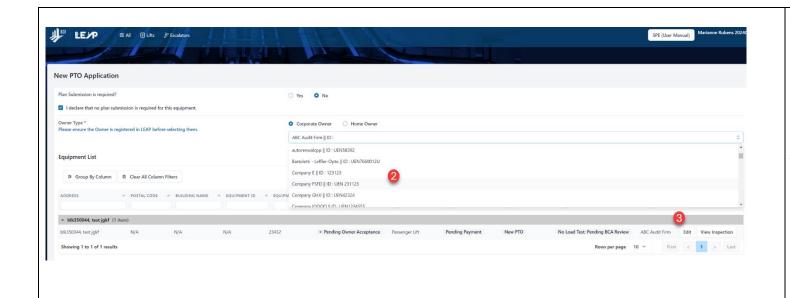
This step is to change the owner assigned after the SPE adds an equipment and finishes the inspection.



- 1. After SPE adds an equipment and finishes the inspection, the equipment list will be populated with the equipment.
 - The Equipment status will be "Pending Owner Acceptance"





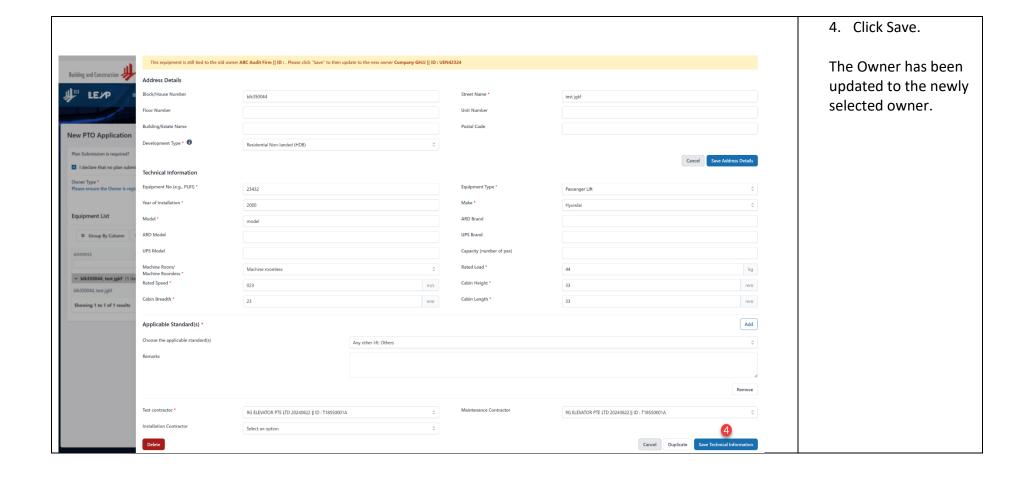


- 2. To change the owner, select the new owner to assign the equipment and continue with the following steps.
- 3. Click "Edit".

Changing the owner from the Owner Type will not immediately change the owner assignment for the list of equipment shown below.





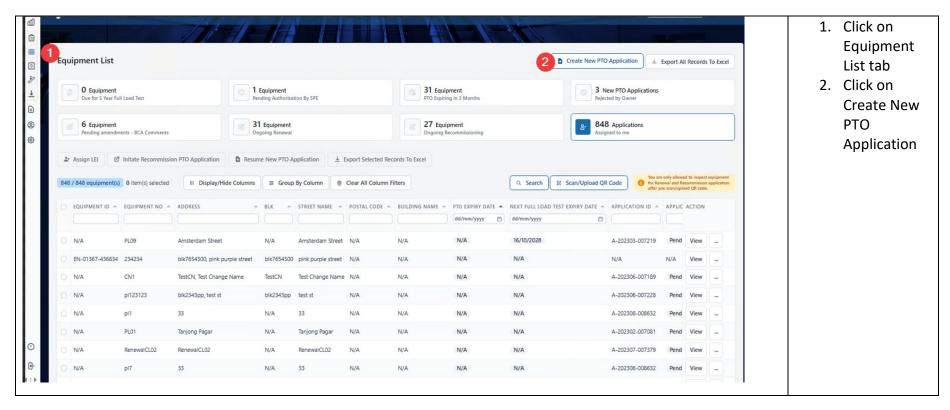






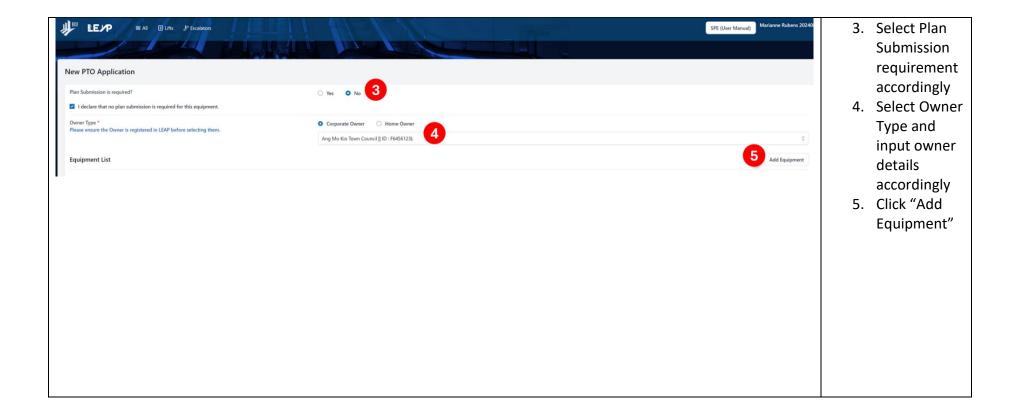
3.4 Delete Equipment for New PTO Application – Method 1

Method 1



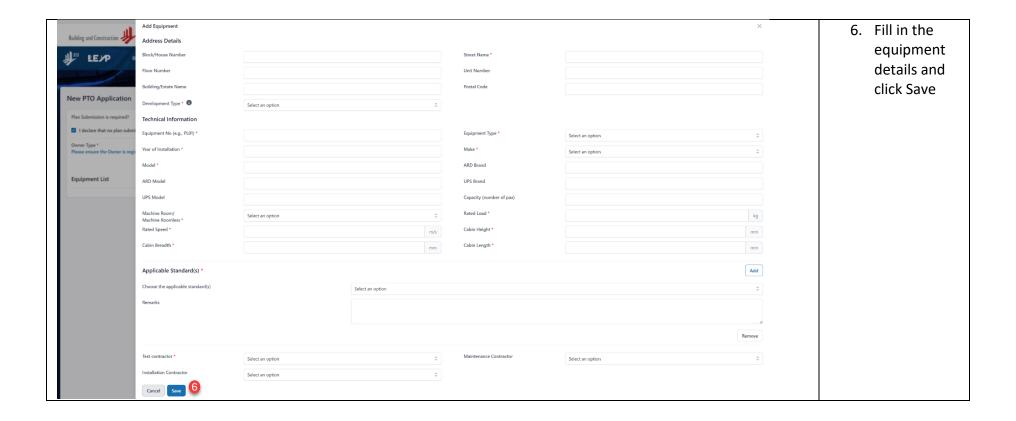






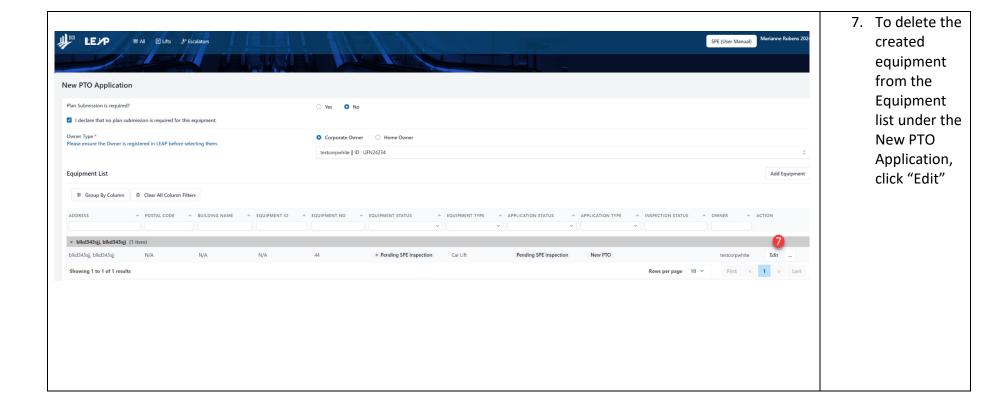












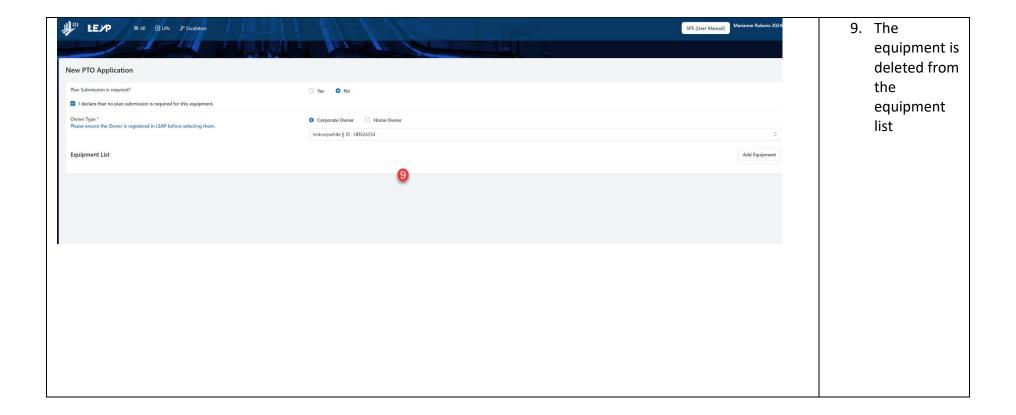










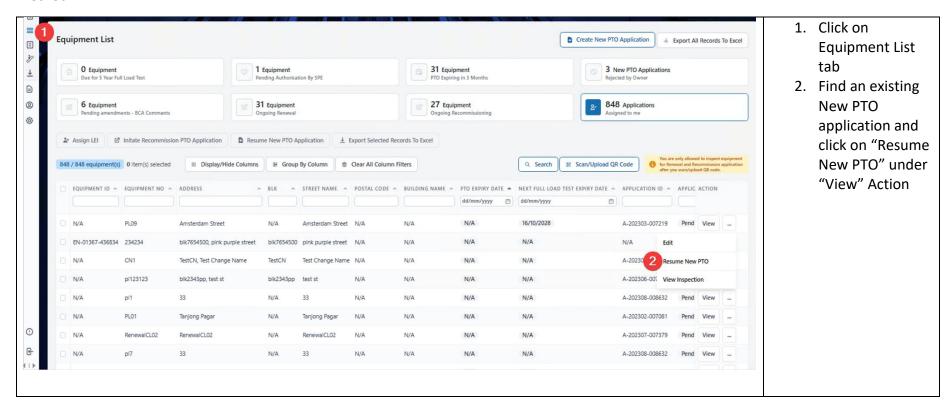






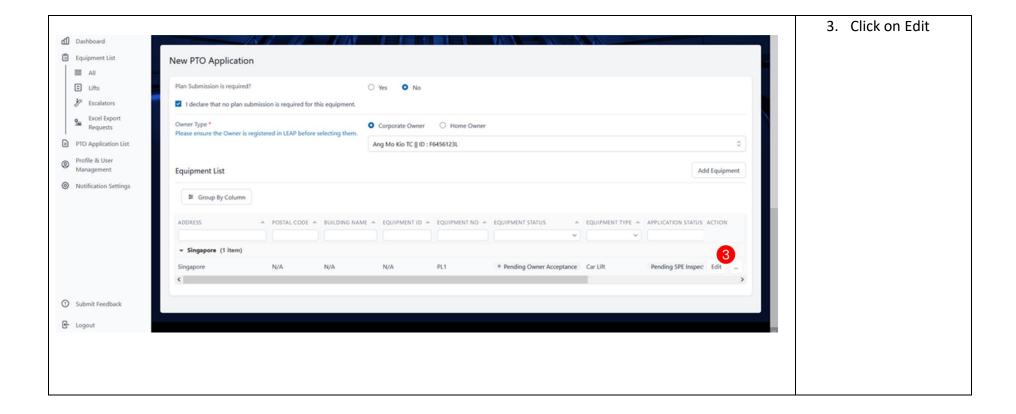
3.5 Delete Equipment for New PTO Application – Method 2

Method 2









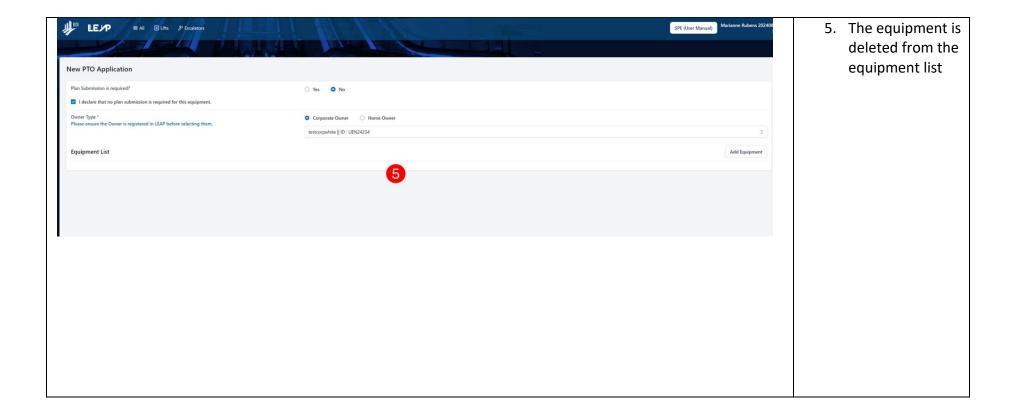








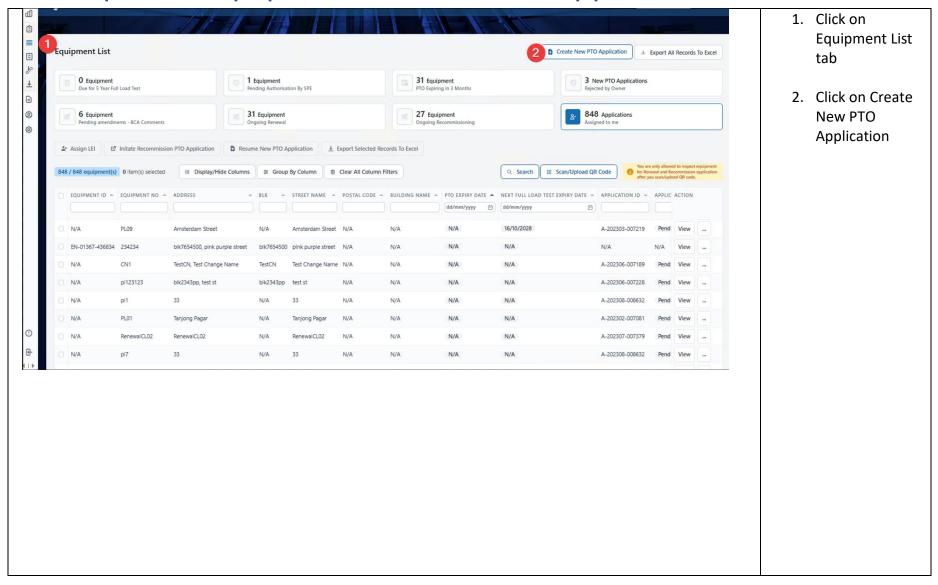






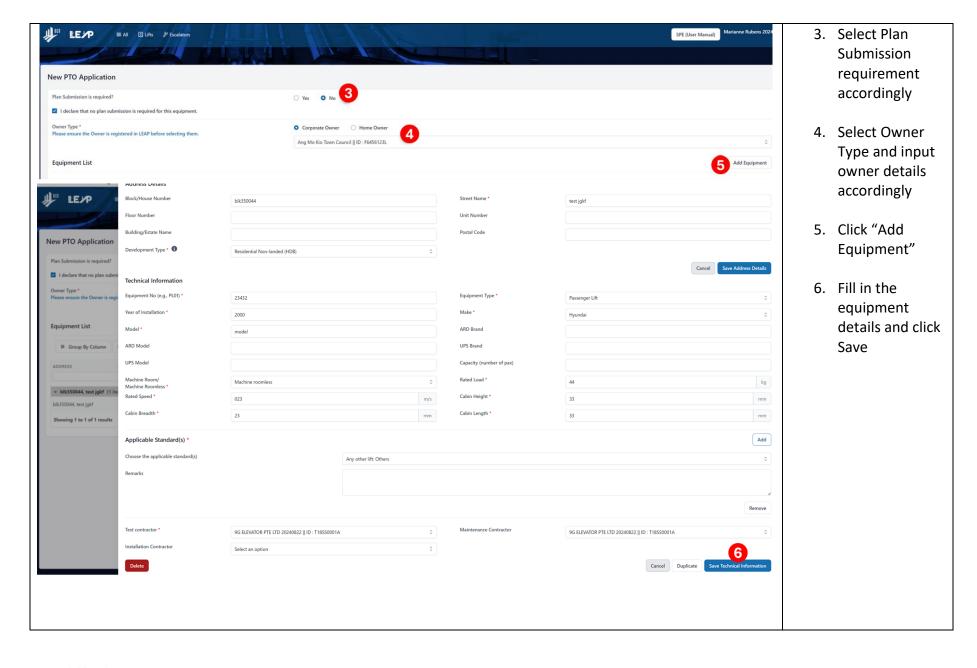


3.6 Duplicate Equipment for New PTO Application



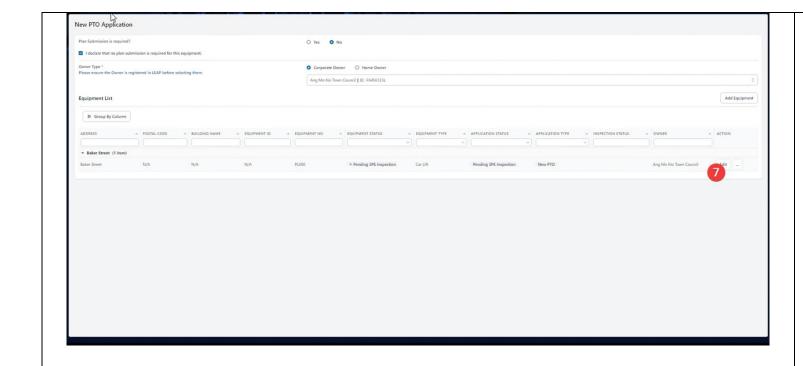








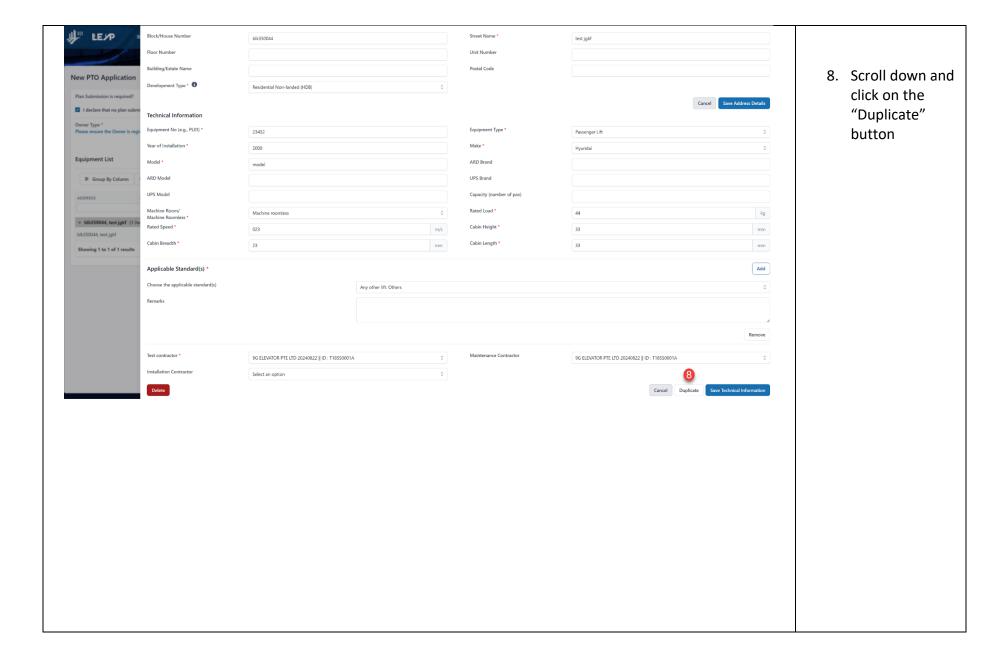




7. To duplicate the created equipment from the Equipment list under the New PTO Application, click "Edit"











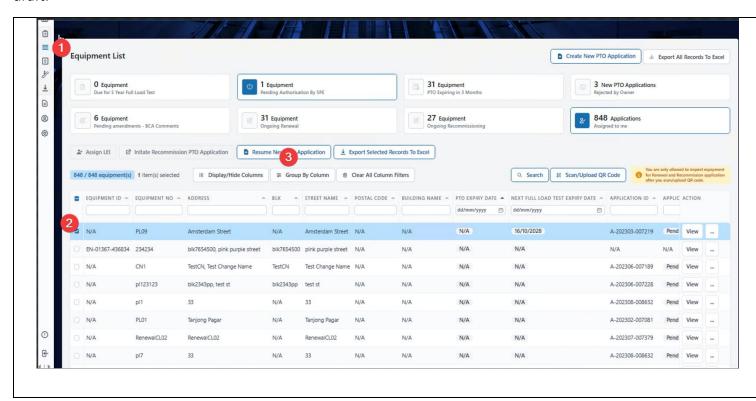






4 Resume New PTO Application

The steps below outline the way in which SPE can resume a new PTO Application. These steps are for equipment(s) that has been saved as draft.



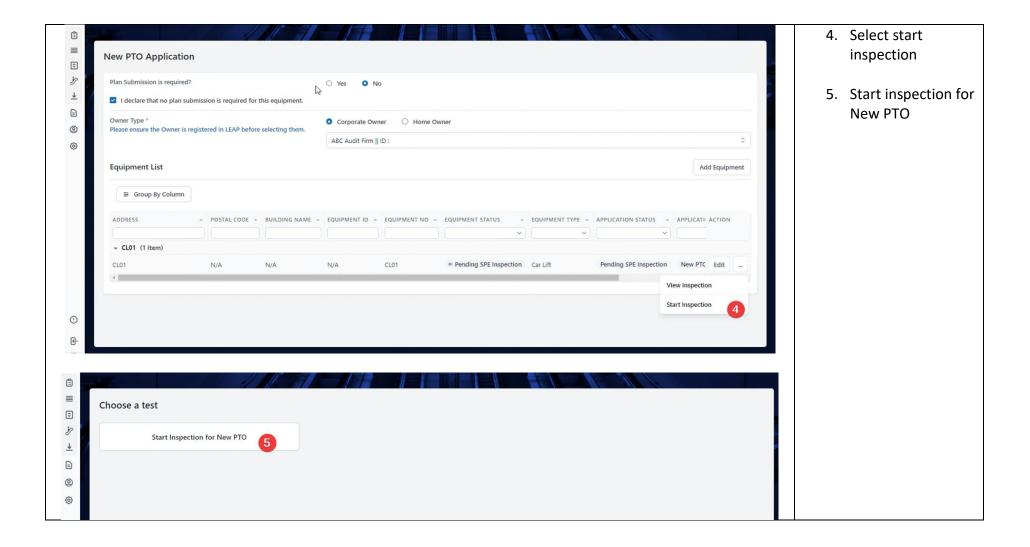
- Begin by selecting the equipment list from the sidebar
- Then select the desired equipment(s) from the equipment list.
- Select the Resume New PTO Application.

Note:

Resume New PTO Application button will be disabled for completed New PTO applications

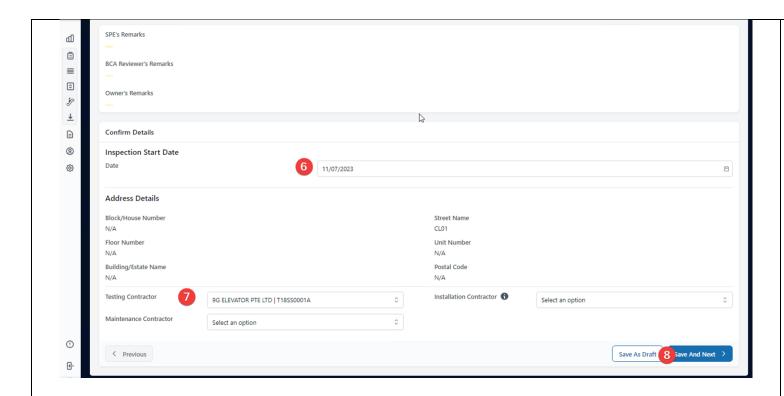












- 6. Adjust inspection date
- 7. Change contractors as required
- 8. Select Save And Next

For New PTO applications, SPE is only allowed to select inspection start date within 3 months from today, and not future date.







- 9. Complete checklist as required
- 10. Select Save And Next

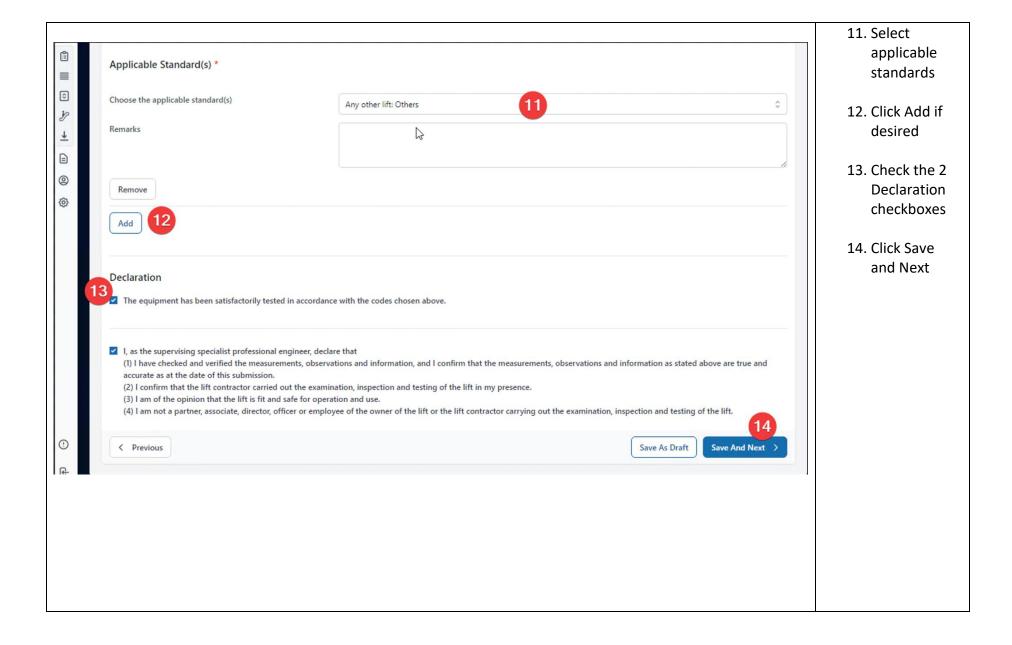
For New PTO applications, the checklist questions will be optional.

For finalized checklist questions, kindly follow what is displayed in the system. The screenshot shown here is for illustration purposes only.

The maximum file upload size is 25 MB.

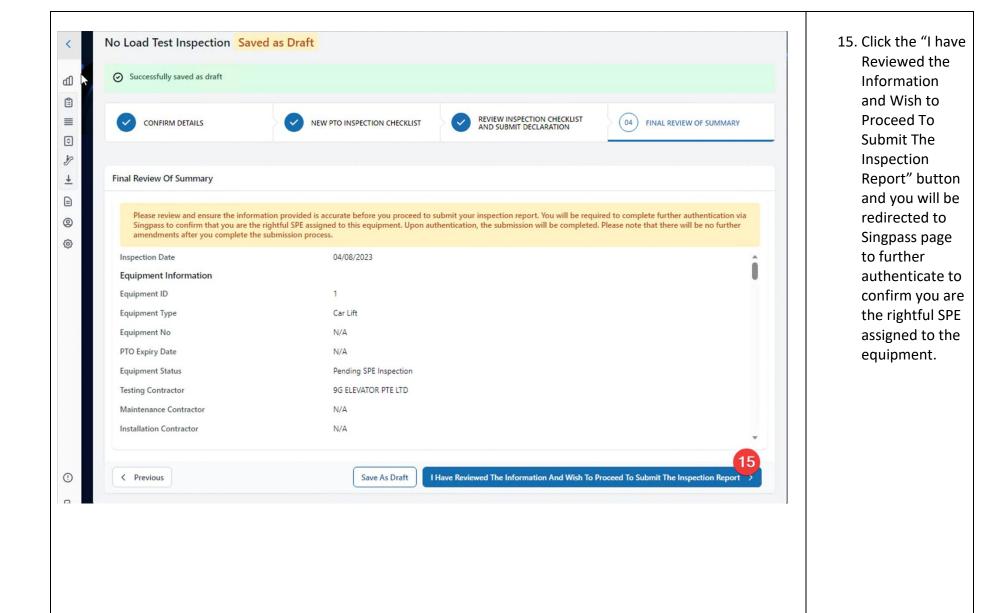






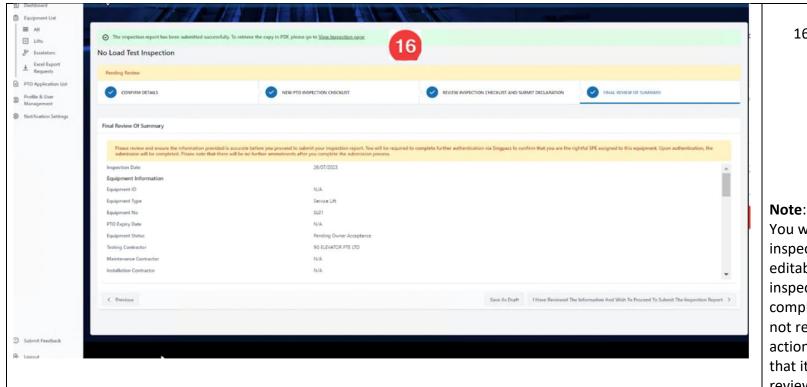












16. You should see a green alert to show that you have successfully done the equipment inspection.

You will see that the inspection will be not editable if the inspection has been completed and does not require further action, or you will see that it is pending review (from BCA)





5 Recommission PTO Application

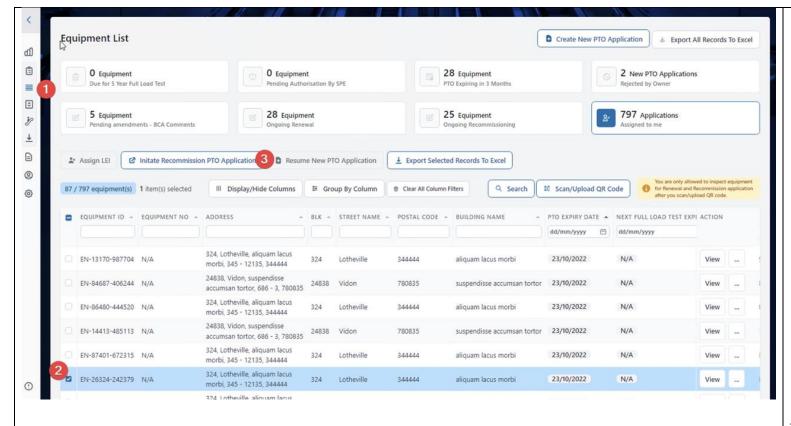
The steps below outline the way in which the SPE can initiate a recommission PTO Application. Please ensure that you are the SPE that has been appointed. In order to initiate recommission PTO for suspended equipment, please ensure that the suspended equipment should not have an ongoing recommission PTO application. If the Equipment is auto-suspended by the System because the renewal PTO is not completed on time, SPE will need to select the A/R works while initiating the recommission PTO.

In order to submit <u>multiple equipment</u> under <u>one single application ID</u>, SPE needs to select multiple suspended equipment which has no ongoing recommission PTO application. Additionally, the system requires that

- (1) All equipment types should belong to the same parent category (i.e., lift/escalator)
- (2) All equipment suspended should contain same type of A/R works selected.





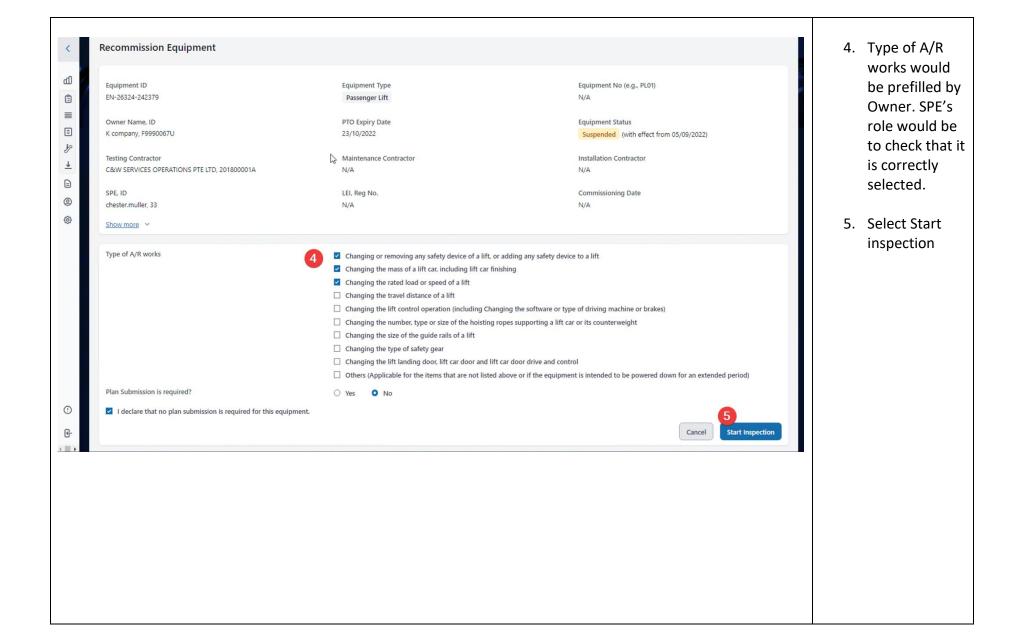


- Begin by selecting the equipment list from the sidebar
- 2. Then select the desired equipment(s) from the equipment list to initiate recommission PTO application.
- Select Initiate
 Recommission
 PTO
 Application.

This moves you to the next screen

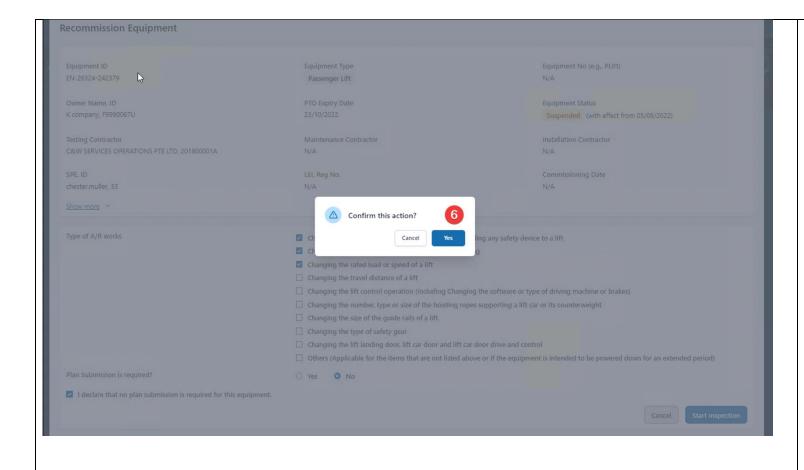












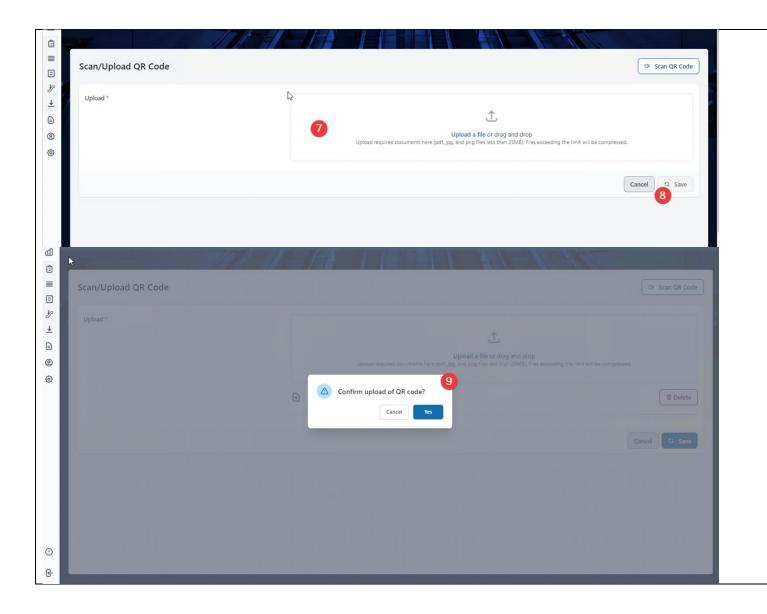
6. A dialogue box will appear, confirm by clicking Yes to proceed.

Note:

The selection of A/R works can be non-mutually exclusive.





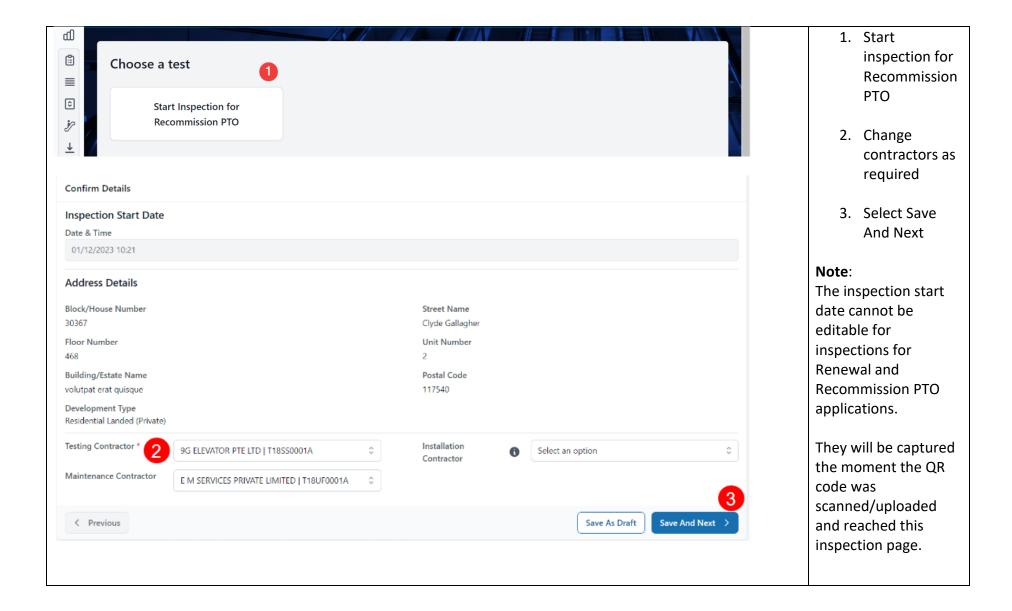


- 7. Scan/Upload QR code
- 8. Click Save to proceed with inspection
- A dialogue box will appear, confirm by clicking Yes to proceed.

System will allow you to proceed after detecting if logged in SPE is assigned SPE for the equipment associated with the QR code

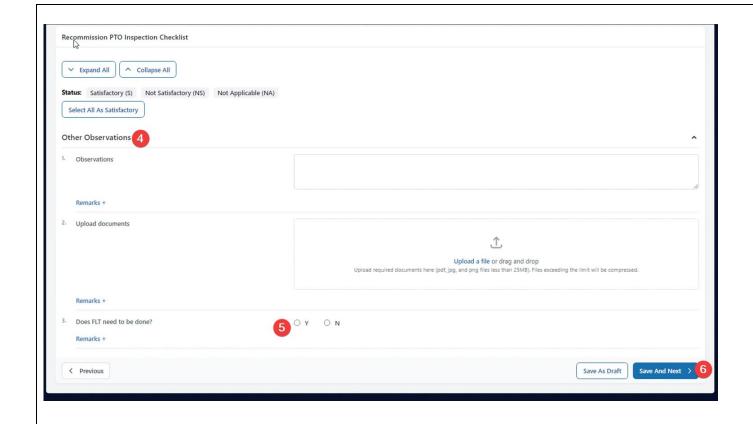












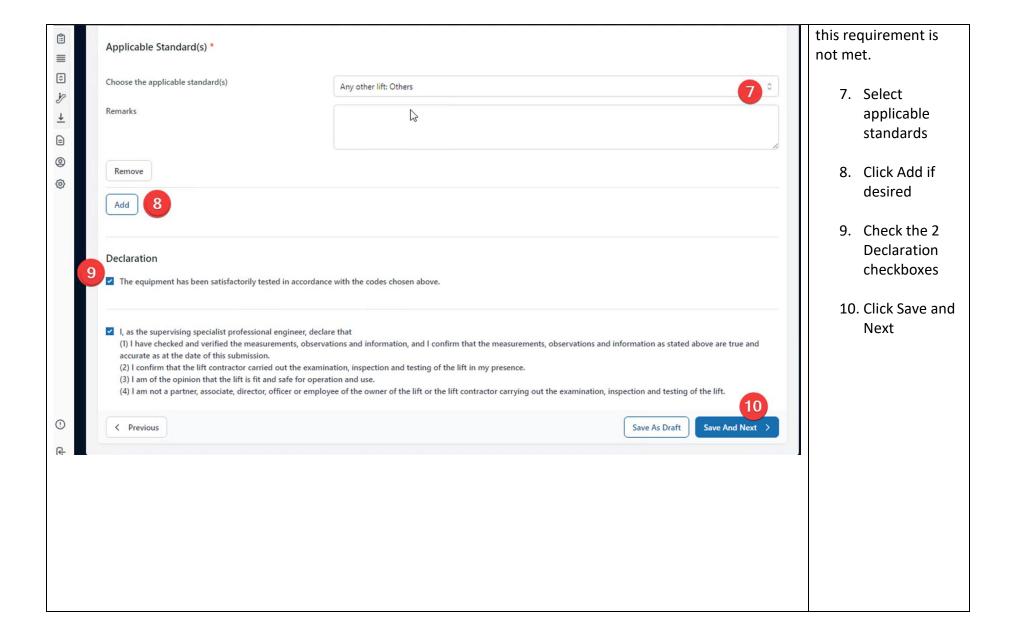
- 4. Complete checklist as required
- 5. Select "Y" if FLT is required. If this is selected, the Full Load Test Date will be updated upon approval of the Recommission PTO application.
- 6. Select Save And Next

Note:

For equipment which FLT needs to be done and the next FLT expiry date is due, the system will require the FLT question to be marked as "Y" and will block submission if

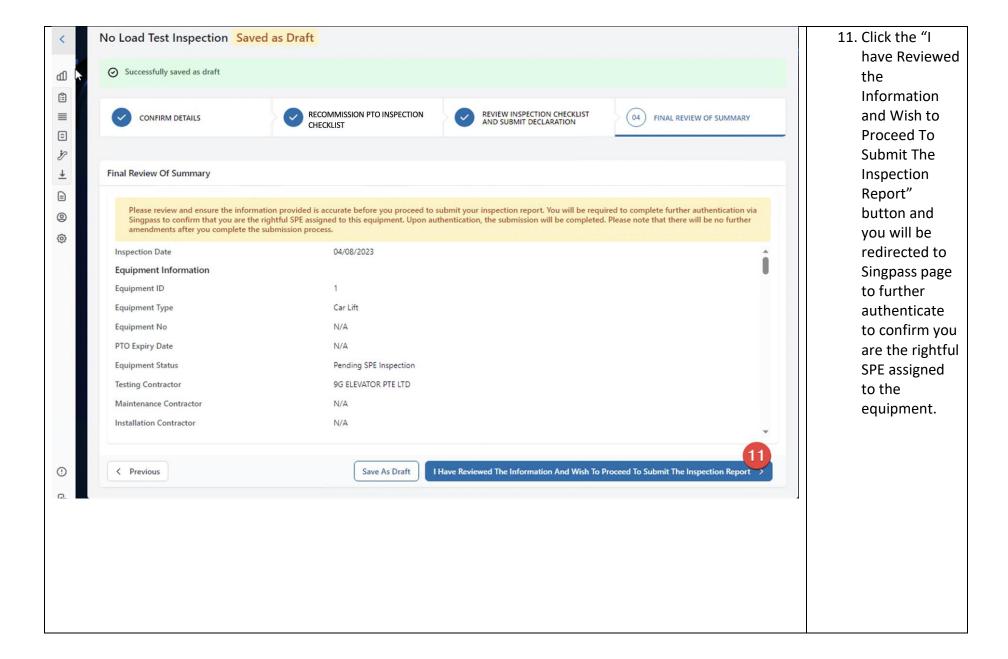






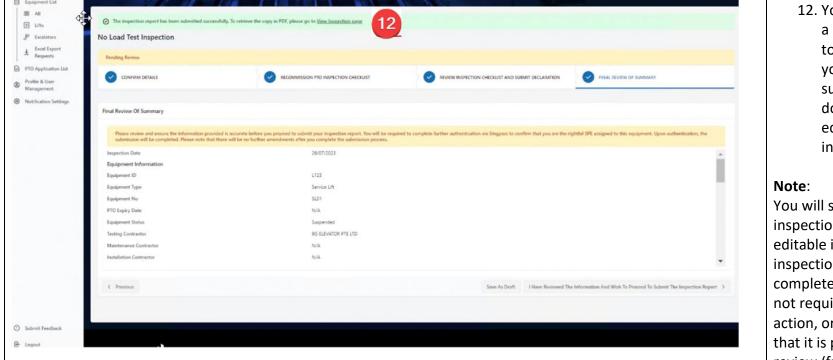












12. You should see a green alert to show that you have successfully done the equipment inspection.

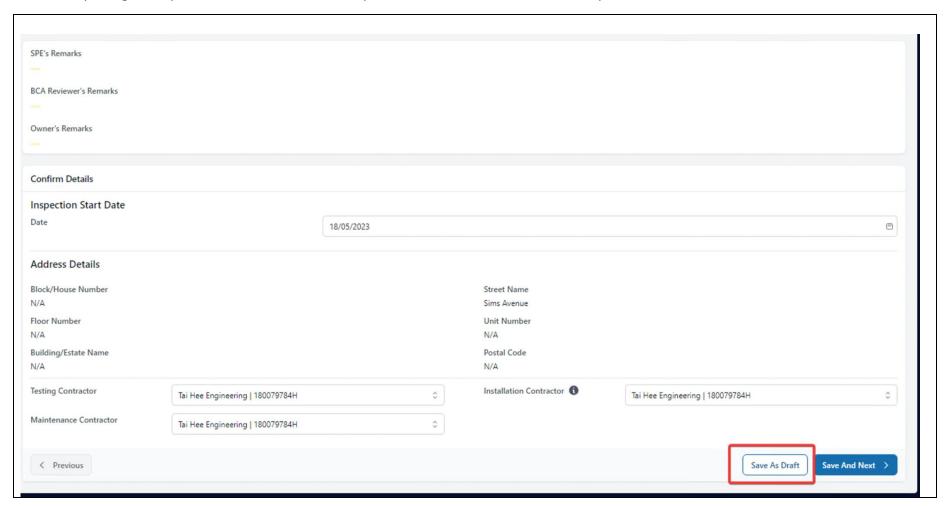
You will see that the inspection will not be editable if the inspection has been completed and does not require further action, or you will see that it is pending review (from BCA).





6 Retrieve/ Resume / Delete draft inspection

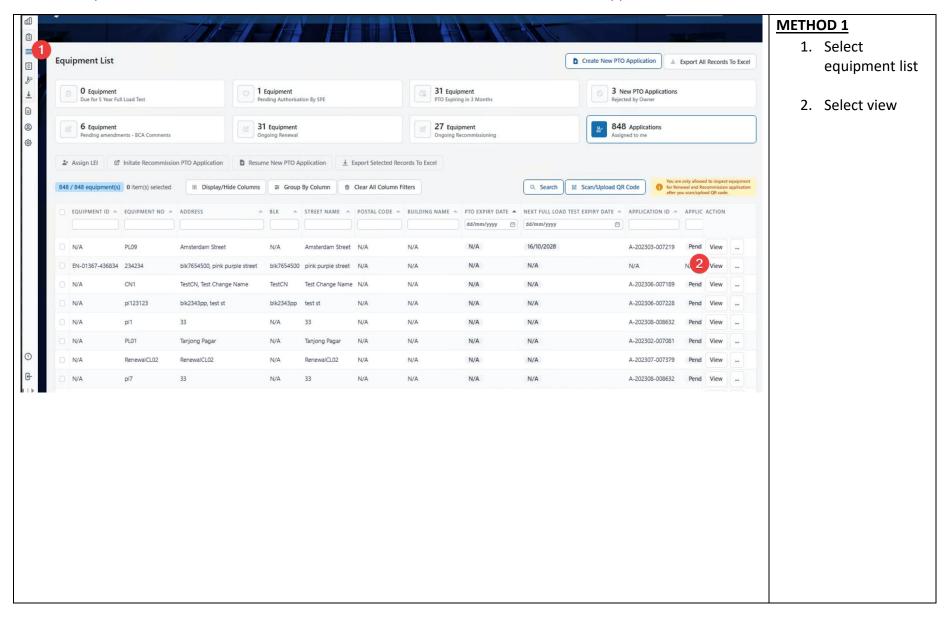
When completing an inspection, SPEs can save the inspection as a draft and return to complete it later.





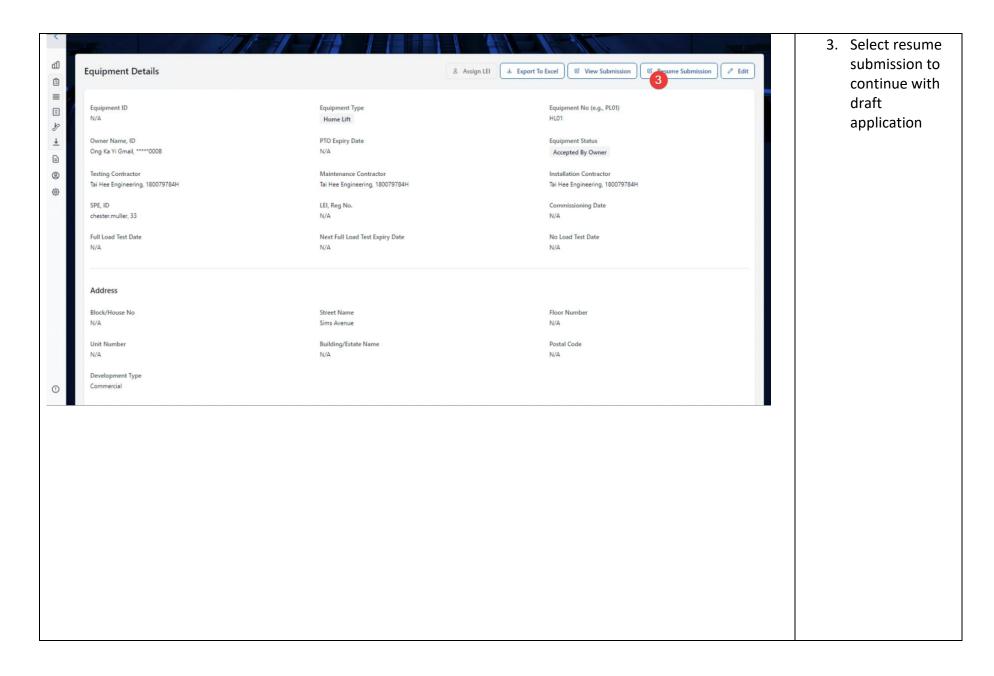


Once the inspection is saved as a draft, to retrieve it, there are 2 methods to retrieve draft applications.



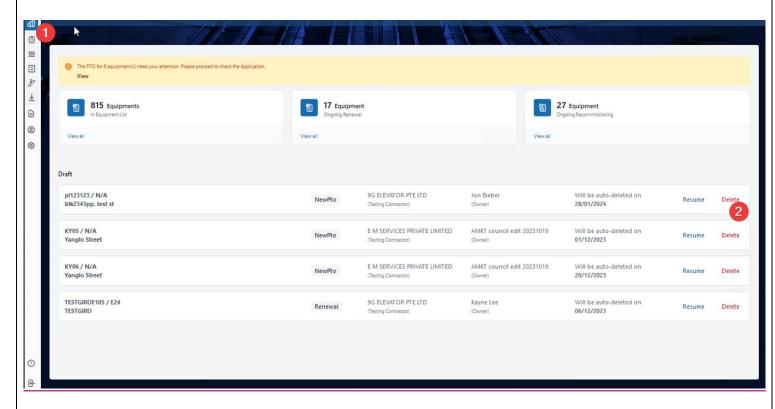












METHOD 2

- 1. Go to Dashboard
- 2. Under "Draft", select either Resume to resume application or Delete to delete draft application

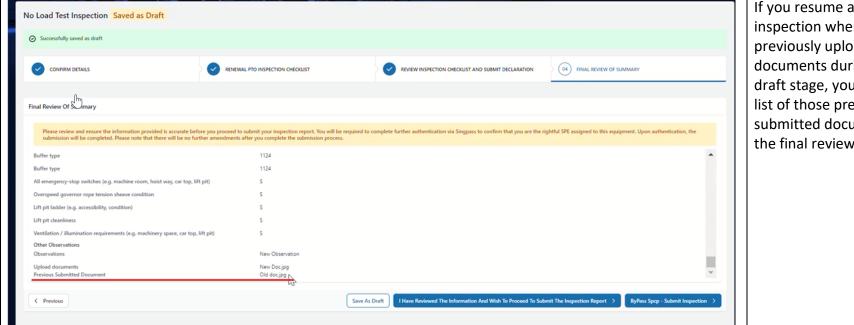
Select Resume to continue with draft application

Note:

Any draft records that are more than 3 months old will be deleted automatically by the system.







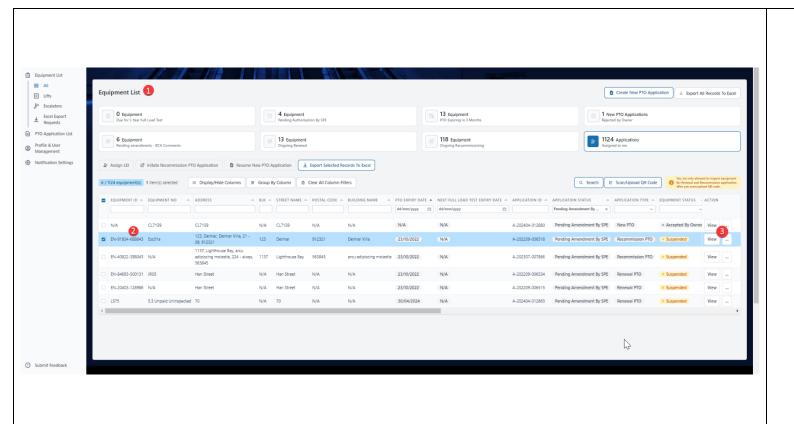
If you resume an inspection where you previously uploaded documents during the draft stage, you will see a list of those previously submitted documents on the final review page.





7 Amend SPE inspection

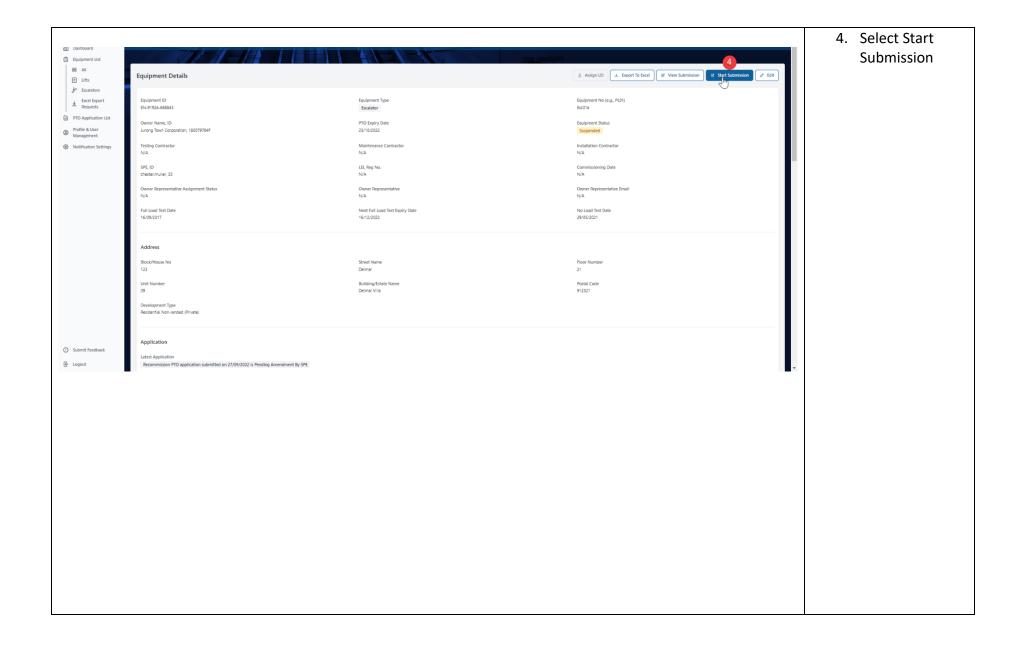
When submitting an inspection, the BCA Officer can reject it to request for more information. At this point, the application status is "pending amendment by SPE". When SPE amends the inspection, it will then refresh the inspection date. This will apply for reinspection for recommission and renewal PTO (for special case).



- Select
 equipment list
 from sidebar
- 2. Select
 equipment for
 that has status
 "Pending
 Amendment by
 SPE"
- Select View to see equipment details

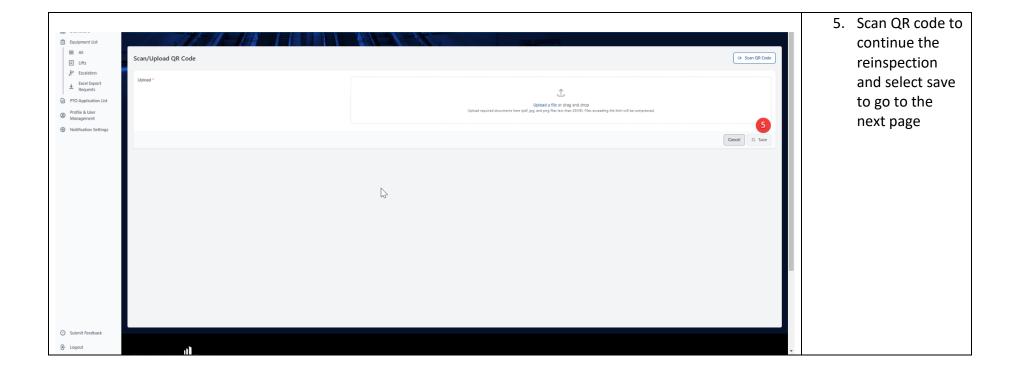






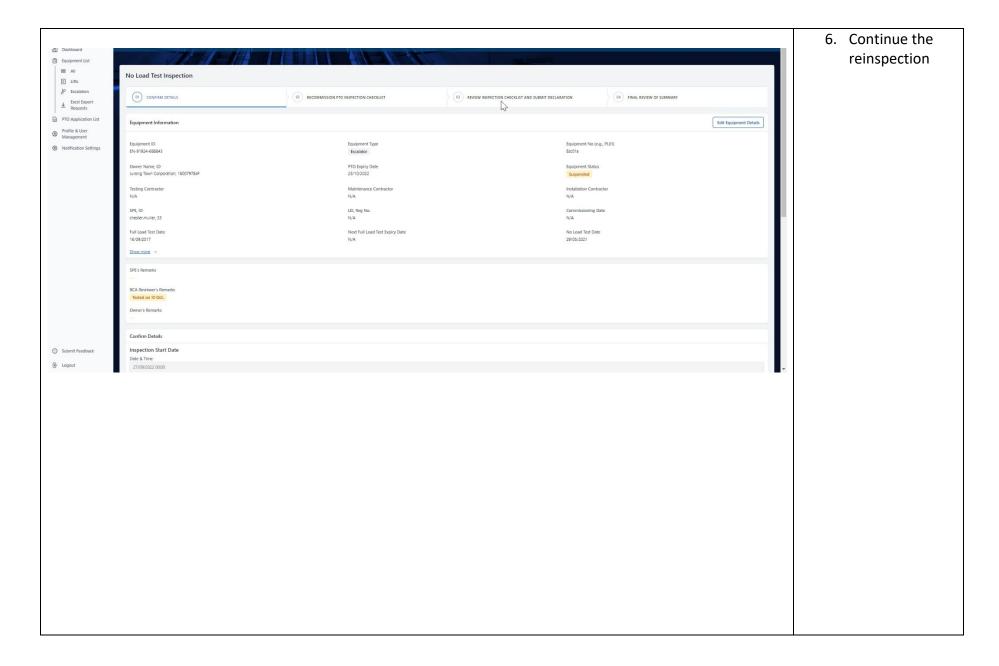






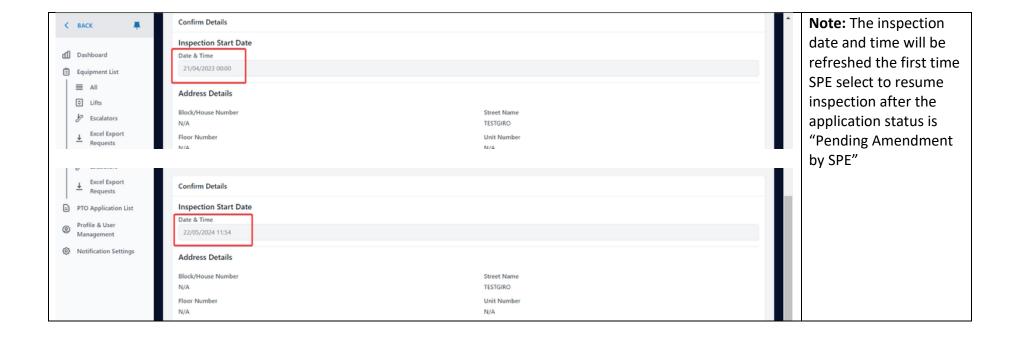








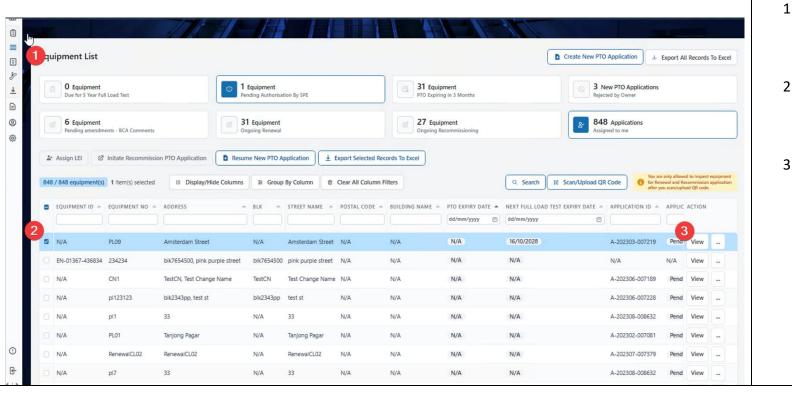








8 Equipment details



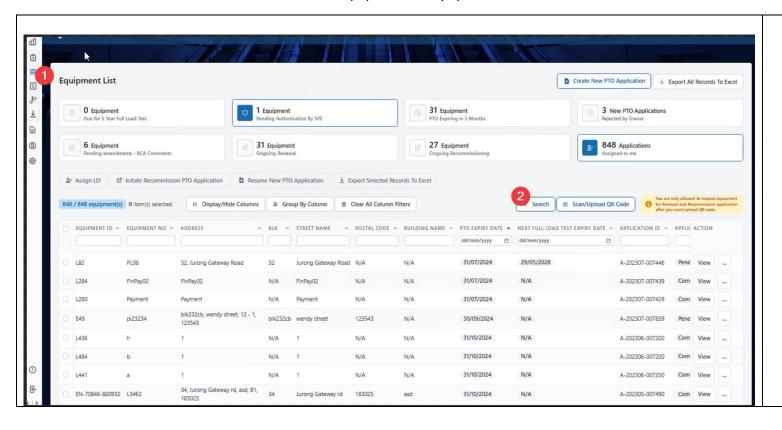
- Select
 equipment list
 from sidebar
- 2. Select equipment for equipment list
- 3. Select View to see equipment details





8.1 Advanced filter (Search)

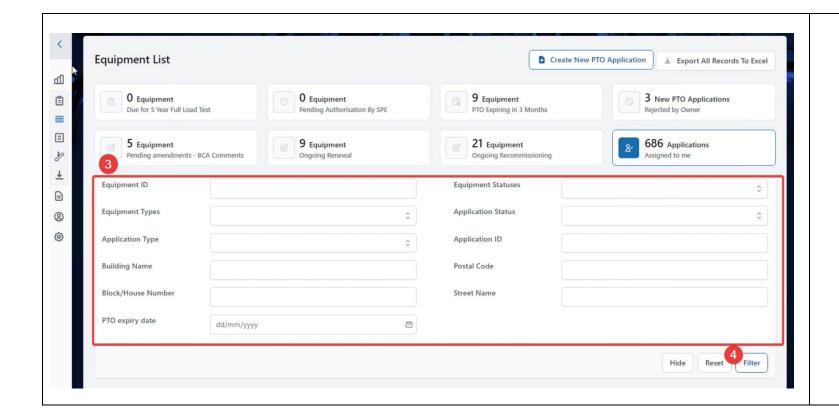
Select advanced filter button to filter out desired equipment in equipment list.



- 1. Select equipment list from sidebar
- 2. Select search button





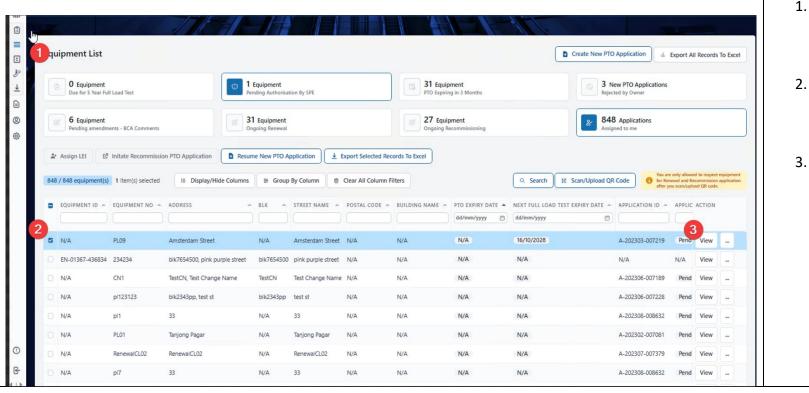


- 3. A modal will appear with the search parameters. The equipment can be searched by keying in either of these fields.
- 4. Select filter button and the search results will appear in the Equipment List table below.





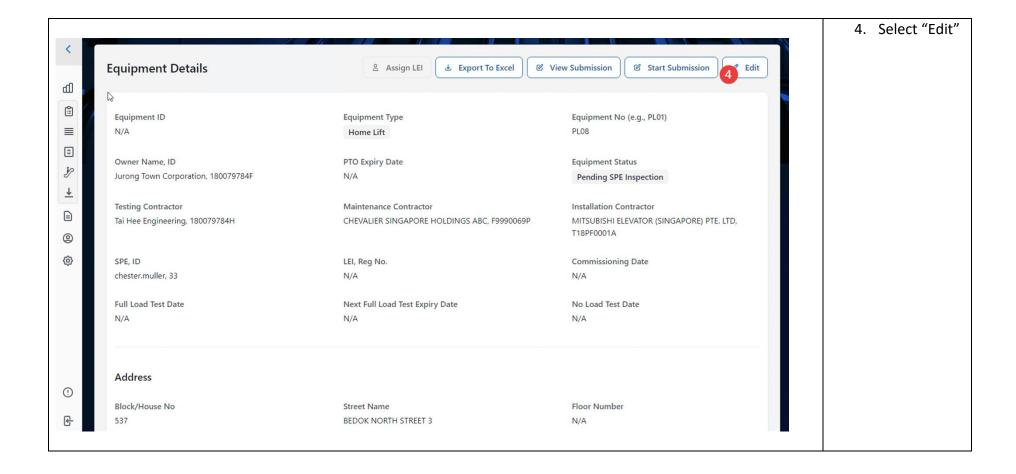
8.2 Editing equipment details



- Select
 equipment list
 from sidebar
- 2. Select equipment for equipment list
- 3. Select View

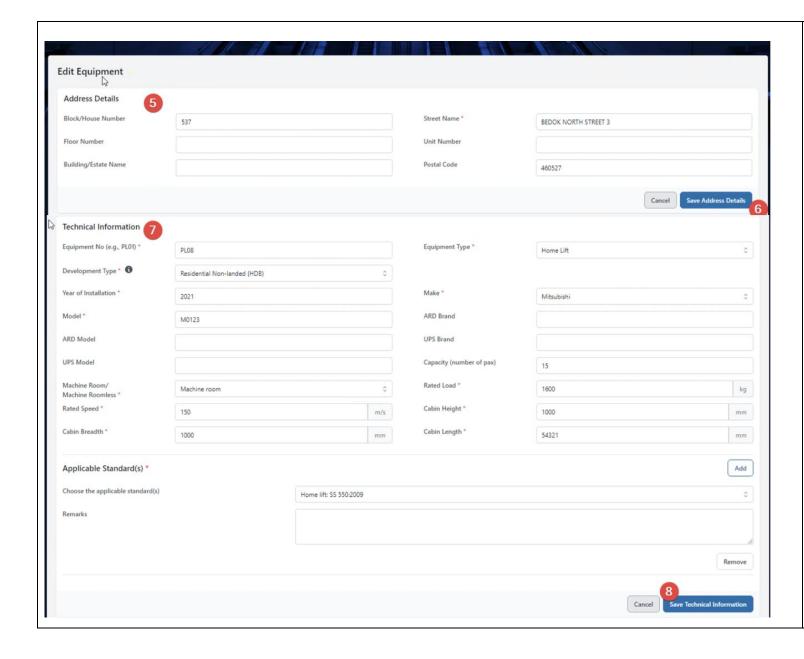












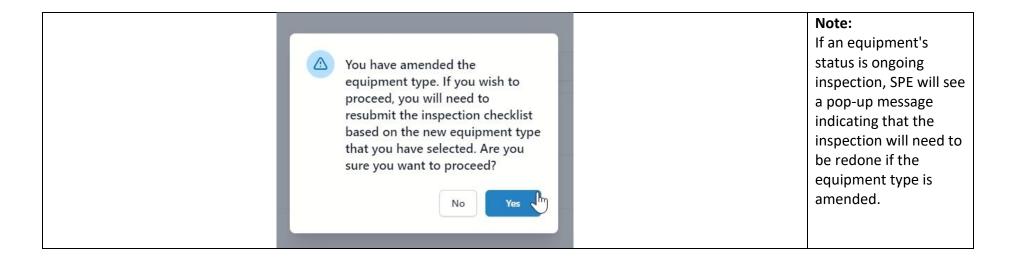
- 5. Make required changes for Address Details
- 6. Click "Save Address Details"
- 7. Make required changes for Technical Information. Should the Equipment Type be changed, the technical information will be populated accordingly
- 8. Click "Save Technical Information"

Note:

The saving of address details and technical information will be independent.



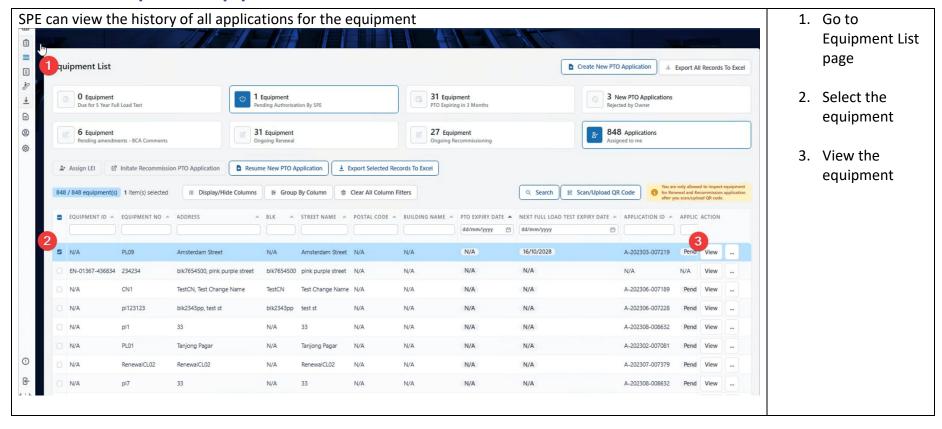






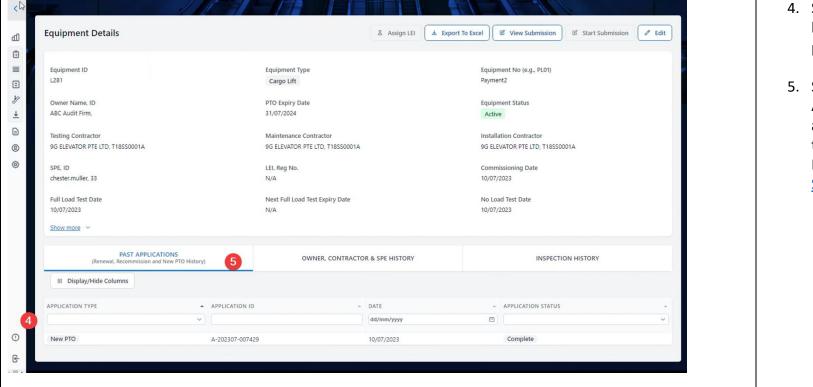


8.3 View past applications







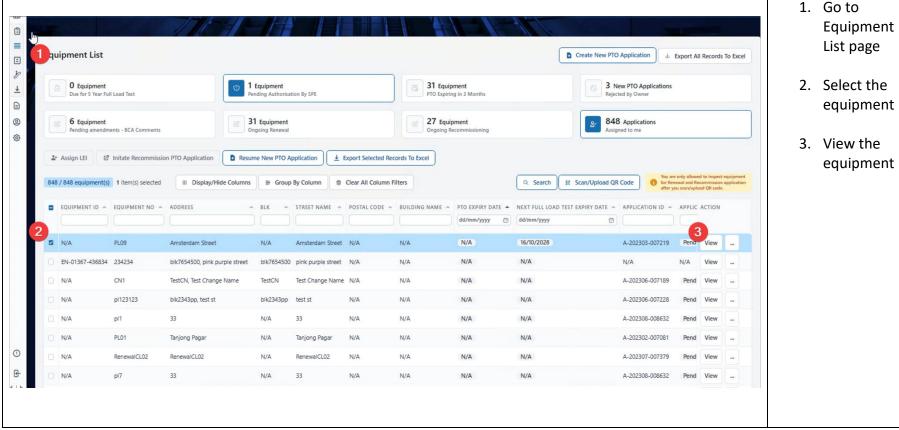


- 4. Scroll down to bottom of the page
- 5. See Past
 Applications
 and note down
 the Application
 ID, and refer to
 Section 9.1





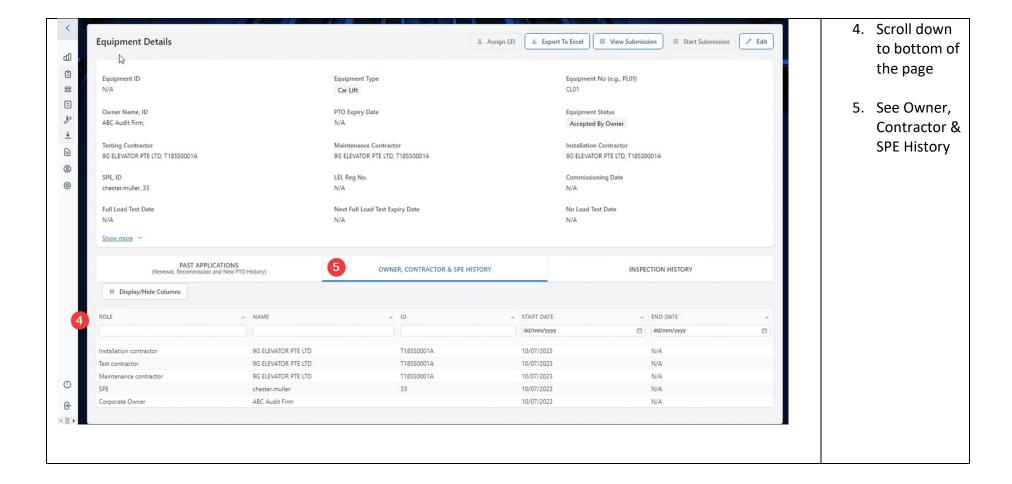
8.4 View Owner, Contractor and SPE history



1. Go to



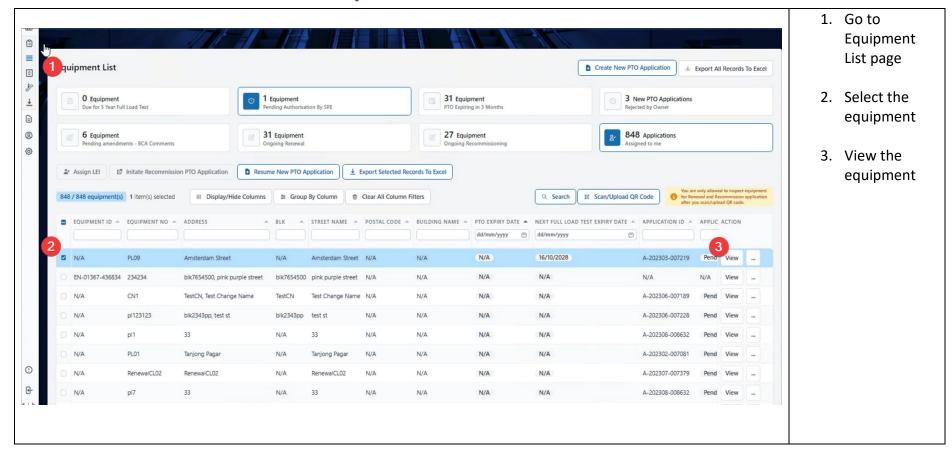






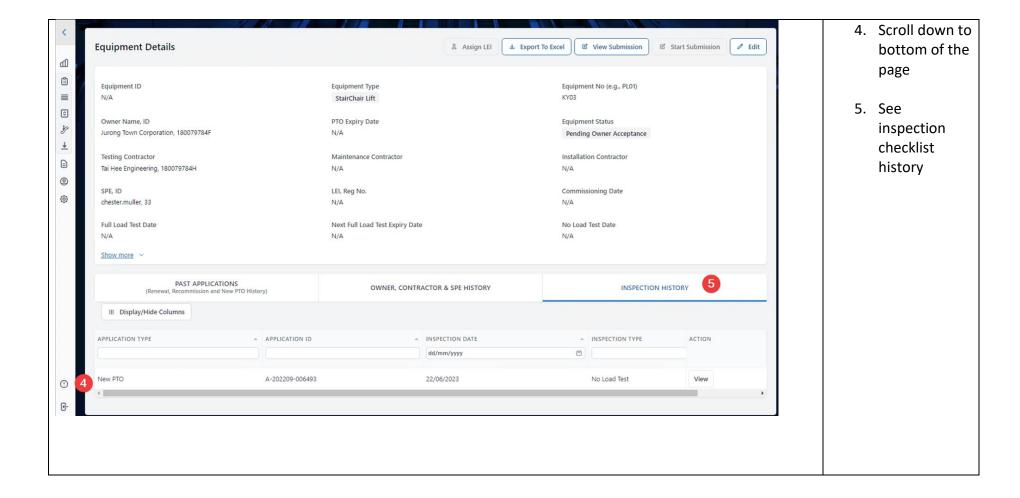


8.5 View checklist history





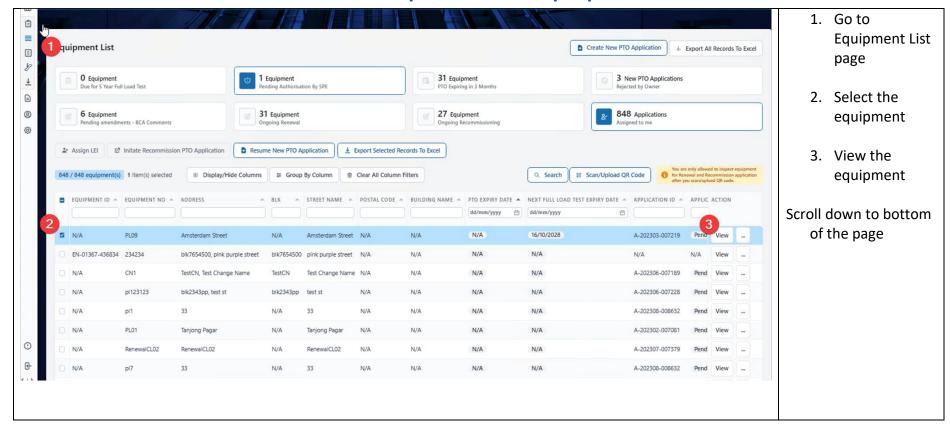






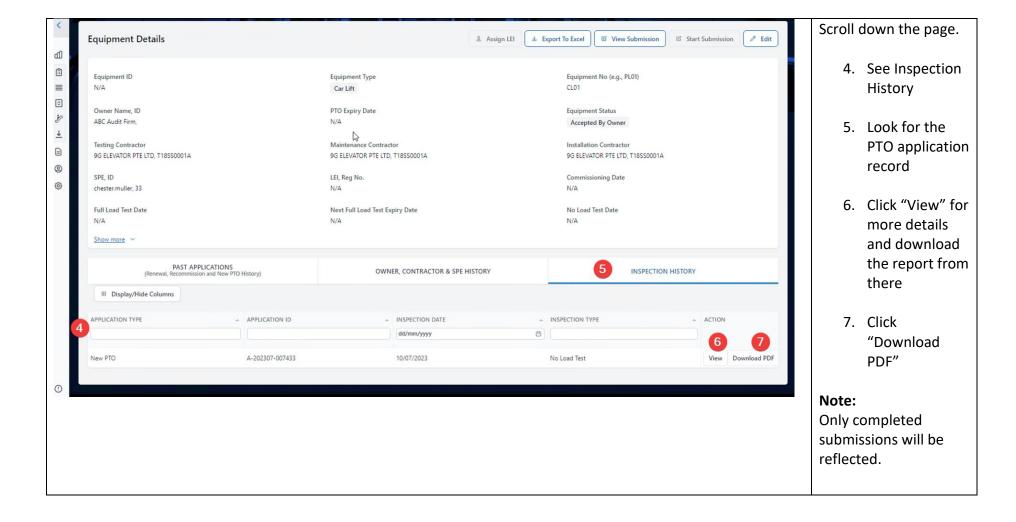


8.6 Download submission report for equipment



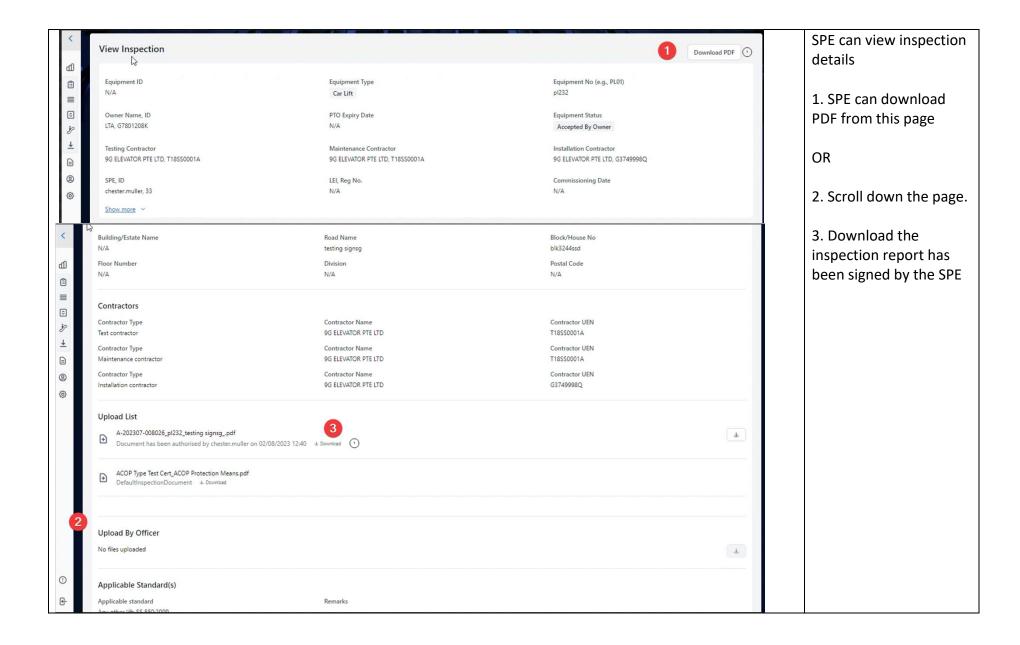








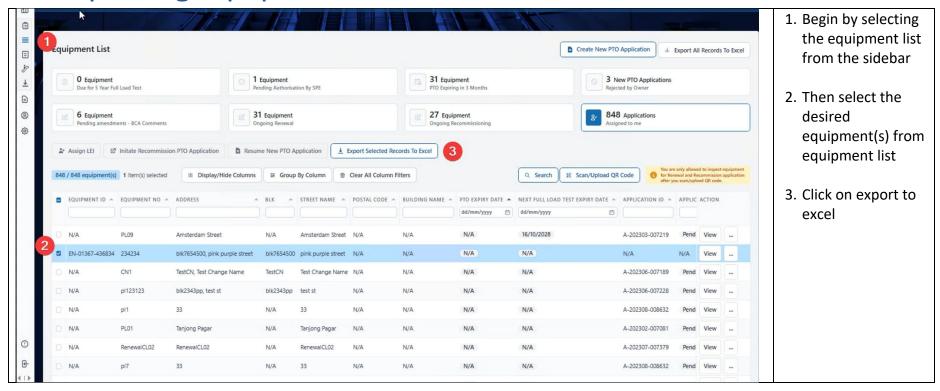






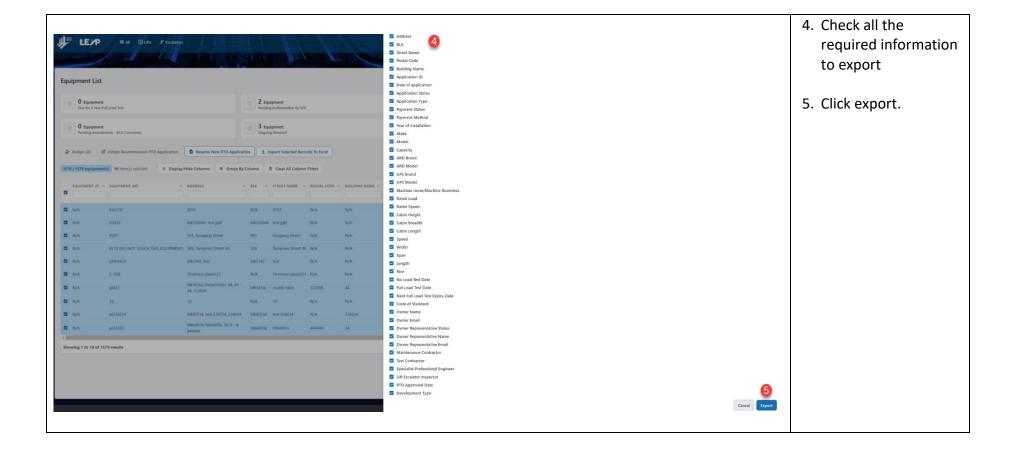


8.7 Exporting equipment details to excel





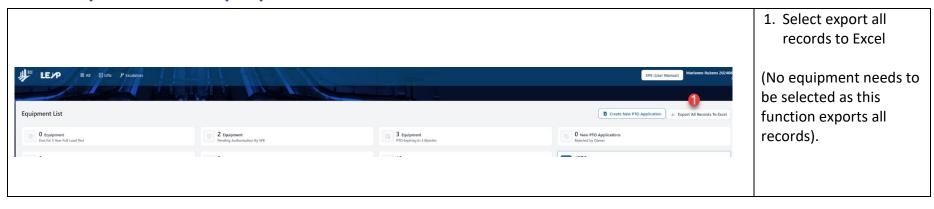






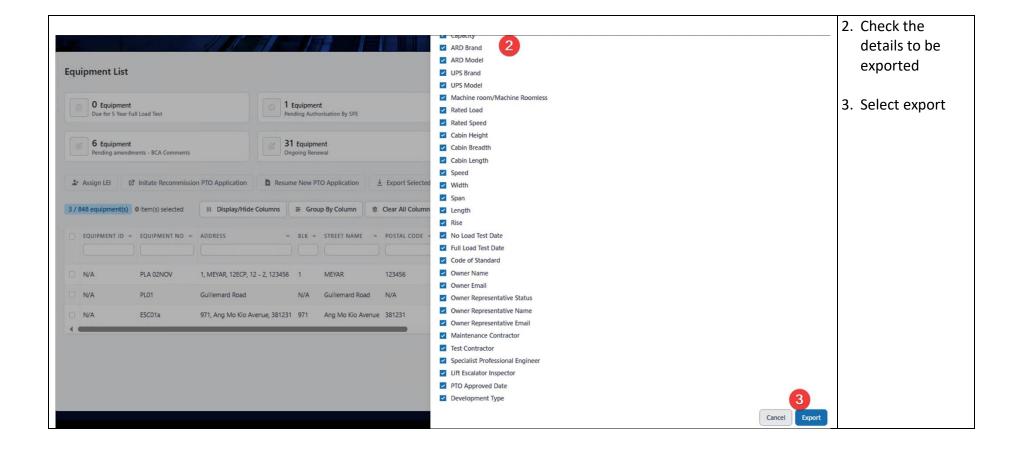


8.8 Export all equipment to excel



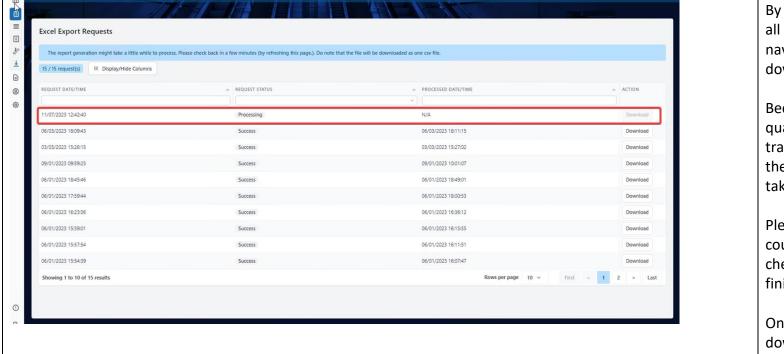












By selecting the export all download, it will navigate the SPE to the downloading page.

Because of the large quantity of items being transferred to excel, the download may take some time.

Please return in a couple of minutes to check if the system has finished generating.

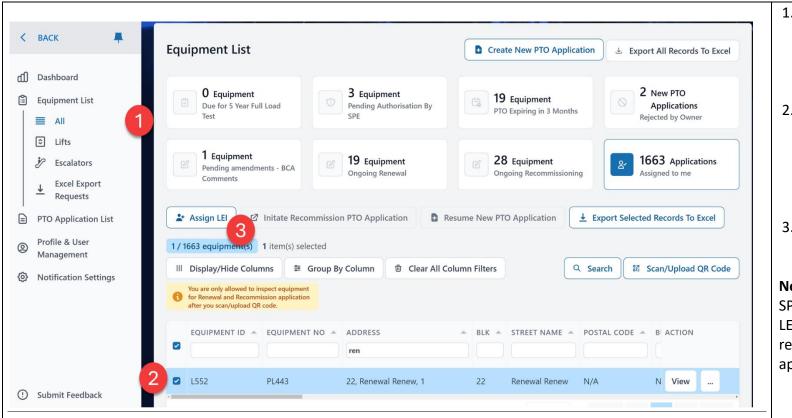
Once ready, the download button will no longer be greyed out.





9 Assign LEI

The steps below outline the way in which the SPE can assign an LEI. SPE's can assign LEIs to assist with inspection renewal PTO. LEIs can be assigned at any time. However, in terms of renewal application when LEI is to be involved, LEI needs to be assigned beforehand whereby the LEI can then go down onsite to do inspection.



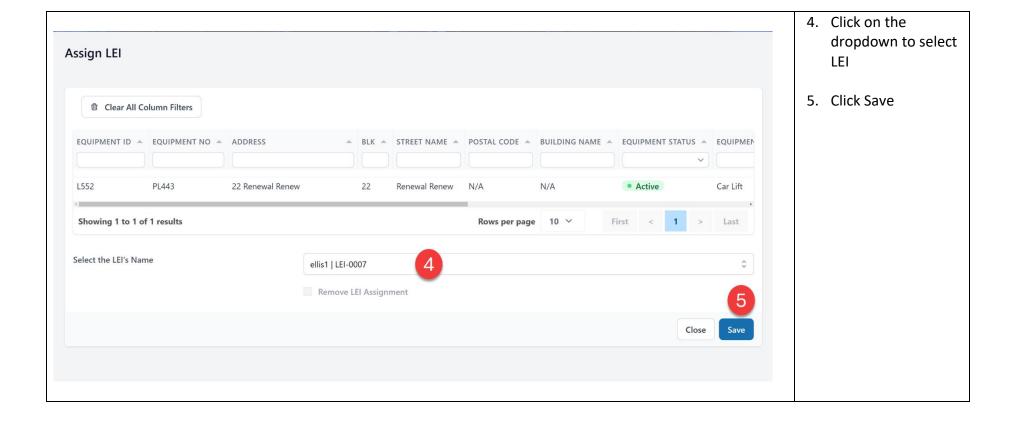
- Begin by
 selecting the
 equipment list
 from the sidebar
- 2. Then select the desired equipment(s) from equipment list to renewed
- 3. Select assign LEI button.

Note:

SPE can only assign LEI to renewal and recommission applications.



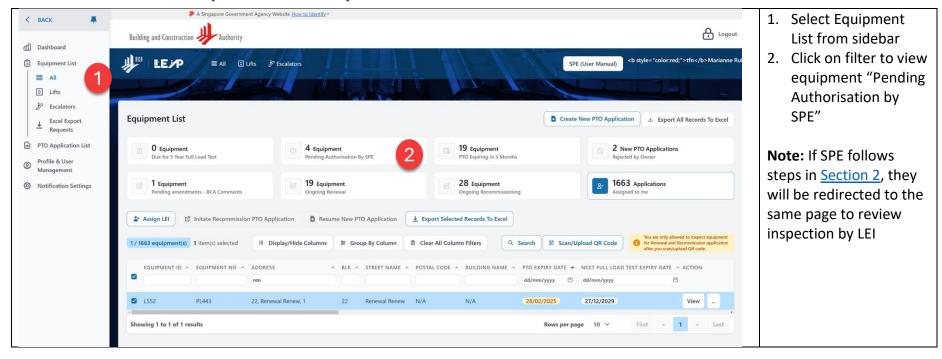






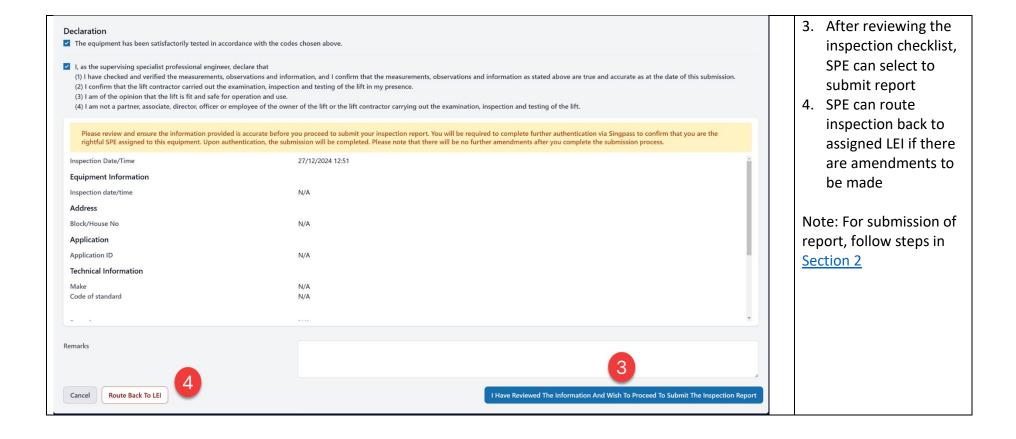


9.1 Review Inspection by LEI







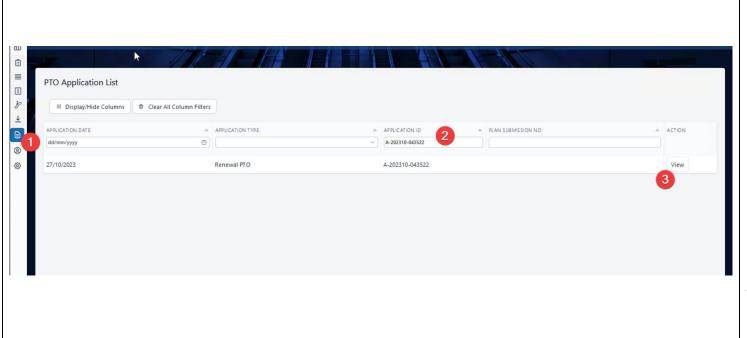






10 Viewing equipment in PTO application list

10.1 If Application ID is known upfront



If you are aware of the Application ID, you may proceed with:

- Select PTO
 Application List from
 sidebar
- 2. Enter Application ID
- 3. Select view for desired equipment, or view submission

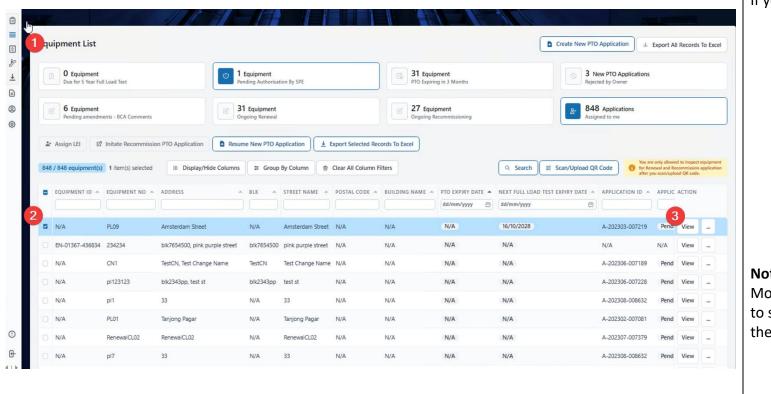
Note:

All the past applications can be found here which will link you up with the equipment. Should you wish to look up a previous application ID, you may search from the equipment.





If Application ID is not known upfront



If you are unaware of the Application ID, you may proceed with:

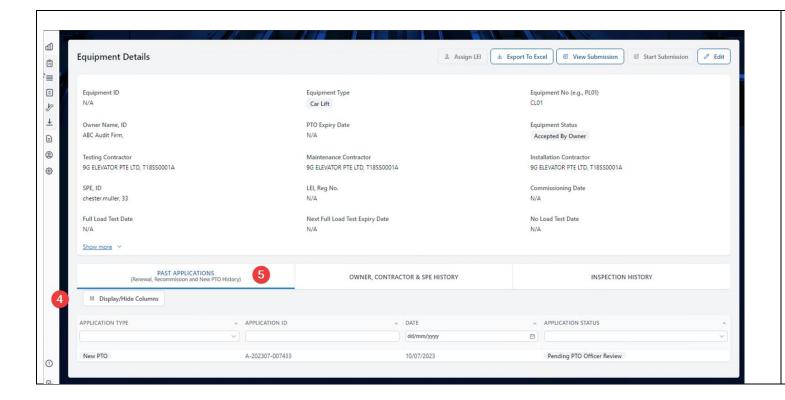
- 1. Go to Equipment List page
- 2. Select the equipment
- 3. View the equipment

Note:

Most often the best way to search would be via the PTO expiry date.







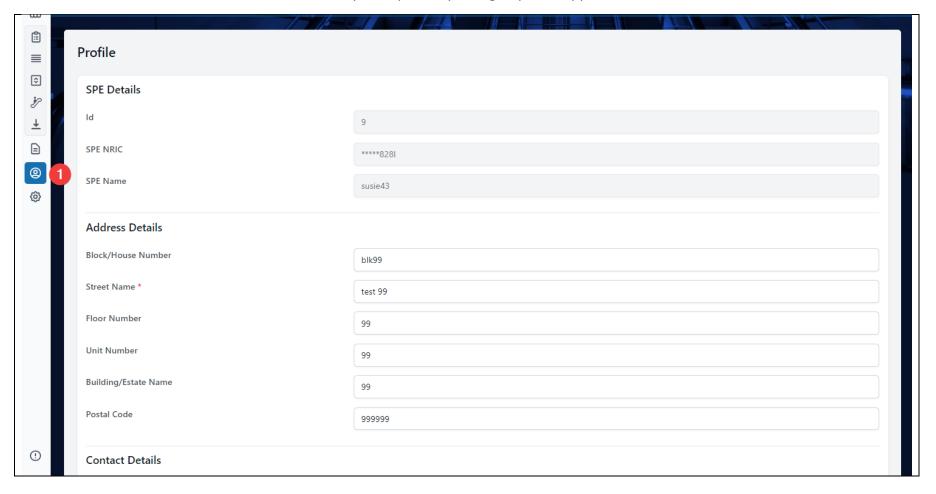
- 4. Scroll down to bottom of the page
- 5. See Past
 Applications and note down the Application ID, and refer to Section 9.1





11 Profile and user management

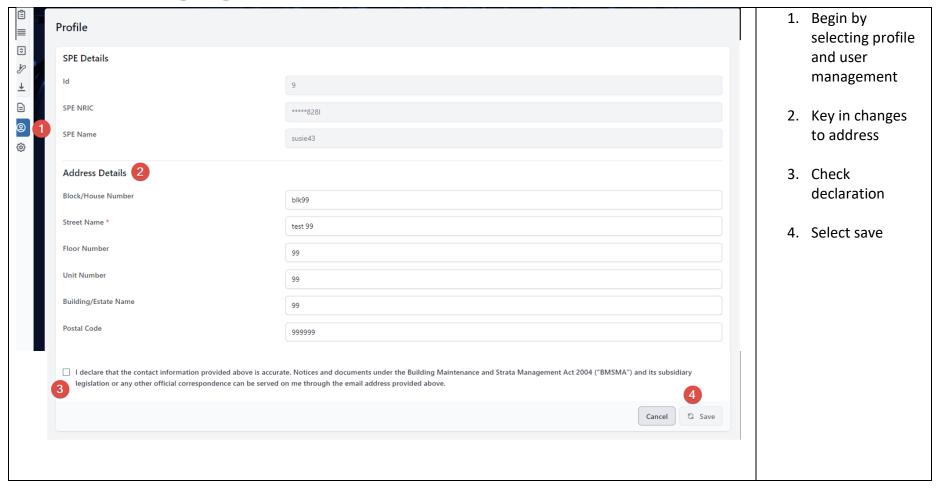
Note: SPE name is not allowed to be edited. Should you require any changes, please approach BCA for assistance.







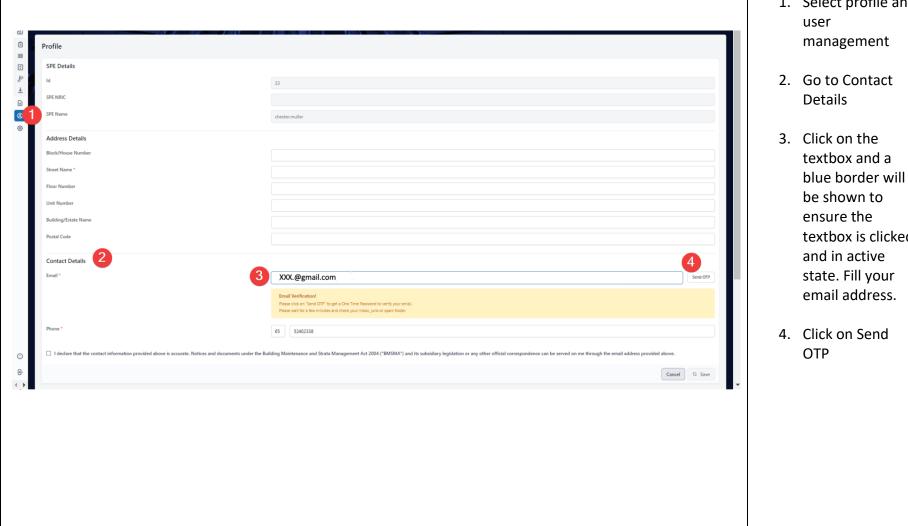
11.1 Changing address details







Changing contact details (email)

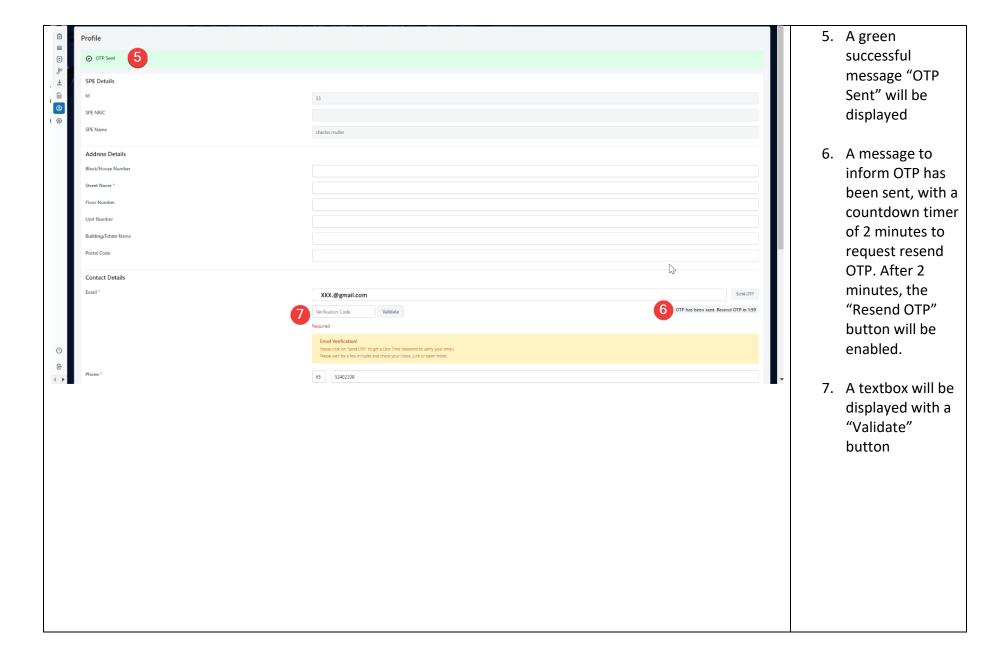


1. Select profile and

textbox is clicked

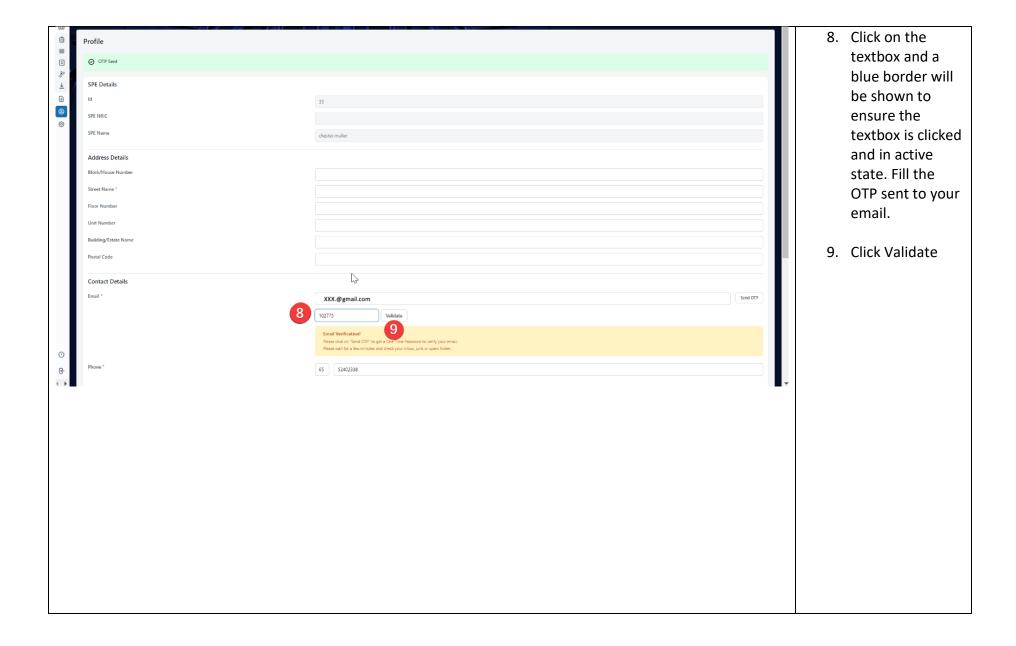






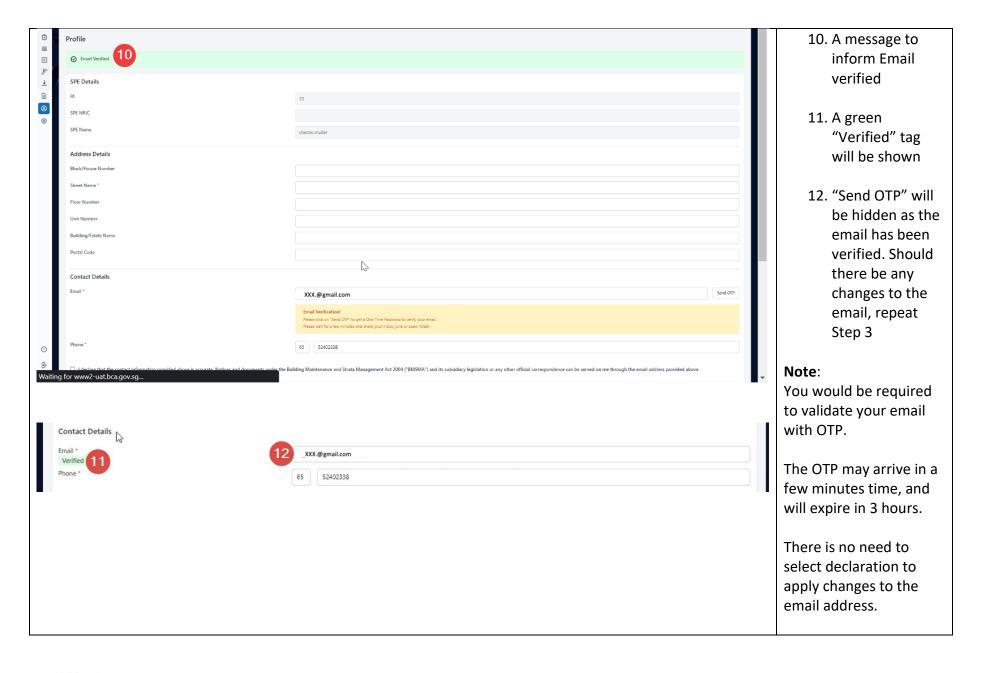








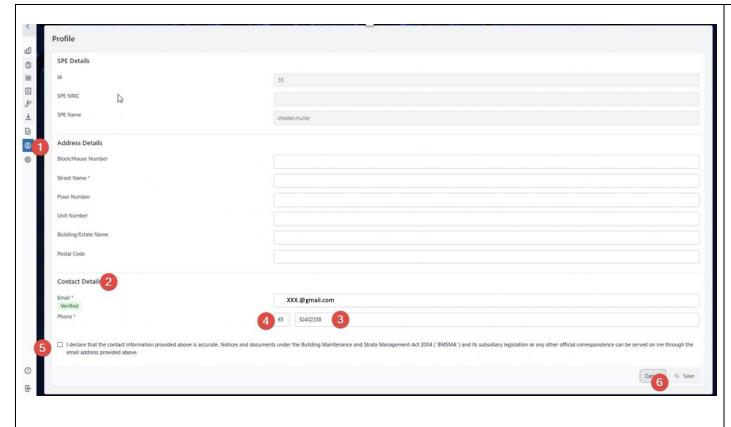








11.3 Changing contact details (phone number)



- Select profile and user management
- 2. Go to Contact Details
- 3. Click on the textbox and a blue border will be shown to ensure the textbox is clicked and in active state. Fill your phone number
- 4. Ensure country code (in digit) is entered
- 5. Select declaration
- 6. Save

Note:

You would not be required to validate your phone number with OTP at the moment.

You would need to select declaration before "Save" is enabled





12 Notifications

In this section, SPE can change the frequency of notifications being received. The email address has to be verified in order to receive emails. Refer to Section 10.2 Changing contact details (email). Some emails would not be sent if the equipment is terminated or suspended.

Below are the default notification settings for SPE if they are not configured:

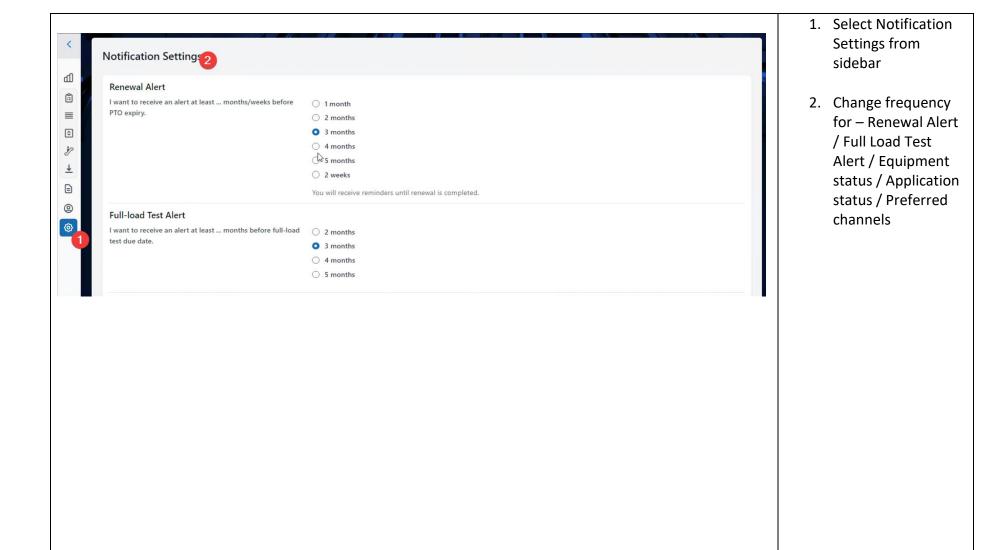
- 1. Renewal alert 3 months
- 2. Full load test alert 3 months
- 3. Change in equipment status Weekly
- 4. Change in application status Weekly
- 5. Preferred Channel Email

For Preferred Channel – Email, it will be checked if the email verification is successful.

The notification feature sends daily reminder email notifications when PTO has expired and not renewed, regardless of the notification settings that the user has configured.

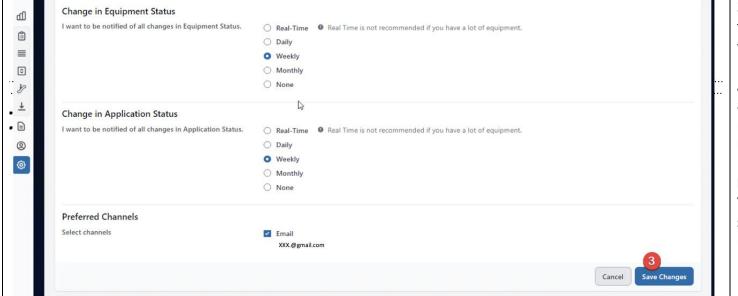












3. If there are differences in the selection, Save Changes will be enabled

A successful message will appear to indicate that the notification change has been successful.

Note:

The channel must be ticked so that all email notifications will be sent.

